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Mayor's Disability Council >> Meeting Information

The Mayor's Disability Council

January 19, 2001



Mayor's Disability Council

Sergio Alunan
Chair

Vincent Behan
Jim Brune
Claudia Center
Ed Evans
Viola Jackson
Michael Kwok
August Longo
Frank Marone
Damien Pickering

Walter Park
Council Secretary
Director, Mayor's Office on Disability

AGENDA

Regular Meeting of

Mayor's Disability Council

Friday, 19 January 2001

1:00 p.m.

City Hall, Room 400

1:00 p.m.

1 Roll call

2 Action Item: Approval of Agenda

3 Action Item: Approval of Minutes

1:10

4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)

5 Discussion Item: Report from the Co-Chairs

6 Discussion Item: Report from the Director

7 Discussion Item: Report from the Committee Chairs - Employment Committee & Programmatic Committee

1:30

8 Action Item: Election of new Co-Chair

9 Action item: Resolution to amend Bylaws regarding materials in alternative formats for MDC presentations.

10 Action item: Recommendation from Programmatic Access Committee

Recommendation for explanatory language of disability rights in City contracts.

11 Discussion Item: New Medi-Cal and IHSS Program for People with Disabilities Update on a new outreach Medi-Cal program allowing more people to get Medi-Cal and IHSS for free, as well as, a pilot project to expand the share of cost program. Speakers from Medi-Cal Program, IHSS Public Authority and CIAPA.

12 Discussion Item: Member requests for future agenda items.

13 Discussion Item: Correspondence

14 Discussion Item: Councilors' comments and announcements.

15 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)

16 Adjournment.

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Telephone Bridge at (415) 554-9632.

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City to accommodate these individuals.

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Mayor's Disability Council Accessible Meeting Information

Regular Meetings - third Fridays (please confirm dates):

Next meeting dates: February 16th, March 16th, & April 20th.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Co-Chair

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Council Secretary

DRAFT

Mayor's Disability Council Minutes 19 January 2001

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Vincent Behan, Jim Brune, Michael Kwok, Frank Marone and Damien Pickering.

Absent: Claudia Center, Viola Jackson, and August Longo.


Staff: Walter Park, Director; Richard Skaff, Deputy Director; Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Sergio Alunan, called the meeting to order at 1:14 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved with the following additions:

- ◆ Add the wording "nominations closed" in front of Election of New Co-Chair, Item #8
- ◆ Item #10 is deferred to the next Mayor's Disability Council meeting on February 16, 2001.
- ◆ Item #11B Presentation by Consumer Assurance is added as a discussion item.



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3 APPROVAL OF THE MINUTES.

The minutes were approved.

4 PUBLIC COMMENT.

- ♦ Estelle Eskenazi, staff of Progressive Research and Training For Action, announced that this organization has started a new program called "A Healthy Future for Youth with Disabilities." This program is working with agencies to help make their programs accessible and to help these agencies identify youth with disabilities. This is a free service that serves five counties in the Bay Area. The telephone number is 510-705-8918.
- ♦ Idell Wilson, administrator of DAMO, announced that DAMO is having a campaign January 20th, at the Family Connection Center located at 2565 San Bruno Street in San Francisco from 11:00 a.m. – 2:00 p.m. Free lunch is provided. For additional information call Leroy Moore at 695-0153 or Idell Wilson at 338-6929.

5 REPORT FROM THE CO-CHAIR.

Sergio Alunan, Co-Chair, reported on the following:

- ♦ Celeste White, a long-time advocate in the disability community passed away in December and will be greatly missed. A memorial for Ms. White will be held on February 3rd at the Mission Cultural Center.
- ♦ A new pilot program will loan the City and County of San Francisco one new Windstar ramp taxi that will be utilized by Yellow Cab and one new Chevy side-entry ramped taxi. Feedback from paratransit consumers regarding these vehicles and the pilot program is welcomed. To give input regarding the new vehicles contact Sergio Alunan at 981-4477 ext. 307 or Mark Soto of Intelitrans, the Paratransit Broker, at 351-7010.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability, and his staff reported on a number of current accessibility activities, including the Dare case progress, residential hotel elevator failure response, the creation of new reasonable accommodation policies, and the Mayor's inclusion of a 'Talking sign' transmitter and receiver into the City Hall time capsule at a ceremony in January. The written report is attached.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee, gave a summary of the activities of the Employment Committee:

- ◆ The Committee has been discussing the city employment medical questionnaire and whether it violates the Americans with Disabilities Act. There is a new state law stating that the questions on the medical questionnaires have to be job specific.
- ◆ A Rule 115 database will be created and located on the Mayor's Office on Disability website showing different types of employment and the availability of people in that field from the disability community. The Committee would like to schedule another Rule 115 meeting with City department heads and members from community groups. This meeting will give the department heads an opportunity to find out more information about the skills of different members of the disability community and how they can be integrated into their departments.
- ◆ There is a tremendous shortage in communication dispatchers in the City and at the Airport. Marilyn Ridgeway, staff of Vocational Rehabilitation, and two people from the Airport discussed the need for communication dispatchers and the possibility of setting up a training program for the disability community to be hired into these positions. People who are interested in the dispatcher jobs can call the Department of Emergency Services, Human Resources - Employment Office and the Airport Human Resources.
- ◆ The Committee goals for 2001 are to create a job-sharing program and to start a Reasonable Accommodations Sub-Committee. The Reasonable Accommodations Sub-Committee will have its first meeting on January 29th at 4:00 p.m., for additional information call the Mayor's Office on Disability at 554-6789.
- ◆ The Employment Committee meets the third Tuesday of every month in City Hall, Room 421 at 4:00 p.m.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Damien Pickering, Chair of the Programmatic Access Committee, requested to defer Action Item #10 to next month's agenda and give an informational report instead.

Mr. Pickering, gave a summary of the activities of the Programmatic Access Committee:

- ◆ The Programmatic Access Committee has been working on disability rights under contracts with the City. Susan Mizner has been in contact with the Human Rights Commission, which handles the nondiscrimination language section of the contracting process. The Human Rights Commission has requested further training on disability rights issues.
- ◆ The Programmatic Access Committee will be requesting a resolution to expand the contracting language that will further clarify what is meant by nondiscrimination in terms of disability. The draft resolution of this language is:

In the context of disability, nondiscrimination includes but is not limited to 1) Providing notice to the public of their rights under the Americans with Disabilities Act. 2) Providing reasonable modifications in your policies, practices and procedures. 3) Providing materials in alternative formats and having auxiliary aids and services available in order

to ensure communication access. 4) Ensuring that service areas and bathrooms are architecturally accessible to people with disabilities or that you provide programmatic solutions to architectural barriers such as an equally accessible alternate location to meet with people.

- ◆ This language does not add any requirements, or change any existing requirements. The above language simply clarifies what is expected of City contractors.
- ◆ The Programmatic Access Committee meets at the Rose Resnick Lighthouse, 214 Van Ness Avenue, on the first Friday of each month at 1:30 p.m.

8 ELECTION OF NEW CO-CHAIR.

Vincent Behan was the only councilor nominated for the Co-Chair seat at December's meeting. Mr. Behan was unanimously voted the new co-chair.

9 RESOLUTION TO AMEND BYLAWS REGARDING MATERIALS IN ALTERNATIVE FORMATS FOR MDC PRESENTATIONS.

The Council voted to approve the following resolutions.

It is hereby resolved to amend the by-laws of the Mayor's Disability Council to include a new Section 2. In Article VI, and to re-number the current Section 2 and Section 3.

Article VI

Section 2. Materials for presentation at Council meetings. All print materials for presentation at Council meetings by City department representatives must be available in alternative formats. Braille, large print, and electronic copies (disk or web-accessible) shall always be provided. Audiotape shall be made available upon request from members of the public. Materials in alternative formats must be provided to staff five working days before the meeting date, to allow time for their distribution. These materials are public documents. It is recommended that video material be open-captioned and audio-described.

It is recommended that individuals and other organizations that present materials also make them available in alternative formats.

10 RECOMMENDATION FROM PROGRAMMATIC ACCESS COMMITTEE

Deferred to next month's Mayor's Disability Council meeting on February 16, 2001.

11 NEW MEDI-CAL AND IHSS PROGRAM FOR PEOPLE WITH DISABILITIES

Dale Spink, staff of the Department of Human Services Medi-Cal Division, discussed the new Medi-Cal program:

- ◆ This new program is called "The Aged and Disabled Federal Poverty Level Program", and was started on January 1, 2001. The program raises the amount of income a person can have to receive free, no share cost Medi-Cal. The share of cost is a result of subtracting \$620.00 from the Social Security a person receives. This program raises the share of cost to \$946.00, so if a person is receiving Social Security payments of \$946.00 and has no other source of income, they would be eligible for this program. Since January 1st 1700 people have been added to this program. Medi-Cal also pays the Medi-Cal premiums for people even if they have the share of cost. This program offers a complete mail-in process for applications, call 558-1965 to request an application. A worker will contact interested people after receiving their application. Mr. Spink's phone number is 558-1951.

Luis Calderon, staff of the In-Home Support Services Public Authority (IHSS), discussed briefly an outreach campaign started in collaboration with the IHSS, the Central City, and CIAPA:

- ◆ A large number of people will benefit from this program by having access to both Medi-Cal and free IHSS. The waiting list is now open for this program, to be placed on the waiting list call IHSS at 557-5251. Mr. Calderon's contact number is 981-4477 ext. 330.

Mark McClure, Coordinator of Consumers In Action For Personal Assistance (CIAPA), introduced the share of cost campaign:

- ◆ CIAPA is an organization that advocates for the extension of home care to cover more people and promotes independent living in the community. This year, CIAPA and other organizations will ask the City to make a commitment to expanding home care coverage to elderly people and people with disabilities throughout San Francisco. It was proposed that the City create a solution to cover people that are not covered by this new Medi-Cal program and have to pay a share of cost. One solution is to expand the pilot project that is already started by the Department of Human Services. This pilot program pays for only 27 people's share of costs, the goal is to expand this program to include more people. Another solution to implement is to have the City make a commitment to have a sliding scale share of cost. Mr. McClure can be contacted at 397-2588.

Tony Nicco discussed the new program at IHSS:

- ◆ This new program has impacted about 250 current consumer of in-home support services, who had a share of cost and now do not have any. Mr. Nicco stated that by participating in this program called the 133%, a person will have the benefit of Medi-Cal linked services such as Adult-Day Health. If a person is not paying a share of cost, then they receive a Medi-Cal card and IHSS is free because the person has a zero share of cost.

Sergio Alunan asked if CIAPA would be asking for any money for next year's budget process to help support the share of cost program.

The budget process has already started; the first hearing is scheduled for January 25th at 9:30 a.m. at 170 Otis Street.

11B PRESENTATION BY THE DEPARTMENT OF CONSUMER ASSURANCE

Amy Kiernan, staff of the San Francisco Department of Consumer Assurance (formerly known as Agriculture, Weights and Measures) gave a report on the responsibilities and activities of this department:

- ◆ State laws require that all gas stations provide, upon proper request, fueling services to a disabled driver that displays the proper placard; gas stations that are not able to provide fueling services are required to post a sign.
- ◆ The Department of Consumer Assurance performs regular testing of measurement devices such as the produce scale at the cash register and gas pumps at gas stations. These tests make sure that a consumer is paying the correct amount for the amount of goods that they purchased. The Department places a seal on the scales at cash registers to assure that the test has been performed.
- ◆ This department is responsible for enforcement when fraudulent situations arise.
- ◆ Another area that the Department is responsible for is Agriculture, in relation to the food that a person eats, the trees and pesticides.
- ◆ The Department of Consumer Assurance handles pest detection to protect industries such as the wine industry from pests such as the Med Fly or Africanized HoneyBees. Ms. Kiernan stated that outreach is provided to anyone interested on preventing swarm outbreaks.
- ◆ The Department is involved with tobacco regulation and signage that is illegal.
- ◆ When a complaint comes in, there are inspectors who go into the field and investigate the situation.
- ◆ The Department of Consumer Assurance contact information is 824-6100, 285-1214 TTY and their website is www.ci.sf.ca.us/casf or sfgov.org.

Ed Evans asked if the Department of Consumer Assurance checks the scales in the produce section of a market as well as the one at the cash register.

Ms. Kiernan explained that the test is only performed on the scale at the cash register, not the "convenience" scales.

Damien Pickering asked Ms. Kiernan to explain the jurisdiction of the Department of Consumer Assurance and if laundry facilities were in their jurisdiction.

Ms. Kiernan explained that City departments are local government although the Department of Consumer Assurance does enforce some State and Federal regulations based on the requirements of the State and Federal Government to enforce those regulations in local municipalities. The Department of Consumer Assurance regulates laundry facilities and is working on legislation to be able to perform tests in these facilities.

Vincent Behan wanted to know if repeated visits were made to an establishment after a complaint has been investigated.

Ms. Kiernan explained that gas stations are visited once a year unless suspicions arise or complaints come in regarding a particular gas station. For example, if complaints are received at a gas station, frequent visits will be made to either cite or give a warning to the business. If the problem continues after these steps have been taken, the result can be criminal persecution and can turn into a Federal case.

12 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Ed Evans requested for the following departments to be added as future agenda items:

- ◆ Ed Lee, the new director of the Department of Public Works, to be invited to discuss curb ramps, sidewalks, adding new inspectors, and the complaint process for the Department of Public Works.
- ◆ The Mayor's Office on Housing to be invited to discuss access for disabled people in new housing developments.
- ◆ The Department of Parking and Traffic to be invited to address the issue of installing electronic stoplights.
- ◆ The Department of Building Inspection to be invited explain enforcement of accessibility in merchandise display areas in stores.

Frank Marone requested the following:

- ◆ A discussion on the issue of placing the captioning device on the rear wall.
- ◆ A discussion on a policy for requesting the removal of council members, who do not attend at least 70% of the meetings.
- ◆ A discussion on making the conference room monitors accessible.
- ◆ A presentation by IHSS for February or March's agenda.
- ◆ Invite Treasure Island Housing Authorities.
- ◆ The Mayor's Office to give the Mayor's Disability Council a survey of TTY numbers for City departments.

Damien Pickering requested that the issue of the energy crisis and the effect of rolling blackouts on the disabled population in San Francisco be a future agenda item. Discussion can be made on the things that can be done in the City to mitigate possible effects and have Ron Lopez from the Department of Health provide some information regarding emergency services during this situation.

Jim Brune agreed that there is a need for a captioning screen on the back wall.

Walter Park stated that this issue of a captioning screen on the back wall has been discussed and agreed on. Mr. Park will make sure that the captioning screen is installed by next Mayor's Disability Council meeting.

13 CORRESPONDENCE.

No correspondence.

14 ANNOUNCEMENTS.

Frank Marone announced that an accessibility survey is being done regarding parks and recreation across the State of California. The questionnaire will be available February 1, 2001 in a variety of formats. For additional information, contact Julie Stein by mail at MIG, 800 Hearst Avenue, Berkeley, California, 94710. Ms. Stein's fax number is (510) 845-8750; her e-mail address is julies@migcom.com or go to the California State Parks and Recreation Accessibility website at <http://parks.ca.gov/access> or contact Frank Marone at 753-5695, or by e-mail at bmsca@juno.com.

Ed Evans encouraged the public to contact and send letters to local legislators at the State Capital to encourage them to show their support for any upcoming legislation that would allow severely disabled people and seniors access to medicinal Marijuana.

15 PUBLIC COMMENT.

No public comment.

16 ADJOURNMENT.

The meeting was adjourned at 3:59 p.m.



REPORT FROM THE DIRECTOR
at January 2001, Mayor's Disability Council Meeting

- ◆ Mr. Park commended the Mayor's Disability Council Committees for the work that they are doing and reminded the public that they are welcome to attend the Council's Committee meetings. A notice of upcoming meetings including Committee meetings is sent out each month with the Mayor's Disability Council agenda.
- ◆ Last year, California appealed the Dare case to the Supreme Court. The Dare case includes a challenge to the validity of Title II of the ADA as applied to the States. After pressure from the disability rights community, the Governor announced that he wanted to settle the Dare case quickly, but there have been no developments since June 2000 after this statement was made. Neither the Governor's office nor the attorneys for the plaintiff have been able to reach an agreement. Comments from the public to either the Governor or to the plaintiff Attorney would help move the case along.
- ◆ Mr. Park announced that Vernon Cox, staff member of the Marin Independent Living Center recently passed away. Mr. Cox worked with people in San Francisco involving disabilities and his work will be greatly missed.
- ◆ There have been problems with elevator access in Residential Hotels once an elevator is out of order. Staff from the Mayor's Office on Disability, the City Attorney's Office, the Mayor's Office on Housing, Department of Public Health and other City departments have jointly been involved in trying to come up with a solution to these elevator access issues. Within two months a final policy draft should be completed that will provide notification when an elevator is out to services such as In-Home Support Services and Meal delivery programs. These services are needed to assist people with disabilities who cannot leave their homes without a working elevator.
- ◆ The Mayor's Office on Disability has been working with departments on reasonable accommodation policies.
- ◆ On January 5th, 2001, the Mayor dedicated a time capsule that will be opened in 100 years which included a talking signs receiver, in front of City Hall.
- ◆ The Mayor's Office on Disability has been working on a number of employment cases. Some of these employment cases may involve reasonable accommodations and their provision or lack thereof. The Mayor's Office on Disability is working with the Human Resources Department and other departments both on resolving the problems and trying to improve the training and the policies that relate to reasonable accommodations for City employees.
- ◆ There is a new program to sell telephone cards in vending machines that will be located in City Hall and other Government buildings. The Mayor's Office on Disability is working with the Department of Administrative Services to make sure that these vending machines are fully accessible to those who are blind.
- ◆ The Self-Evaluation Survey Project is now under contract to Logan Hopper Associates, who is also the consultant for the Transition Plan.

- ♦ All of the Mayor's Disability Council's meeting minutes, since the Council was reconstituted, are available on the MOD website. The URL to view the Mayor's Disability Council meeting minutes is www.sfgov.org/sfmod/council/minutes.
- ♦ The Mayor's Office on Disability has been working with cases regarding the Airport's parking rate change in the short term lots for people with disabilities. The Airport did not provide notice that the parking rates were changing, so anyone who would like for the Mayor's Office on Disability to assist them in receiving a refund can call the office at 554-6789.
- ♦ Mr. Park congratulated the City Attorney for filing a lawsuit against PG&E. MOD's biggest concern regarding the PG&E blackouts is that it will harm people with disabilities. If there are any problems that a future outage may cause for a person with a disability, please call 554-6789 for assistance.

Susan Mizner, Assistant Director of Programmatic Accessibility, added information regarding the Self-Evaluation Survey Project:

- ♦ The Self-Evaluation Survey Project has designed a new survey. This new survey was presented to the Programmatic Access Committee for input. Members of the Council and public can review and give input on the survey, for more information contact the Mayor's Office on Disability at 554-6789. The survey is expected to be finalized within the next three weeks.

Richard Skaff, Deputy Director of Physical Accessibility of the Mayor's Office on Disability gave a brief report:

- ♦ The U.S. Access Boards Pedestrian Right-of-Way Committee has halfway completed its work. The final report of the Pedestrian Right-of-Way Committee has been presented to the Access Board and the Transportation Research Board in Washington, D.C. The Mayor's Office on Disability has copies of the summary of the final report available, which is a brief review of the major aspects of the report. The Access Board's website has the full final report of this committee available. This website is one of the links on the Mayor's Office on Disability website.
- ♦ Some of the major aspects summarized are:
 - Rough surfaces create a vibration in manual wheelchairs, which causes pain to a person with nerve damage.
 - A guideline has been created for the type of surface that must be used at least in a portion of the public right-of-way that would be smooth.
 - The size and width of the required pedestrian right-of-way has been increased to 60 inches.
 - The allowance for rails for transit vehicles and heavy rails has been reduced to 2½ inches.
 - There will be a requirement that in public spaces, where there are drinking fountains, there must be two high-low drinking fountains.
 - A national standard, which is not yet a mandatory requirement, has been developed regarding the use of infrared audible signage.
 - The landing at the top of curb ramps were increased from 36 inches to 60 inches, which gives a turn-around.
 - Truncated domes, the yellow raised bumps used on transportation platforms to help a blind pedestrian identify the edge of a platform, are a requirement for curb ramps.

- ◆ A site review of the Schindler Miconic 10, a new elevator system, was attended by people from the disability community, Mr. Skaff, Damien Pickering, Ed Evans, and Michael Mankin from the State Architect's Office. This system was developed for high rise & medium rise buildings to allow for the use of the elevators to be more expedited. The Schindler Miconic 10 has a computerized system that manages the use of the elevators and directs each individual as to which elevator would make them and the system move more effectively.
- ◆ Mr. Skaff has some new photos available of the Van Ness Pedestrian Safety Project, which was developed to shorten the walking time between the crosswalk ends for elderly individuals and for persons with disabilities.
- ◆ The Mayor's Office on Disability recently concluded a plan review of the Delta Hotel, which is a Single Occupancy Hotel in San Francisco that is being completely remodeled. This hotel will have over 180 rooms with 18 rooms being fully accessible, and the other rooms are adaptable. Nonprofits being funded by City offices will be given priority to those units that are fully accessible.
- ◆ The Mayor's Office on Disability will be doing an evacuation chair test with the Fire Department and other offices. The Mayor's Office on Disability has two models of evacuation chairs that persons with disabilities can use to be evacuated out of a building that has been damaged by an earthquake or fire.
- ◆ On February 9th at 2:00 p.m. there will be a site review of a proposed ground surface material at Rincon Park, which is located on the Embarcadero at Folsom Street. The test path is concrete blocks with grass between as the proposed path of travel.



Mayor's Disability Council

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Walter Park
Council Secretary
Director, Mayor's Office on Disability

AGENDA

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Mayor's Disability Council
Friday, 16 February 2001
1:00 p.m.
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- 3 Action Item: Approval of Minutes

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and Physical Access Committee

1:45

- 8 Discussion Item: New Department of Aging and Adult Services
Presentation on mission and activities of re-organization.
- 9 Action Item: Recommendation from Programmatic Access Committee
Recommendation for explanatory language of disability rights in City contracts.

2:30

- 10 Discussion Item: Training on Disability Rights Laws: Part One, Overview
Training by DREDF (Disability Rights Education and Defense Fund)
- 11 Discussion Item: Member requests for future agenda items.
- 12 Discussion Item: Correspondence
- 13 Discussion Item: Councilors' comments and announcements.
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Next meeting dates: March 16th, April 20th, and May 18th.

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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
Bothin Room, 1st Floor
San Francisco, CA 94102
Friday, 2 March 2001
1:30 p.m. - 3:00 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 16 February 2001
1:00 p.m. - 4:00 p.m.

Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Tuesday, 20 February 2001
4:00 p.m. - 5:30 p.m.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Vincent Behan
Co-Chairs

Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone
Damien Pickering

Walter Park
Council Secretary

D R A F T

Mayor's Disability Council Minutes 16 February 2001

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Vincent Behan, Jim Brune, Ed Evans and Damien Pickering.

Absent: Michael Kwok, August Longo and Frank Marone.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director; Susan Mizner, Assistant Director; and Jada Jackson, Assistant to the Director.

Co-Chair Vincent Behan, called the meeting to order at 1:13 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved.

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4 PUBLIC COMMENT.

- ◆ Bob Planthold announced that the Grand Jury of the Superior Court is seeking applicants for next year's body. The Grand Jury is appointed by the Courts to monitor City Government. An application is on file at the Main Library. To request a copy of the 1999-2000 Grand Jury report call 551-3605.
- ◆ Joe Speaks, staff of Walk San Francisco, discussed his agency's interest in the issue of sidewalk obstructions and will inform the Mayor's Disability Council of upcoming meetings.
- ◆ Mary Skyer, staff of the Independent Living Resource Center of San Francisco, pointed out that the additional tv monitor is helpful. Ms. Skyer expressed her dismay that there was no quorum at 1:00 pm.
- ◆ Marti Goddard, the Access Services Director at the Public Library, announced an event sponsored by Disability Advocates of Minorities Organization (DAMO). The event will take place Saturday, February 17th at 2:00 pm in the Public Library.

5 REPORT FROM THE CO-CHAIR.

Vincent Behan, Co-Chair, reported on the following:

- ◆ There is a lack of improvement with vehicles parked on sidewalks. Mr. Behan urged people to call the Department of Parking and Traffic, at 553-1631, when cars are seen parked on sidewalks.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability gave a report on the following:

- ◆ The Mayor's Office on Disability has been working on the Self-Evaluation Plan. Departments and community members were asked to review a survey and give their input. This survey is a programmatic description of what services are actually being offered in departments and the accessibility of those services. This survey will be sent out to City departments in March.
- ◆ The Transition Plan on the Self-Evaluation is in the stage of collecting and verifying data from the site visits. The information from these sites are being reviewed to identify the budget implications and what the transition will be on sites which are inaccessible or partially inaccessible.
- ◆ Mr. Park attended a meeting of the Laguna Honda Independent Living Task Force. An important development is that there will be a Transition Unit for people who are 90 days away from transitioning out of Laguna Honda Hospital. Another important development is the mentoring program for the patients who are moving toward independent living and the training for the staff who are working with these patients.
- ◆ The Mayor's Office on Disability has been continuing its work regarding the Airport's parking rate change in the short term lots for people with disabilities. The Airport did not provide notice that the parking rates were changing, so anyone who would like for the Mayor's Office on Disability to assist them in receiving a refund can call the office at 554-6789.

Susan Mizner, Assistant Director of Programmatic Accessibility gave a brief report:

- ◆ The Mayor's Office on Disability has been working with some of the housing providers and the Mayor's Office on Housing to educate them on the obstacles that the first come, first served approach in taking applications, created for people with disabilities. A two-page list of recommendations have been sent to all of the housing providers that contract with the City. This list will be the standard by which the Mayor's Office on Housing will evaluate how the housing providers accept applications. Some of the recommendations are:
 - Provide an open application window of at least two weeks.
 - Choose applications using a lottery, which gives everyone an equal chance of getting chosen for the housing.
 - Provide notice that there is help available for assistance in filling out the application or for explaining the process.
 - Provide receipts as verification of submitting an application.
- ◆ The Human Rights Commission is having a hearing on February 28th to evaluate the standards it should use in certifying minority and women business-owned businesses. The Commission is having this hearing because a woman with a disability has been unable to meet the local business requirements because of her disability. The Human Rights Commission would like to hear input from the disability community addressing these three questions:
 - Would certifying businesses located outside the City, owned by disabled individuals, whose disabilities interfere with their ability to commute to a business in the City, fundamentally alter the local business enterprise program?
 - Should the Minority Business Enterprise, Women Business Enterprise and Local Business Enterprise Program be expanded to include disabled business owners as a separate category for a bid preferences or discounts in the program and if so, how?
 - Are there measures short of recommending a new preference or discount category that would make these minority, women and local business owned enterprises more accessible to business owners with disabilities?

Richard Skaff, Deputy Director of Physical Accessibility of the Mayor's Office on Disability gave a brief report:

- ◆ The Mayor's Office on Disability completed a test on two emergency evacuation chairs that are used to evacuate people with disabilities out of high rise and low rise buildings. Staff from the Fire Department and the Department of Emergency Services participated in this test and suggested the most appropriate piece of equipment that should be used.
- ◆ The Planning Department has created a new zoning policy that will help individuals with disabilities when there's a zoning issue. Susan Mizner has been working with the Planning Department and the City Attorney's office to develop improved access in the planning system for people with disabilities.



7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee, gave a summary of the activities of the Employment Committee:

- ◆ Items on the agenda for the next meeting include continuing discussions on reasonable accommodations and the City medical questionnaire. Staff from "New Ways to Work", which is a program that brings youth into an internship in City Government, will discuss this program. Goals for the Employment Committee for the year 2001 will be discussed.
- ◆ There has been active communication between Vocational Rehabilitation and the Office of Emergency Services. Vocational Rehabilitation has recommended some people with disabilities for placement as Emergency Communication Dispatchers. If people are interested in the dispatcher jobs, call The Office of Emergency Services at 558-3800. The phone number for Vocational Rehabilitation is 904-7100.
- ◆ The Employment Committee meets the third Tuesday of every month in City Hall, Room 421 at 4:00 p.m.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE.

Richard Skaff, staff of the Physical Access Committee, gave a brief report:

- ◆ There was a site review on a proposed ground surface material at Rincon Park, which is located on the Embarcadero at Folsom Street. The test path was made of concrete blocks with grass between as the proposed path of travel. It was determined that this surface material would not be adequate in providing an accessible path of travel.

8 NEW DEPARTMENT OF AGING AND ADULT SERVICES.

Walter Park introduced Sandra Nathan, Executive Director of the new Department of Aging and Adult Services. Mr. Park commended the staff of the Department of Aging and Adult Services for being the first department to provide the Council with all materials in advance in alternate formats.

Sandra Nathan gave a brief overview of the Department of Aging and Adult Services:

- ◆ Throughout the State of California, there is a movement toward the integration of services to seniors and adults into a single organizational structure. The drive behind this movement is the recognition for the need for improved service access, an anticipated increase in the aging population, and a more cost-effective use of services.
- ◆ In July 2000, the Mayor's Budget Office approved the creation of the Department of Aging and Adult Services, which currently consists of three divisions: The Commission on the Aging, the Public Administrator/Guardian Department and the Mental Health Conservatorship.
- ◆ Ms. Nathan created three working groups to analyze existing service structures and to make recommendations for integrating their service systems. Those working groups are Program, Fiscal/Administration and Technology. These groups are comprised of staff from the three divisions, providers, consumers and labor



representatives. To date, administrative functions such as payroll, accounting and budgeting have been integrated into one unit as recommended.

- ♦ The vision of the Department of Aging and Adult Services is to provide innovative, creative and high quality services that will enable older and functionally impaired individuals to remain as independent as possible in their homes and communities. Services will be culturally appropriate and consumer responsive. These services will be integrated into a comprehensive system of care that will offer one-stop shopping for consumers.
- ♦ The mission of the Department of Aging and Adult Services is to assist older and functionally impaired adults and their families to maximize self-sufficiency, safety, health and independence, so that they can remain living in the community for as long as possible and maintain the highest quality of life. The Department coordinates an integrated, comprehensive range of social, mental health and long term care services that fosters independence and self-reliance in the least restrictive environment and protects the rights of those who are no longer able to advocate for themselves.
- ♦ Some of the goals of the Department of Aging and Adult Services are to consolidate county agencies that are in the business of providing support to the disability community, create a consumer responsive service delivery system, make services more accessible and affordable to consumers with multiple needs and to provide advocacy for seniors, disabled adults, veterans and families.
- ♦ Ms. Nathan pointed out that some of the benefits of integration are easy access to multiple programs and services, administrative savings, and increased impact on local services.
- ♦ Some of the opportunities for the Department of Aging and Adult Services is to have one planning process with the Department of Public Health and the Department of Human Services for acute and long term care services, joint advocacy in encouraging the testing of other service integration models to maximize and build upon the current local planning process and joint advocacy with the Board of Supervisors to ensure ongoing commitment.
- ♦ The Department of Aging and Adult Services received a \$1.7 million grant from the California Department of Aging. Through this grant the Department is establishing SF-Get Care, a web-based information system that will centralize the Department's database and will be used to address the need and demand for home and community-based services.
- ♦ The Department of Aging and Adult Services would like to receive recommendations of individuals to serve on the Commission of Aging and Adult Services.

Vincent Behan asked if there would be a centralized intake system that would allow for a person to fill out one application that could be used for all the City programs.

Ms. Nathan pointed out that this program offers one centralized intake system and then makes a referral for appropriate case management and assessment.

Sergio Alunan asked for the timeline on when In-Home Support Services (IHSS) would be combined with the Commission of Aging and Adult Services.

Ms. Nathan responded that at the present time the Department is consolidating and integrating Adult Protective Services effective July 1, 2001 and that In-Home Support

Services will be incorporated later in the year. Ms. Nathan pointed out that the Hospital Council awarded the Department of Aging and Adult Services funding for a full-time Discharge Planning Coordinator, who will be responsible for coordinating all the activities with In-Home Support Services.

9 RECOMMENDATION FROM PROGRAMMATIC ACCESS COMMITTEE.

The following language was recommended by the Programmatic Access Committee to be used as notice to all City contractors of their obligations under disability rights laws. The Mayor's Disability Council amended and approved the following language:

In the context of disability, non-discrimination includes, but is not limited to:

1. Providing notice to the public of their rights under the Americans with Disabilities Act;
2. Providing reasonable modifications in policies, practices and procedures "in a timely manner";
3. Providing materials in alternative formats and having auxiliary aids and services available in order to ensure communication access "in a timely manner";
4. Ensuring that your service areas and bathrooms are architecturally accessible to people with disabilities (or that programmatic solutions to architectural barriers are provided, such as an equally accessible alternate location to meet with people).

10 TRAINING ON DISABILITY RIGHTS LAWS: PART ONE, OVERVIEW.

Walter Park explained that this training is the first of six to eight training's being done in response to numerous requests by members of the Mayor's Disability Council. Mr. Park acknowledged the many City Departmental ADA Coordinators who were in attendance for this training. Mr. Park read the first slide of the presentation, which is from an ordinance from the City of Chicago that was adopted in 1911:

"It is hereby prohibited for any person, who is diseased, maimed, mutilated or deformed in any way, so as to be an unsightly or disgusting object, to expose himself to public view."

Mr. Park introduced Marilyn Golden, staff of the Disability Rights Education and Defense Fund (DREDF), who performs training's on the Americans with Disabilities Act and other disability civil rights laws.

Marilyn Golden gave a brief overview of DREDF. DREDF is a national law and policy center on people's rights with disabilities. DREDF has been involved over the last 20 years in the development and defense of all the federal disability civil rights laws and policies. DREDF has a toll-free hot line, which is available to answer questions on the American's with Disabilities Act, the phone number is (800) 466-4232.

Training notes are attached.

11 MEMBER REQUEST FOR FUTURE AGENDA ITEMS.

Ed Evans made the following requests for future agenda items:



- ◆ Ed Lee, the new director of the Department of Public Works, to be invited to discuss the new changes he has planned for the Department.
- ◆ Staff from the City department that issues permits for parades and street fairs to discuss accessibility issues.
- ◆ The topic of creating a disability class for the Bay-to-Breakers race for people using wheelchairs and prosthetic devices.

12 CORRESPONDENCE.

Walter Park stated that there was one letter received from a member of the public to the Council, which was a request for assistance for a relative. This correspondence was referred to Jose Caedo, Client Assistant of the Mayor's Office on Disability, and was forwarded to some Council members.

13 COMMENTS AND ANNOUNCEMENTS.

Jim Brune thanked the Mayor's Office on Disability for the additional TV monitor with captioning.

Walter Park thanked the ADA Coordinators, who were in attendance at the meeting.

14 PUBLIC COMMENT.

Alison Lum introduced herself to the Mayor's Disability Council and expressed her interest in applying for a seat on the Council. Ms. Lum stated that she would be bringing issues related to low-income and no-income issues in the disability communities.

15 ADJOURNMENT.

The meeting was adjourned at 3:42 p.m.

Training Notes

February 2001, Mayor's Disability Council Meeting

- ◆ Prior to the 1970's, segregation and exclusion were legally sanctioned. In addition to the fact that it was legal to discriminate, the burden of dealing with the consequences of disability rested on the individual. Attempts were made to medically and vocationally rehabilitate, but disability was a medical issue, not a social issue and society had no responsibility to remove barriers to equality. The Civil Rights Act of 1964 prohibited discrimination primarily on the basis of race, religion, national origin and sex. This does not include disability. The Civil Rights Act of 1964 prohibits discrimination in three basic areas: programs and activities receiving federal funds, employment and public accommodations.
- ◆ Section 504 of the Rehabilitation Act of 1973 protected people with disabilities from discrimination only in programs and activities receiving federal funds.
- ◆ Section 501 prohibited discrimination against Federal employees with disabilities.
- ◆ Section 503 prohibited discrimination against people with disabilities in employment by any employer who contracts with the Federal Government. This law for the first time recognized that all people with disabilities belong to a class, regardless of what disability they have. Section 503 covered anybody who contracted with the Federal Government to the amount of \$2500.00. Everyone in this class had in common the experience of discrimination. Discrimination was recognized as the root cause of isolation, segregation and second-class citizenship. Therefore this marked a significant shift in what it meant to deal with the consequences of disability from the individual to society. Section 503 is the only disability law that involves affirmative action, whereas the other laws are only nondiscrimination laws. The Education for all Handicapped Children's Act was passed in 1975, which has been renamed "The Individuals with Disabilities Education Act." This law mandated a free public education for every disabled child in the least restrictive environment appropriate for the child and also required schools to provide related services to children in the educational setting. This is probably the least well implemented civil right, but it has made a lot of strides in the last five years.
- ◆ In 1977, the promise of Section 504 became a reality, when the first massive coordinated effort of the disability rights movement succeeded in obtaining strong regulations by which to enforce Section 504. In San Francisco, people with disabilities held demonstrations at the Federal Building for almost a month in protest to the failure of the Federal Administration to put out these regulations. This act of civil disobedience was the focal point that led to the signing of the regulations, which are in Section 504. In 1980 the victory of Section 504 regulations became threatened by what was then the new presidential administration. It was revealed that the administration's intention was to deregulate Section 504. Again, there was a massive coordination of the disability movement and it succeeded in preventing the deregulation.
- ◆ In the late 80's two laws were passed. The Civil Rights Restoration Act, which reinstated some laws related to Section 504, was passed. Congress also passed the Fair Housing Amendments Act, which was a landmark mandate that demonstrated that Congress recognized that ensuring nondiscrimination for people with disabilities required physical changes. The Fair Housing Amendments Act is a series of amendments to the Fair Housing Act of 1968. The main thrust of the amendments was to strengthen the original law, to add protection for people with disabilities and families with children.



- ♦ All of the national disability organizations, labor unions, other civil rights groups and women's groups worked on the passage of the ADA. The Americans with Disabilities Act of 1990 protects people with disabilities from discrimination in five basic areas: employment, public accommodations, activities of state and local government, transportation and telecommunications. The ADA had so many parts to it that it went through five Congressional Committees. The provision of the telecommunications relay service, established a central operator bank to provide a service that enables hearing impaired people who use TTY to communicate with people who don't have TTY's. The implementation of the telecommunications section of the ADA meant that people who used TTY's in California were then free to call people elsewhere in the country and be called by them. The Telecommunications Act of 1996 is not specifically a civil rights law but increases the providing of people with disabilities of civil rights, particularly people with communication-related disabilities such as people with visual impairments, hearing impairments, speech disabilities, cognitive disabilities and other disabilities as well. This Act requires that written materials are provided in Braille, large print, taped, disk and other formats for people with visual impairments. It is required that interpreters, assistive listening devices, captions and other services are provided for people with hearing impairments. Each individual with a communication disability is required to receive whatever auxiliary aids that are needed to achieve effective communication. The Telecommunications Act of 1996, Section 225 required telecommunications equipment to be accessible if it was readily achievable for the manufacturers to do so. There will be more of a campaign to encourage people to make complaints with the Federal Communications Commission (FCC) over electronic and telecommunications commitment that they buy, that doesn't have the accessibility features that are needed. There may be enforcement actions the FCC can bring if it receives complaints. The reauthorization of the Rehabilitation Act added Section 508 to the Rehabilitation Act. This section is still being implemented and requires that telecommunications equipment purchased by the Federal Government be accessible. Manufacturers are doing more in anticipation of Section 508 than they were doing under the Telecommunications Act because they want the Federal Government to become one of their purchasers. None of the laws have required captioning of TV programs and movies, but the US Access Board's latest revision of the ADA Accessibility Guidelines elicited comments about movie captioning.
- ♦ The Americans with Disabilities Act, as well as Section 504 are the main laws covering surface transportation and transportation on the ground. The three types of transportation that are required to provide accessible service for people with disabilities are fixed-route buses (i.e. the City bus), paratransit and rail transit (i.e. Muni and BART).
- ♦ The Air Carrier Access Act of 1986 was implemented by Congress to remove any discriminatory practices from the nation's airlines. This Act has been a difficult law to work with because it doesn't have as strong an enforcement requirement as the other disability laws. Over the years many passengers report significant improvements in service, but many people who use motorized wheelchairs still have problems with airline services.
- ♦ There are many requirements of city services. The service animal rules are a subset of the general rules under the Americans with Disabilities Act, requiring cities, counties, states and other local governments to modify policies, practices and procedures to avoid discriminating against people with disabilities. One example of the modification of policy is a modification of a no pet's policy to allow service animals. Other requirements include the requirement not to impose eligibility criteria that would screen out people with disabilities in a way that ends up having a discriminatory effect. For example, if a city library had a policy that a driver's license was required as identification in order to get a library card. Since there are some classes of people with disabilities who cannot get a driver's license, this policy would be in effect discriminating against them to require a driver's license for identification. Another very critical basis of access to city services has to do with structural accessibility. All new or altered facilities have to be accessible. Existing facilities have to also be



accessible even if it requires relocating a service to another accessible facility in order to provide accessibility.

- ◆ The American's with Disabilities Act is the primary law focusing on privately funded services or public accommodations. These type of services includes banks, restaurants, gyms, gas stations and many other types of facilities. These public accommodations are required to remove structural barriers to provide physical access when the removal of the barriers is readily achievable, which is defined as easily accomplishable and able to be carried out without much difficulty or expense. This requirement is flexible based on the size, wealth and relative ability of the public accommodation. Also, communications access has to be provided, unless it would impose an undue burden.
- ◆ The ADA imposes protections for applicants and employees with disabilities on any employer with 25 employees or more and California State Law goes to five employees or more. There are an array of employment protections such as employers must make reasonable accommodations to applicants and employees with disabilities unless those accommodations would pose an undue hardship on the employer. This includes architectural improvements, communications improvements, modifications of schedules and the provision of equipment and devices if needed to enable nondiscrimination and equal employment opportunity. Another very important aspect of the employment protections is that any questions about disability that an employer may want to ask an applicant may not be asked before a job offer is made.
- ◆ The definition of disability as defined in most of the disability civil rights laws is a person with a physical or mental impairment that substantially limits one or more major life activities. Also included in this definition is a person who has a record of having a substantially limiting impairment or disability and a person regarded as having a disability such as a person with significant facial scarring from a bad burn. The federal definition under the ADA has been limited to a person with a disability whose disability is mitigated by some measure such as a prosthetic device, the use of medication or therapy and because of this measure this person no longer has a disability that poses a substantial limitation on a major life activity, then this person is not considered to have a disability.
- ◆ Disability rights laws require that a person has to be discriminated against because of their disability in order for their rights to have been violated. Often time's people are having a problem that has nothing to do with their disability and feel that the American's with Disabilities Act is being violated.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Vincent Behan
Co-Chairs

Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone
Damien Pickering

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 16 March 2001
1:00 p.m.
City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of February's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and Programmatic Access Committee

1:45

- 8 Discussion Item: In Home Support Services
Presentation on this benefit for people with disabilities.
- 9 Action Item: Recommendation from Programmatic Access Committee
Recommendation for Resolution to the Human Rights Commission in favor of their consideration of adding disability to the City's bid preference categories.



2:30

- 10 Discussion Item: Training on Disability Rights Laws: Part Two, Housing Issues
Training by Bill Hirsh, ALRP Executive Director, on disability rights issues in city-funded housing programs.
- 11 Discussion Item: Member requests for future agenda items.
- 12 Discussion Item: Correspondence.
- 13 Discussion Item: Councilors' comments and announcements.
- 14 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 15 Adjournment.

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Mayor's Disability Council

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Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: April 20th, May 18th and June 15th.

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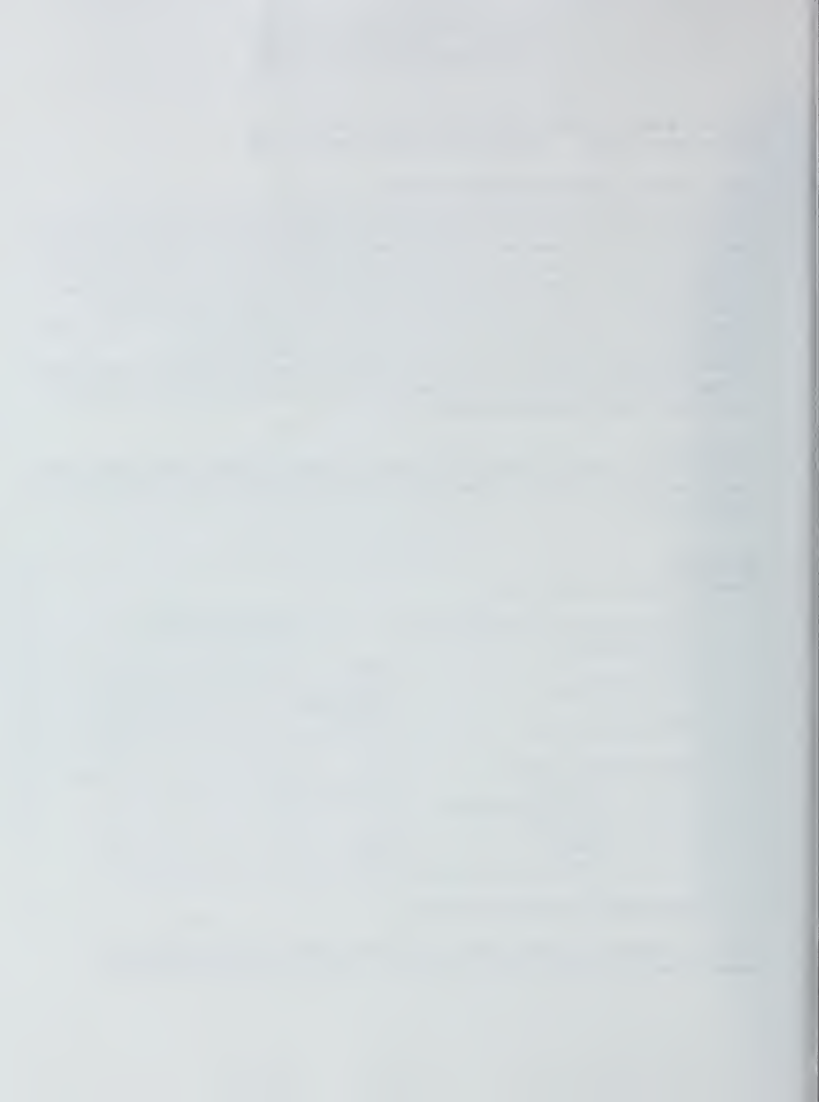
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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.



Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
Bothin Room, 1st Floor
San Francisco, CA 94102
Friday, 6 April 2001
1:30 p.m. – 3:00 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 16 March 2001
1:00 p.m. - 4:00 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Tuesday, 20 March 2001
4:00 p.m. – 5:30 p.m.



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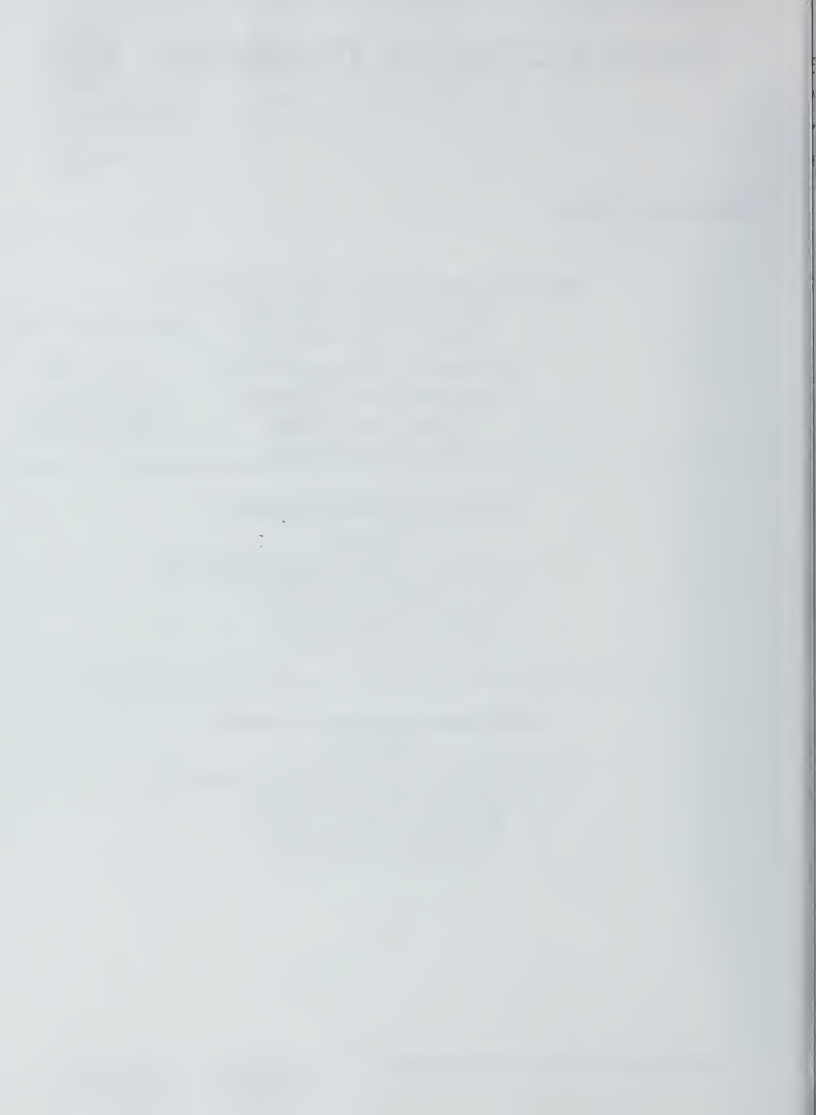
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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Vincent Behan
Co-Chairs

Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone
Damien Pickering

Walter Park
Council Secretary

DRAFT

Mayor's Disability Council

Minutes

16 March 2001

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan (1:25), Vincent Behan, Jim Brune, Michael Kwok (1:42), Frank Marone and Damien Pickering (1:16).

Absent: Ed Evans and August Longo.

Mayor's Office on Disability: Walter Park, Director and Jada Jackson, Assistant to the Director.

Co-Chair, Vincent Behan, called the meeting to order at 1:10 p.m.

Mr. Behan recognized a moment of silence in memory of Karen Young Simmons' brother, who recently passed away.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

DOCUMENTS DEPT.

3 APPROVAL OF THE MINUTES.

The minutes were approved.

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CONTENTS

ORIGINAL ARTICLES

REPORTS

DEPARTMENTS

NOTES

EDITORIAL

SYMPOSIUM

ANNOUNCEMENTS

OBITUARY

INDEX

ADVERTISING

MEMBERSHIP

ASSOCIATES

STAFF

EDITORIAL BOARD

MANAGEMENT

PUBLICATIONS

4 PUBLIC COMMENT.

- ♦ Mary Skyer, Deaf Services Coordinator of the Independent Living Resource Center of San Francisco, expressed her dismay with Councilors attendance and their punctuality at meetings.
- ♦ Tish Brown announced that the Access Committee of the Fine Arts Museums is hosting a free access day on April 21st from 11:00 am - 3:00 p.m. at the California Palace of the Legion of Honor. The event is celebrating Henri De Toulouse – Lautrec, who was an 1800's French artist with a disability. Ms. Brown can be contacted at 750-7645 or 750-3509 TTY.

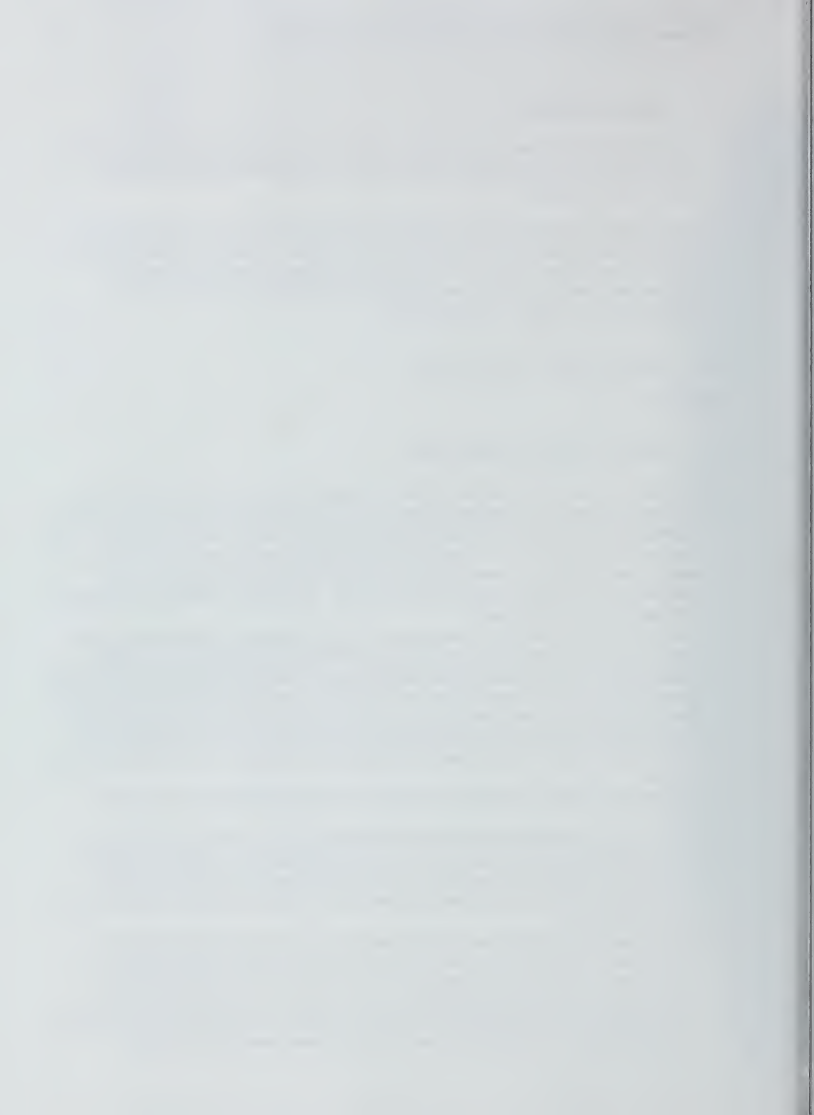
5 REPORT FROM THE CO-CHAIR.

No report.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability gave a report on the following:

- ♦ The Mayor's Office on Disability has been working with the CHAS Committee, MOH, Redevelopment Agency and many other departments on the rent-up process. There is now a written policy for making sure that during the rent-up process, no one has to wait in line physically. There will be a system that will allow people to use the telephone or some other method that will be fair. This policy adopted is considered a reasonable accommodation.
- ♦ The City Attorney convened a meeting with the Department of Building Inspection (DBI), the Department of Human Services (DHS) and the Department of Public Health (DPH). The purpose of this meeting was to create an MOU to deal with what should happen when there is a broken elevator in a residential hotel and a disabled person is unable to leave their home. The Building Department has agreed to flag those buildings that have a broken elevator and to notify DHS and DPH who will send someone with In-Home meals and support if necessary. A formal MOU will be signed.
- ♦ The Mayor's Office on Disability is working on the San Francisco Access Guide 2001.
- ♦ There was a roundtable discussion with City departments and parents of children with disabilities regarding issues with the school district. This meeting was very successful in finding and describing problems and proposing possible solutions. Another discussion is planned and information from these meetings will be reported back to the Mayor.
- ♦ Staff of the Mayor's Office on Disability had discussions with the Department of Parking and Traffic (DPT) on how to deal with ticket protests to ticket citations. A person, who has a blue or red placard, will be forgiven on the first ticket if the placard didn't appear in their windshield. The second time, the person will have to go to a hearing. As alternatives to attending a hearing in person, there are mail and phone hearings. DPT agreed to post a notice of these alternative methods.



- ◆ This month there was an opening of a family shelter at 260 Golden Gate. This is the most accessible shelter in San Francisco. Mr. Park congratulated George Smith; Executive Director of the Mayor's Office on Homelessness; the City Architect and the Hamilton Family Center for producing a shelter is accessible for everyone.
- ◆ The Mayor's Office on Disability will assist the Port in conducting its Transition Plan, a thorough review of accessibility needs at the Port facilities.
- ◆ The Department of Public Works (DPW) has made a request to the Finance Committee for \$1.5 million for curb ramp construction. Curb ramps are one of the single most vital links in the chain of public right-of-way.
- ◆ Staff of the Mayor's Office on Disability met with the European Disability Forum, comprised of 66 national and disability organizations across Europe.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee, gave a summary of the activities of the Employment Committee:

- ◆ Items on the agenda for the next meeting include a guest speaker from City College discussing their placement program, which places people in their program at John Adams School. Introduction of a draft statement for a pilot fund that will allow for people who need an accommodation to access funds. Discussions on Rule 115 will be continued.
- ◆ The Employment Committee meets the third Tuesday of every month in City Hall, Room 421 at 4:00 p.m.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE.

Damien Pickering, Chair of the Programmatic Access Committee, spoke on the upcoming activities of the Programmatic Access Committee:

- ◆ The next meeting's tentative agenda is to meet with Ron Lopez regarding a consumer evaluation and input process for the disaster registry.
- ◆ The Programmatic Access Committee and the Mayor's Office on Disability has written a resolution in support of the Human Rights Commission adding disability to the City's bid preference categories.
- ◆ The Programmatic Access Committee meets at the Rose Resnick Lighthouse, 214 Van Ness Avenue, on the first Friday of each month at 1:30 p.m.

8 IN HOME SUPPORT SERVICES

Tony Nico, Program Manager of Adult Services at the Department of Human Services gave an overview of In-Home Support Services:

- ◆ In-Home Support Services is a City and County of San Francisco program for low-income, blind, aged and disabled people that provides services that allow them to remain safely in their own home. IHSS consumers must be a resident of San Francisco, live in their own home (not a licensed facility), be aged, blind or disabled and need services to prevent institutionalization. Consumers must be low-income to



be eligible for services. If a person receives SSI/SSP they automatically meet the financial requirements for IHSS. Consumers that do not have SSI/SSP can pay a share of cost to receive both IHSS and MediCal. Share of cost is the difference between a consumer's monthly income and the SSI grant. If a person has an income that exceeds SSI and they meet the resource requirements than they are eligible with the share of cost. IHSS eligibility workers determine the share of cost for a consumer.

- ◆ Consumers can refer themselves or someone else can refer them for IHSS services. To make a referral, call the IHSS screening line at 557-5251, 557-5214 TTY, or 800-735-2929. After financial eligibility has been determined, an IHSS worker will perform an intake home visit. During this intake visit, IHSS workers are able to observe and discuss the applicant functioning at home. This gives the applicant a chance to talk to the IHSS worker about what their functional limitations are and what services would be beneficial to them. IHSS tries to assess the hours that it would take to keep someone safely in his or her own home. If a consumer disagrees with an IHSS worker regarding the level of service or type of service authorized to the consumer and a resolution can not be reached, the consumer has the right to request a state hearing. Out of the 11,000 IHSS consumers, there were approximately 100 fair hearings held last year.
- ◆ IHSS provides many types of services. Some services have specified times for tasks, which an IHSS worker can change based on extenuating circumstances. **Domestic work** includes services such as laundry, grocery shopping, errands, meal preparation and meal clean up. **Non-medical personal care** is services provided such as bathing/grooming, ambulation, dressing, and assistance with maintenance exercises. **Paramedical services** are services that are necessary to maintain a consumer's health based on their condition and must be ordered and directed by a physician. Medication administration, injection, suctioning and wound care are examples of paramedical services. **Accompaniment** allows IHSS to authorize time to accompany someone to medical appointments or to alternative resources. This is an area where some regulations need to be changed because it is a very limited service. For example, accompaniment authorizes a provider to take a consumer to an appointment but not to stay during the appointment. Another service IHSS provides is **heavy cleaning**. This service is provided at the time of intake and relates to hoarders and clutterers. Heavy cleaning services can be provided to a person who is at risk of being evicted. Since this is not a service that is provided on an ongoing basis it can be supplemented in place of domestic services.
- ◆ IHSS has some definitions and special guidelines that are used. One is the concept of able and available spouse. This is when a spouse, who is able and available, has the responsibility to provide any of the domestic and related services. If the spouse has a medical condition that isn't apparent to the IHSS worker, they will be required to have their doctor fill out a form stating that they are not able to perform these services. If an IHSS consumer lives in a shared living environment, services will be prorated. A provider is to only provide services to the consumer and not to the roommates. Parents are required to do general parenting for a child and to provide services that are age-specific. If a parent has had to quit work to take care of a child, they can be paid for extraordinary services that have to be provided to the child.



- ♦ IHSS providers earn \$9.70 an hour. If providers work a minimum of 25 hours a month, they qualify for health and dental benefits. The majority of IHSS consumers have their services provided through an independent provider. This is a person that is known to the consumer, it can be a friend or a relative. If a consumer does not know someone who can be their provider, then IHSS will make a referral to the San Francisco Public Authority that has a central registry of providers. The phone number for the San Francisco Public Authority is 981-4477. The consumer will give a list of criteria and information such as where they live and if they have a gender preference for their provider. Lists of providers are sent to the consumer based on their criteria, and the consumer has the opportunity to interview each and select one. IHSS also contracts with Addus and the Consortium to be service providers for consumers that are vulnerable to abuse, are unable to supervise providers themselves, are in an emergency situation, or have continual difficulties with individual providers. These agencies have their own staff provide the services to the consumer. Unlike the independent provider, the providers from these agencies are not the employees of the consumer but of the respective agency.
- ♦ People receiving IHSS and have no personal care can be authorized a maximum of 195 hours a month. For people who have any amount of personal care, the maximum hours they can have authorized are 283 hours a month. (*Brief summary of share of cost is attached*)
- ♦ The Department has a share of cost pilot program, in which the share of cost is funded by IHSS for a small group of consumers. There are approximately 30 people in this program, but the program is being evaluated to get more funding to include more people.
- ♦ Senior Survival School is a service under the support of Planning for Elders in the Central City. This service provides a website that offers survival sheets that talk about various topics including share of cost. The website address is www.seniorsurvivalschool.org.
- ♦ For special circumstance assistance and to join advocacy efforts to increase level of funding for programs and the share of cost program call Consumers in Action For Personal Assistance (CIAPA) at 397-2588.

Frank Marone asked if there was an age range for consumers to be eligible for IHSS.

Mr. Nico stated that there are no age requirements for a person to participate in the IHSS program.

Jim Brune asked if there was system in place that could match a deaf or hard of hearing consumer with a provider that has ASL skills.

Mr. Nico stated that if this situation came up, IHSS would first make a referral to the registry at the San Francisco Public Authority to find out if anybody on the list knew ASL. If there wasn't anyone in the register, then IHSS would contact agencies that work with people from the deaf and hard of hearing community.

PUBLIC COMMENT



Rob Roth, staff of the Deaf Counseling Advocacy and Referral Agency asked if IHSS would accompany a deaf-blind person with shopping. Mr. Roth stated that he would like to work with IHSS in beginning a training process that would enable deaf and hard of hearing providers participate in this program.

Mr. Nico explained that if IHSS authorizes food shopping, then the providers would go and perform this service themselves. Whereas if IHSS authorizes accompaniment then the provider will accompany the consumer.

8 RECOMMENDATION FROM PROGRAMMATIC ACCESS COMMITTEE.

The recommendation for resolution to the Human Rights Commission in favor of their consideration of adding disability to the City's bid preference categories was adopted as amended by the Mayor's Disability Council.

9 TRAINING ON DISABILITY RIGHTS LAWS: PART TWO, HOUSING ISSUES.

Bill Hirsh, ALRP Executive Director gave a training on disability rights issues in city-funded housing programs and on federal and state fair housing laws.

Training notes attached.

10 MEMBER REQUEST FOR FUTURE AGENDA ITEMS.

Frank Marone requested that a sign-up log is available for the public to sign in at the Mayor's Disability Council meetings.

11 CORRESPONDENCE.

Mr. Park stated that a letter was received from Fred Hamdun, Executive Director of the Department of Traffic regarding curb ramps painted red along Market Street.

12 COMMENTS AND ANNOUNCEMENTS.

Frank Marone discussed an article from the Chronicle reporting that half of adult Americans with disabilities have jobs and that they typically earn less than the average American. Out of the 27.8 million people aged 21 to 64 with disabilities, half worked in 1997 with average earnings of \$23,373 per year. Out of those with severe disabilities in the same category, only 31% had a job with average earnings of \$18,631 per year. In comparison, 78% of all Americans aged 21 to 64 worked averaging \$30,155 per year.

13 PUBLIC COMMENT.

Bruce Wolf, student at San Francisco State University, discussed the timing of the stop light at the intersection of 19th Avenue and Holloway. Mr. Wolf requested that the timing of the stoplight be extended so that a person with a disability can make it safely across



the street. Mr. Wolf also pointed out that MUNI does not wait for people to cross the streets, so they can board the train.

15 ADJOURNMENT.

The meeting was adjourned at 3:54 p.m.



Share of Costs Summary

In Home Support Services provide two main forms of assistance: 1) housekeeping tasks, and 2) personal care.

Most people who receive In Home Support Services are on federal disability benefits. They pay nothing for the IHSS, because their income and assets are already very low (as verified by the federal disability benefit program).

Other people who do NOT receive federal disability benefits, could still qualify for IHSS without any cost, if their income and assets are within the amounts set for federal disability benefits. [i.e. they meet the asset limits of SSI (\$2,000 for an individual and \$3,000) and income limits of SSI (\$732 for an individual, \$1285 for a couple; more for people who do not have cooking facilities, and for people who are blind.)].

For those people who need In Home Support Services, but whose income or assets are above these limits, the Share of Cost program comes into play. As the name implies, they "share the cost" of the services they would be receiving.

How that cost is calculated is where many people become confused. But it is a fairly straightforward process. With one new exception, it is a simple process of subtracting the SSI amount from the income, and paying the balance.

So, for example, if Ms. Jones is a single person with a disability whose income is \$900 a month, she would subtract the SSI amount for her category (person with a disability and cooking facilities) of \$732 from her \$900 income, and the balance, \$168, would be what she would pay each month toward the cost of her IHSS.

That is still the case for all single people¹ whose income is over \$946 a month.

Under a NEW program, however, some people will not have to pay the Share of Cost. If the person who needs IHSS services

- needs personal care (not just housekeeping services), AND
- the person's income is less than 133% of the poverty rate,

THEN, s/he receives IHSS services for FREE.

What does this mean?

For single people, 133% of the poverty rate is \$946 a month. Thus, for any single person needing personal care services, if their income is \$946 or LESS, they receive IHSS for FREE. There is no Share of Cost.

In the example above, Ms. Jones would have to pay nothing for her IHSS services if she needs personal care as part of those services. (If she does not need personal care, then she would still owe the \$168 per month.)

¹ For couples, the income amount is higher.

1906. VOL. XXXVI. PART I. (JANUARY 1906.)

THE JOURNAL OF THE
ROYAL ANTHROPOLOGICAL INSTITUTE

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This recent modification to the Share of Cost program allows a greater number of people to participate. It is a major step forward in improving the quality of life for many people with disabilities.

The change has also led to some confusion, because it does not come with graduated payments. If a person's income is even ONE DOLLAR higher than the allowed amount, they must pay the entire Share of Cost.

E.g. If Mr. Hwang has \$947 a month in income, he does not just pay \$1 dollar toward his Share of Cost, he pays $\$947 - \742 (the SSI amount) = \$215.

If you need IHSS services, but you do not know if you qualify, or do not believe that you could afford the Share of Cost each month, the Department of Human Services urges you to contact them.

Even if you must pay a Share of Cost, frequently, being part of the IHSS program saves you money, because it enrolls you in part B of MediCare. This can translate into major savings in medical costs.

Call 557-5251 to talk with DHS and determine whether IHSS services are for you.



Training Notes

March 2001, Mayor's Disability Council Meeting

- ♦ The Fair Housing Amendments Act (FHAA) is a federal law covering 1) all dwellings except an owner-occupied building of four or fewer units and 2) the sale of a single-family house without rental agents.
- ♦ Section 504 of the Rehabilitation Act is a federal law that covers any federal agency and applies to all housing that receives federal funds.
- ♦ The Americans with Disabilities Act (ADA), Title II applies to governmental agencies or services, including housing authorities and public accommodations such as motels or hotels including the rental or sales of office buildings.
- ♦ The Fair Employment and Housing Act (FEHA) is a California state law which covers all dwellings except an owner-occupied house in which only one room is rented out.
- ♦ The Unruh Civil Rights Act is a California State law covering all businesses, also landlords.
- ♦ There are some significant costs or penalties to a housing provider/landlord that violates the Fair Housing Laws such as the loss of subsidy or funding if the housing is government subsidized, emotional distress that an individual may experience, punitive damages if the discrimination was wilful, attorney's fees for the tenant or injunctive relief, which is affirmative action that the landlord has to change their policy.
- ♦ A person is considered to have a disability for purposes of federal and state Fair Housing Law if they have a physical or mental impairment that substantially limits one or more major life activities. Major life activities include walking, seeing, hearing, working, learning, or caring for one's self. A person is also considered to have a disability if they have a record of such impairment or if they are regarded as having such impairment. For example this law may cover someone who has cancer currently or has a record of having cancer in the past. This law includes people with a mental health disability, HIV or AIDS, developmental disabilities, serious physical health conditions, alcoholism and past drug addiction.
- ♦ The law excludes some individuals with disabilities if the tendency would pose a direct threat to others. If a person's disability would result in substantial damage to the property of others or if the individual is not otherwise qualified for housing. There are certain housing programs that are targeted for different classes of people. For instance, Section 202 buildings are for seniors, Section 811 buildings are for people with disabilities and McKinney funded programs are for formerly homeless people and even within this there may be some shelter plus care program that is targeted for people with multiple disabilities.
- ♦ The law prohibits discrimination and requires an affirmative obligation on the part of housing providers to provide reasonable accommodations so that a person with a disability has equal access. Since a person with a disability is in a protected class, it is illegal to refuse to rent or sell to an individual because they have a disability, to treat an applicant or a tenant differently because they have a disability, to evict a tenant or to steer an applicant to one floor, building or neighborhood. These protections apply at all phases of housing that an individual can experience, from when an applicant is applying to housing, when a person is living in a housing situation or when there is a risk of eviction from a housing situation. It is illegal to ask questions about a person's disability, to have new buildings that aren't architecturally accessible, to not provide reasonable modifications to the premises and to refuse to provide reasonable accommodations. It is the responsibility of the individual tenant to request for a reasonable accommodation. A housing provider must make reasonable changes in policies, practices, procedures and rules and structural modifications so that people with disabilities have equal access. There are limits on reasonable

accommodations such as a housing provider doesn't have to something which is a fundamental alteration of the housing program or something which is an undue financial and administrative burden. An undue financial and administrative burden is a cost-based test.

- ♦ Walter Park discussed the responsibilities of a City and County funded project versus a privately funded project. Any projects funded directly by the City and County have to meet certain ADA requirements and 504 requirements. None of the earlier Fair Housing Laws made any requirements for privately funded housing.
- ♦ Mr. Hirsh reviewed the reasonable accommodations DANCE, which is an acronym for **Disability Accommodation Necessary Cost and Effect** a fundamental change. **Disability** – Does the tenant have a disability as defined by the fair housing laws? **Accommodation** – Is the tenant requesting an accommodation of the housing provider's rules or practices? **Necessary** – Is the accommodation necessary because of the tenant's disability? **Cost** – Does the accommodation impose an undue financial or administrative cost on the housing provider? **Effect** – Would the accommodation effect a fundamental change in the housing provider's business?
- ♦ Tenants who need some assistance can contact a fair housing agency, the Human Rights Commission, the Independent Living Resource Center, the Department of Fair Employment and Housing (DFEH), the U.S. Department of Housing and Urban Development (HUD) for subsidized housing, a non-profit legal service organization or a private attorney.
- ♦ The AIDS Legal Referral Panel will be sponsoring a forum on housing issues for people with HIV and AIDS on May 31st in the Latino Hispanic Room at the Main Library from 1:00 p.m. – 3:00 p.m.

Michael Kwok inquired about a person living in a privately owned apartment building making a reasonable accommodation request for the installation of an automatic door opener.

Mr. Hirsh explained that for a physical change, the housing provider is required to allow for the change but the individual tenant making the request will have to be financially responsible.

Jim Brune wanted to know the responsibility of a landlord when a deaf or hard of hearing tenant makes a request for visual fire alarms to be installed.

Walter Park pointed out that the Fair Housing Act and Title 24 in California both recognize the need and require that the doorbell (if there is one) and the audible alarm be hard wired so that a visual alarm can be added, or a visual doorbell can be added. In existing housing, there is no requirement that housing built before 1990 comply with these kinds of regulations, but a tenant can make these type of reasonable modifications at their own expense.

Sergio Alunan asked if it was against the law to evict a tenant who is a hoarder or clutterer.

Mr. Hirsh stated that it is not against the law to evict a tenant who is a hoarder or clutter, because there are health and safety regulations that may in violation. Mr. Hirsh suggested that a housing provider should give the tenant an opportunity to address the problem, which is a reasonable accommodation, before eviction. Often times a tenant may not recognize that they have this disability so a landlord has the right to seek assistance for the tenant. Tenants, who are at risk of losing their housing, can contact the Homeless advocacy Project, Bay Area Legal Aid or the Mental Health Association of San Francisco.

Rob Roth, staff of Deaf Counseling Advocacy and Referral Agency, wanted to know when must a reasonable accommodation be made for a new tenant.

Mr. Park stated that a reasonable accommodation could be made whenever a tenant felt they need it.



Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Vincent Behan
Co-Chairs

Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone
Damien Pickering

Walter Park
Council Secretary
Director, Mayor's Office on Disability

AGENDA

Regular Meeting of
Mayor's Disability Council
Friday, 20 April 2001
1:00 p.m.
City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of February's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and
Programmatic Access Committee

1:45

- 8 Action Item: Nomination and Election of co-chair.
- 9 Discussion Item: Port presentation.
- 10 Discussion Item: City and County ADA Transition Plan hearing.
Presentation by ADA Consultant summarizing recommendations for ADA Transition of

facilities for accessibility. Public comment recommending priorities is requested.

- 11 Discussion Item: Member requests for future agenda items.
- 12 Discussion Item: Correspondence.
- 13 Discussion Item: Councilors' comments and announcements.
- 14 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 15 Adjournment.

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For inquiries or requests for reasonable accommodation,
please call 554-6789.



Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: May 18th, June 15th and July 20th.

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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.



Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 4 May 2001
1:30 p.m. – 3:00 p.m.

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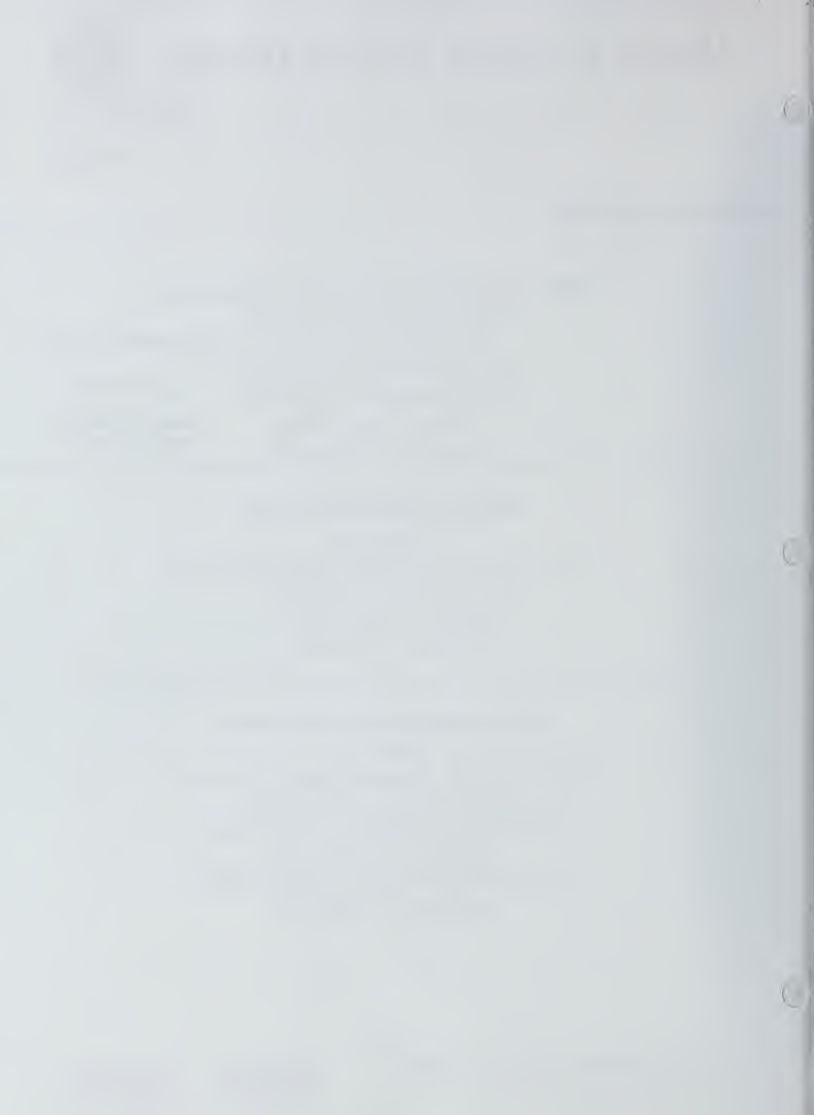
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Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 18 May 2001
1:00 p.m. - 4:00 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
1st Meeting: Tuesday, 17 April 2001
4:00 p.m. – 5:30 p.m.
2nd Meeting: Tuesday, 15 May 2001
4:00 p.m. – 5:30 p.m.



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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Sergio Alunan
Vincent Behan
Co-Chairs

Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone
Damien Pickering

Walter Park
Council Secretary

DRAFT

Mayor's Disability Council

Minutes

20 April 2001

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Vincent Behan, Jim Brune, Ed Evans, Michael Kwok, Frank Marone and Damien Pickering.

Absent: August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director; Susan Mizner, Assistant Director; and Jada Jackson, Assistant to the Director.

Co-Chair Vincent Behan, called the meeting to order at 1:05 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved.

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3 PUBLIC COMMENT.

- ♦ Joe Partansky, resident of Contra Costa County requested information on when the Mayor's Disability Council was started and the progress that the Council has made concerning different activities.
- ♦ Joseph Charm stated that he was at risk of losing his housing. Mr. Charm wanted to know what City government is doing to help assist senior citizens who are disabled and/or chronically ill.

Mr. Charm was referred to Mercy Housing, the Mayor's Office on Housing, Senior Action Network, Bay Area Communication Access (BACA), and the Housing Authority for assistance with relocating.

- ♦ Leroy Moore, staff of Disability Advocates Minorities Organization (DAMO) announced that DAMO along with other community organizations is putting together an open forum to discuss senseless crimes and retaliation against people with disabilities. Time, date and place will be announced at another date. Mr. Moore asked the Council and the Mayor's Office on Disability for support on this cause.
- ♦ Carol Patterson, staff of Independent Living Resource Center (ILRC) wanted to know the status of her entry for appointment to the Mayor's Disability Council. Ms. Patterson pointed out that the Council should have a representative who is familiar with issues pertaining to psychiatric disabilities. Ms. Patterson expressed her support for women to be represented on the Council.

Walter Park stated that appointments to the Mayor's Disability Council are in progress and once the appointments are made there will be a more diverse Council.

Mary Skyer staff of the ILRC commended the Mayor's Disability Council for the time and energy that they have put forth concerning the disability community. Ms. Skyer pointed out the lack of culture diversity and women on the Mayor's Disability Council.

Damien Pickering pointed out that the Council agrees that the Council needs greater diversity. Mr. Pickering requested that in the future the Mayor's Office on Disability forward names that are going through the application process for appointment to the Mayor's Disability Council.

- ♦ Marti Goddard, the Access Services Director at the Public Library, announced a celebration of mothers with disabilities on Saturday, May 19th from 1:00 – 3:00 p.m. The event will be held in the Hispanic Community Meeting Room in the Public Library.

5 REPORT FROM THE CO-CHAIR.

Vincent Behan, Co-Chair, reported on the following:

- ♦ The Fine Arts Museum is hosting an exhibit on Henri De Toulouse – Lautrec on April 21st at the California Palace of the Legion of Honor. People from the disability

community receive free admission if they call in advance. Tish Brown can be contacted at 750-7645 or 750-3509 TTY.

- ◆ The Golden Gate Regional Center is having a service provider fair on May 10th. For additional information, call 546-9222 extension 214.

Sergio Alunan, Co-Chair asked for Mr. Skaff to discuss the reason the Department of Building Inspection (DBI) is holding public meetings.

Richard Skaff, Deputy Director of the Mayor's Office on Disability explained that DBI is holding a series of meetings regarding proposed language changes for application of the San Francisco Historical Building Code. DBI's new proposal would state that buildings in the City of San Francisco 50 years or older (20 years younger than the age presently mandated) would be considered a historical building. For additional information call the Building Department at 558-6131.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ◆ April is the first month that all public meetings broadcast by Citywatch are captioned! The Mayor's Office on Disability provided the funding for this project and worked with CityWatch and DTIS to make the transition. There has been a lot of positive public comment in support of this new service, more than for any other activity in the last year..
- ◆ MOD is working with the library to create a computer training program that is interpreted for deaf and hard of hearing people. The program will start this summer.
- ◆ The Mayor's Office on Disability in collaboration with the Arts Commission and the Rose Resnick Lighthouse for the Blind have been working on a contract that will begin interpreting art exhibits for people who are blind or have a visual impairment.
- ◆ Susan Mizner and Walter Park will be conducting trainings for the California Judicial Council in Costa Mesa. These trainings will teach people in courthouses in California how to make court services accessible and how to provide access to county and local court services.
- ◆ MOD has been meeting with the Port regarding funding a complete Transition Plan.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee, gave a summary of the activities of the Employment Committee:

- ◆ The Mayor's Office on Disability will be setting up a Reasonable Accommodations Fund that will be used to help supplement departments or employee's requests for accommodations.
- ◆ MOD and the Department of Human Resources will have a second training session for department managers in July on the Rule 115 program.

- ♦ The Mayor's Office on Disability's website will be posting a list of disability employment and job training agencies. Department managers will be able to search through these listings for people to hire through Rule 115.
- ♦ Alan Fisk, Coordinator/Career Specialist of the Career Center at San Francisco State University discussed his program and the type of clients he works with.
- ♦ Beginning June 8th 2001, the Employment Committee will meet the second Friday of each month in City Hall, Room 421 at 1:00 p.m.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE.

Damian Pickering, Chair of the Programmatic Access Committee, spoke on the activities of the Programmatic Access Committee:

- ♦ The Programmatic Access Committee met with Ron Lopez from the Department of Public Health. Mr. Lopez discussed the Disaster Registry Program and how the information from this registry would be used in the event of a major disaster in San Francisco. Mr. Lopez explained that in the event of a major disaster a person should be prepared to be self-sufficient for a minimum of 72 hours. Mr. Lopez wanted to receive feedback from the Committee as to whether the application process is accessible and inclusive. He also wanted to make sure that any members listed on the registry are aware that this is a voluntary process and is to be considered a benefit and not a risk.
- ♦ The Human Rights Commission (HRC) has received the MDC resolution recommending that persons with disabilities are included in the bid preference process for City contracts. The Human Rights Commission wants to know how this program would look and what would be the most reasonable definition of disability to design this program around. During the next meeting of the Programmatic Access Committee discussions will focus on the definitions of disability to give to the HRC.
- ♦ The Programmatic Access Committee meets at the Rose Resnick Lighthouse, 214 Van Ness Avenue, 2nd Floor Conference Room on the first Friday of each month at 1:30 p.m.

8 NOMINATION AND ELECTION OF CO-CHAIR.

Damian Pickering was nominated for the Co-Chair seat. Mr. Pickering was unanimously voted the new co-chair.

9 PORT PRESENTATION.

Richard Skaff, Deputy Director of the Mayor's Office on Disability introduced Mr. Alex Lee, Director of Engineering and Maintenance for the Port of San Francisco.

Mr. Lee gave a brief presentation on the Port's status on ADA accessibility and on their transition plan:

- ♦ The Port of San Francisco has 7 ½ miles of waterfront, beginning from High Street Harbor near Fisherman's Wharf along the eastern and southern waterfront just ahead of Hunters Point, the port has 640 acres of property, and over 4 million square feet of space under roof.

- ♦ The Port is a department of major real estate holdings but is also a state property put in trust to be run by the City and County of San Francisco for the people of the State of California. The Port is an enterprise agency meaning it does not receive any operating funds from the City and County of San Francisco.
- ♦ The Port is currently working on several projects that will be fully accessible once completed including the Recreational Pier Project (Piers 27-31), The Cruise Terminal Project which is a hotel project on Broadway, and a project in progress at the Ferry Building.
- ♦ The Port has received a draft copy of their transition plan from the Mayor's Office on Disability. The Port has put in their budget up to \$500,000 for a contract with MOD to further look at their facilities.
- ♦ In addition to the Port being the owner of properties it is also the Code Enforcement agency of the property. This means that anyone who buys, rent, or leases property from the Port has to obtain a permit from the Port after meeting certain codes.
- ♦ One major goal of the Port is to set up a Port Disability Advisory Council to review Port projects and give feedback.
- ♦ The Port's TTY number is 274-0587.

Mr. Lee showed pictures of the facilities that the Port is currently working on:

- ♦ The new High Street Harbor has a newly designed seating area using a light mesh material for the fencing instead of heavy timber.
- ♦ There is a new ramping system allowing for people using a wheelchair to access the Pier without difficulty.
- ♦ Out of 63 berths, three are accessible for wheelchairs.
- ♦ The Port is putting up alternative signs throughout the Fisherman's Wharf Area. These signs describe the history, culture and the ambiance of the area for people who are blind or may have a visual impairment.
- ♦ At Pier 43 ½, a public access pier, the Port designed a ramp that goes up to the platform.
- ♦ The new Downtown Ferry Terminal is currently under construction (to be open in June 2001) and will be fully accessible.
- ♦ At Pier 35, the Passenger Terminal for international cruise passengers still needs a lot of work done such as a TTY installed, the telephones need to be lowered and some of the waiting areas need accessible doors.
- ♦ The Port recently moved its offices from the Ferry Building to Pier 1, which meets all ADA, Title II standards. The Port spent \$75,000 installing infrared Talking Signs at Pier 1.

PUBLIC COMMENT ON PORT PRESENTATION

Ed Evans pointed out that the Port should install Talking Signs throughout Port property, not just at Pier 1. Mr. Evans stated that the tapes the Port is currently using at some locations could break whereas Talking Signs can be changed easily.

Damien Pickering commended the Port for their sample outdoor Braille sign that gives people contact information for requesting alternate formats.

The American Medical Association is a non-profit corporation organized for the purpose of representing the interests of the medical profession in the United States. It was organized in 1847 and has since that time been the largest and most influential organization of its kind in the world. Its members are the physicians, surgeons, dentists, and other medical practitioners of the United States. The Association is organized into a hierarchy of local, state, and national societies. The local societies are the primary units of the Association, and they are organized on a county or city basis. The state societies are organized on a state basis, and the national society is the American Medical Association itself. The Association is organized into a hierarchy of local, state, and national societies. The local societies are the primary units of the Association, and they are organized on a county or city basis. The state societies are organized on a state basis, and the national society is the American Medical Association itself.

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Mr. Lee commented that there are going to be 70 similar signs throughout the Fisherman's Wharf areas with information for alternate formats.

Luis Calderon wanted to know if the Port had jurisdiction over all of the ferry terminals.

Mr. Skaff clarified that although the Port has authority on San Francisco Port properties, other jurisdictions are responsible for their own Port properties. All jurisdictions that have ferry systems using their properties have to have accessible facilities based on the overseeing by the Metropolitan Transportation Commission. If there are issues with other jurisdictions, it is recommended contacting that particular jurisdiction or the Metropolitan Transportation Commission.

Mr. Evans wanted to know if some type of "bridge" could be installed so that the gap between the ferry and the end of the ramp would be covered for a wheelchair to enter and exit the ferries.

Mr. Skaff explained that the brow ramp is the short piece of ramp that goes from the float to the boat and is covered under the American's with Disabilities Act.

10 CITY AND COUNTY ADA TRANSITION PLAN HEARING.

Walter Park explained that in the last year and a half, one of the major activities of the Mayor's Disability Council and the Mayor's Office on Disability has been the preparation of an ADA Transition Plan. This plan is not completed yet and is being worked upon furiously. Mr. Park gave a brief review of the Transition Plan:

- ◆ The ADA Transition Plan is described in Federal law, 28 CFR 35, which is the Code of Federal Regulations 28 chapter 35. This states that a public entity shall operate each service, program or activity so that the service, program or activity is readily accessible to and usable by individuals with disabilities.
- ◆ A basic goal in public policy in San Francisco is to make services accessible to people with disabilities on the same basis that they're available to other people.
- ◆ Federal Law does not require that the City and County of San Francisco has to take any action that would result in a fundamental alteration of the nature of the service. So if there is something about the program that precludes certain people from participating, the City does not have to change the fundamental nature of the program itself in order to include people in that program, nor must it incur an undue financial or administrative burden.
- ◆ In the event that structural changes to facilities have to be undertaken to achieve program accessibility, any public entity that employs 50 or more persons, shall develop a transition plan by submitting comments.
- ◆ When the draft transition plan is available (approximately in the next 60 days) it will be available in print, alternate formats and on the MOD website.
- ◆ The Code states the things that are required to be in the plan: the plan shall at a minimum identify the physical obstacles in the public entity's facilities, the plan must describe in detail the methods that will be used to make the facilities accessible, and the plan shall specify the schedule for taking steps necessary to achieve compliance.

- ◆ If these plans are not completed in a year, the plan must show what will be renovated each year.

Ben Rosenfield, of the Controller's City Projects Team, discussed this group's involvement with the Transition Plan.

- ◆ The City Projects Team was established in 2001, to provide assistance wherever it is needed on high priority projects in different City departments. While the Team provides a range of services, for this project – the Transition Plan – it brings capital budgeting and finance experience.
- ◆ Although the City's budget is approximately \$4.5 billion, the general fund capital budget has typically been about \$25 million over the last 3 years.
- ◆ It will be important, after making these major long-term capital plans, to look for and develop alternate funding sources. It will also be important to provide assistance to ensure that the dollar values quoted on projects are accurate.

Mr. Park pointed out that in working with the Controller's office, there are five principles in this plan: that the plan is well grounded in the law and springs directly from ADA and the California regulations, that it is comprehensive, that it is a multiyear plan, that it's backed up by the details that are needed to show why one decision was being made versus the other, and that it is coordinated entirely with the departments' own program plans.

Logan Hopper of Logan Hopper Associates, the ADA Consultant spoke briefly about the work being completed on the Transition Plan. He has been documenting what work has been done at facilities and also what work still needs to be done.

Mr. Park requested input from the Council and the public on the Transition Plan priorities.

PUBLIC COMMENT ON ADA TRANSITION PLAN HEARING

Peggy Coster suggested that there be more access to healthcare. People who are not on Medi-Cal, who have private insurance and Medi-Care are often times going without equipment and things they need. Long-term care should be made available to people who have slightly higher incomes than the minimum income requirement. Ms. Coster discussed pools and recreation in regards to health issues such as swimming pools being a form of pain control for many people with disabilities. Ms. Coster also wants more accessible housing.

Jeannine Toussaint, staff of the National Association of Visually Handicapped discussed the importance of enhancing the visibility of public facilities by considering lighting, color contrast, and large print for signage.

Bruce Allison advised that when building communities they should be made accessible to the disabled community, unlike Treasure Island.

Margo Dennis, resident of the Iroquois hotel, would like to see more police officers patrolling the neighborhood. Ms. Dennis mentioned that she had filed a complaint with

Minutes – Mayor's Disability Council – April 20, 2001**8**

the Mayor's Office on Disability and feels that she is receiving a backlash from the management and doesn't feel safe.

Gloria Williams discussed how swimming helps her deal with her arthritis pain. Ms. Williams discussed the need for new accessible ramps at street corners.

Luis Calderon discussed that accessible housing should be on the City's top priorities list. Mr. Calderon feels that health care related issues should be closely looked at such as making General Hospital facilities and equipment accessible.

Carol Patterson recommended more training for the Police Department, because often times the requests of people with psychiatric disabilities are discounted. Ms. Patterson would also like for the Psychiatric Inpatient Units in General Hospital to be accessible to patients who use wheelchairs.

Enid Lim expressed her concern about the inaccessibility of streets because street furniture and signs block the path of travel on sidewalks.

Genevieve Bayan complained that she has a difficult time boarding MUNI in the Sunset District because cars are parked in a bus zone enabling the MUNI drivers from being able to pull over to the curb. Ms. Bayan discussed inaccessibility at hotels and grocery store bathrooms.

Ed Evans spoke about the need for fully accessible health care facilities and equipment. He also felt that wheelchair accessible bathrooms in health care facilities and city-funded programs are crucial. Finally, he reiterated the need for curb ramps that are done correctly to code.

Vince Behan echoed Mr. Evans' comments as well as Enid Lim's comments.

Damian Pickering said he would place priorities according to the famous "life, liberty, and the pursuit of happiness." Health facilities are crucial, transportation, and curb cuts are crucial.

11 MEMBER REQUEST FOR FUTURE AGENDA ITEMS.

Ed Evans made the following requests for future agenda items:

- ◆ Ed Lee, the new director of the Department of Public Works, to be invited to discuss enforcement of sidewalk accessibility.
- ◆ Dr. Mitch Katz, Director of the Department of Public Health, to discuss how hospitals, clinics and health care facilities can be more accessible to the disability community.
- ◆ Staff from the Department of Parking and Traffic to discuss solutions to some ongoing problems
- ◆ Representatives from housing providers to discuss housing issues affecting the disability community.
- ◆ Patricia Yuen, Program Coordinator of the Neighborhood Emergency Response Team Training (NERT), a representative from the Mayor's Office of Emergency Services and Michael Sullivan from the Police Department to discuss emergency preparedness.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Vincent Behan
Damien Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Frank Marone

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 18 May 2001
1:00 p.m.
City Hall, Room 400

1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of April's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and
Programmatic Access Committee

1:45

- 8 Discussion Item: Environmental Travelling Companions
Brief presentation on this service for people with disabilities

2:00

- 9 Discussion Item: Training on Disability Rights Laws: Part Three, Transportation
Training by DREDF (Disability Rights Education and Defense Fund)

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- 10 Discussion Item: Adult Protective Services
Brief presentation in honor of APS Awareness Month
- 11 Discussion Item: Member requests for future agenda items.
- 12 Discussion Item: Correspondence.
- 13 Discussion Item: Councilors' comments and announcements.
- 14 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 15 Adjournment.

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Mayor's Disability Council

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Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: June 15th, July 20th and August 17th.

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Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 22 June 2001
1:30 p.m. – 3:00 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 15 June 2001
1:00 p.m. – 4:00 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
1st Meeting: Tuesday, 15 May 2001
4:00 p.m. – 5:30 p.m.
2nd Meeting: Friday, 8 June 2001
12:00 p.m. – 1:00 p.m.

MDC Physical Access Committee

Site Review of various locations
DPT- Traffic Calming Devices
Meet at the Mayor's Office on Disability
Transportation provided for first 10 people
401 Van Ness Ave., Room 300
San Francisco, CA 94102
Wednesday, 23 May 2001
10:00 a.m. – 12:00 p.m.

Call (415) 554-6789 to reserve a seat on the van 3 days in advance of the event.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Vincent Behan
Co-Chairs

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Council Secretary

DRAFT

Mayor's Disability Council

Minutes

18 May 2001

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Jim Brune, Ed Evans, Michael Kwok, Allison Lum, Frank Marone, Leroy Moore and Damian Pickering.

Absent: Vincent Behan, August Longo and Carol Patterson.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director; Susan Mizner, Assistant Director; and Jada Jackson, Assistant to the Director.

Co-Chair Damian Pickering, called the meeting to order at 1:15 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved.

4 PUBLIC COMMENT.

- ♦ Bob Planthold commended the Department of Parking and Traffic for their plan to increase the ticketing of trucks that double park. Mr. Planthold objected to the Board of Supervisor’s request that state legislation allow people to park on sidewalks as long as there is ADA access.
- ♦ Mary Skyer, staff of the Independent Living Resource Center (ILRC), welcomed the three new Councilors of the Mayor’s Disability Council – Allison Lum, Leroy Moore, and Carol Patterson.
- ♦ Joe Speaks, staff of Walk San Francisco commented that it is very disturbing that the DPT Commission is asking for state law to allow parking on sidewalks. Mr. Speaks discussed a paper that outlines a long-term solution of clearing sidewalks of cars. This paper can be viewed on Walk San Francisco’s website at www.walksf.org.
- ♦ Dalia Todd expressed her concern with the fact that the sign language interpreters who worked at the San Francisco Book Council event were not paid for their services. Ms. Todd pointed out that Books by the Bay have refused to provide sign language interpreters for their summer event.

Council member Ed Evans inquired as to whether Books by the Bay received City funding. Ms. Todd was not sure, but believed so.

- ♦ Gloria Williams commented that she was appalled at the proposed legislation recommended by the DPT Commission. She thanked the staff of the Mayor’s Office on Disability for assisting her with her requests for assistance. Ms. Williams pointed out that she had filed a complaint with MUNI in September 2000 and still hasn’t received a resolution.

Sergio Alunan stated that he would be responsible for contacting MUNI and would check on Ms. Williams’ particular case.

- ♦ Laurie Beth, San Francisco Fire Department Paramedic, announced that starting July 1st the Fire Department is planning to implement a new procedure. Instead of having two highly skilled paramedics respond to calls, there will be one paramedic and one EMT.

5 REPORT FROM THE CO-CHAIR.

Damien Pickering, Co-Chair, discussed the Parking and Traffic Commission (PTC) resolution. Mr. Pickering stated that he was concerned with the lack of notice that was given that this particular issue was going to be voted on. There were approximately 12 members of the public providing public comment on this issue at the meeting. All of these comments were in opposition to this specific resolution. Mr. Pickering welcomed the three new Councilors to the Mayor’s Disability Council and asked for them to introduce themselves (Carol Patterson was unable to make the meeting).

Leroy Moore stated that he has been a disability advocate for years and that he tries to get the opinions of disabled people of color on various subjects. Mr. Moore would like to bring various issues to the Council, but his main issue of concern is the removal of the benches at the United Nations Plaza.

Allison Lum stated that she has been working with people specifically low-income and no-income San Franciscans working on access to services for disabled people – both visible and hidden disabilities.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ Walter Park welcomed the new appointments to the Mayor's Disability Council: Allison Lum, Leroy Moore, and Carol Patterson. Mr. Park thanked Mayor Brown for making these appointments that allow for the Council to represent a wide range of people with disabilities.
- ♦ Members of the public interested in applying for the Council, are encouraged to join the Council's subcommittees.
- ♦ The MDC monthly meetings will be rebroadcast on Channel 26 and on the Web the Wednesday following the meeting at 3:00 pm. The meetings will also be rebroadcast at other unscheduled times based on the DTIS programming calendar.
- ♦ "Jada's Pages" is a new feature added to the MOD website, which is a short calendar of upcoming meetings of interest to the disability community. This site is updated several times a week. For access to this page go to www.ci.sf.ca.us/sfmod/calendar.
- ♦ During a meeting of the Neighborhood Services Committee of the Board of Supervisors a resolution was drafted requesting the creation of a Pedestrian Safety and Street Resurfacing Working Group. This committee will be looking at problems in the public right-of-way such as street resurfacing, curb ramps and possible obstructions on sidewalks from the point of pedestrian access, bicycle safety, and maintenance of the streets. This resolution also states that people with disabilities and seniors are particularly vulnerable to these unsafe and inaccessible conditions. For additional information contact the Clerk of the Board at 554-5144.
- ♦ MOD had a visitor from the Port of New York, New Jersey Authority, who operates the Port and signage at the three airports that serve New York City. He was interested in the possibility of using talking signs in New York. MOD also had visitors from Australia, who were looking into access for tourists in San Francisco.
- ♦ The Transition plan work is continuing and should have a draft in July for public comment.
- ♦ The Self-Evaluation Plan is in the midst of its survey process. The process of identifying whom to be surveyed has met with a 80% response rate from the programs.
- ♦ The Mayor's Disability Council Physical Access Committee met to review various sites where there are traffic-calming devices installed.
- ♦ The Department of Building Inspection had a meeting on regulations governing the state historical building code. Contact them for recommendations.

the 'information' and 'communication' fields. The 'information' field is defined as the study of the processes of information creation, organisation, storage, retrieval and dissemination. The 'communication' field is defined as the study of the processes of communication between individuals and groups.

The 'information' field is a broad field, covering a wide range of topics. It includes the study of the processes of information creation, organisation, storage, retrieval and dissemination. It also includes the study of the social and cultural contexts of information.

The 'communication' field is a narrower field, focusing on the processes of communication between individuals and groups. It includes the study of the social and cultural contexts of communication.

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- ♦ MOD's budget proposals have been reviewed by the Capital Improvement Advisory Committee (CIAC). They have recommended \$4.8 million for next year's budget for accessibility projects, in addition to those funded through bonds or fees or in other ways outside of the general fund.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee, gave a summary of the activities of the Employment Committee:

- ♦ Last meeting included a discussion from a representative of Toolworks about their program and discussions on Rule 115.
- ♦ On the agenda for the next meeting is to discuss the goals of the Committee and how Rule 115 can be more effective in getting members of the disability community employed.
- ♦ The Employment Committee meets in City Hall, Room 421 on the second Friday of each month at 1:00 pm.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE.

Damian Pickering, Chair of the Programmatic Access Committee, spoke on the activities of the Programmatic Access Committee:

- ♦ At the last meeting, discussion was on possible definitions of disability for use under the City's possible bid preference program for business contract awards. The Human Rights Commission is requesting this input from the committee. If anyone has any ideas or definitions of disability, call Susan Mizner at the Mayor's Office on Disability at 554-6789 or Damian Pickering at the Rose Resnick Lighthouse for the Blind at 431-1481.
- ♦ The next meeting of the Programmatic Access Committee is scheduled for Friday, June 22, 2001 at the Rose Resnick Lighthouse, 214 Van Ness Avenue, 2nd Floor Conference Room at 1:30 p.m.

8 ENVIRONMENTAL TRAVELLING COMPANIONS PRESENTATION.

Mary MacDonald, staff of Environmental Travelling Companions (ETC), gave a presentation on their program that provides outdoor adventures to the disability community:

- ♦ ETC is a non-profit organization that started in 1972 and is located at the Fort Mason Center. ETC's website is www.etctrips.org.
- ♦ ETC believes that everyone, regardless of physical or financial limitations, should have the opportunity to experience the beauty and challenge of the wilderness. Through ETC outdoor adventures, disabled and disadvantaged individuals overcome limitations, obtain greater personal freedom and better understand themselves in relation to others and the environment. ETC serves as a national model for therapeutic outdoor adventure programs throughout the country.
- ♦ ETC has served more than 40,000 individuals with special needs. Participants include people with visual or hearing impairments, physical, emotional or

developmental disabilities, teens with cancer, individuals with AIDS and other terminal and chronic illnesses, and disadvantaged youth and school groups.

- ♦ ETC offers a program trip, where they work primarily with social service agencies, such as the Rose Resnick Lighthouse for the Blind and Toolworks. They offer organized trips, which are to help integrate people with disabilities into mainstream trips.
- ♦ ETC offers a white water river program, a winter crossing-country skiing program and a summer leadership program.
- ♦ ETC has over 400 dedicated volunteers that primarily run all of the trips. Each volunteer is trained and goes through the actual activities as well as diversity workshops.
- ♦ ETC's annual budget for the year 2002 is \$700,000. A majority of ETC's funding comes from private and corporate foundations and grants.

Leroy Moore asked how ETC provides outreach to poor families that have disabled children and disabled children of color that may not speak English.

Most outreach is done by working with existing agencies that currently provide services within the community. ETC offers a youth leadership program that helps integrate youth, including youth with disabilities and youth of color. ETC works with a lot of public schools throughout the Bay Area.

Michael Kwok inquired about the eligibility criteria to participate in ETC's program.

Ms. MacDonald stated that trips are open to everyone. There are some age limitations that are governed by ETC's insurance company. Based on the type of activity, the minimum age requirement can be between 8 and 10 years old, children younger than 8 are not allowed to attend.

Sergio Alunan asked if In-Home Support attendants are allowed to attend trips and if they are charged a fee as well as the participant.

Attendants are welcome to attend at no charge, while the person participating is charged a fee for service based on their financial situation. Ms. MacDonald also pointed out that the volunteers are trained to assist as well.

Jim Brune wanted to know if ETC works with any social service organizations that serve deaf and hard of hearing people.

Ms. MacDonald stated that ETC works primarily with Project Insight and with some social service agencies in the South Bay.

9 TRAINING ON DISABILITY RIGHTS LAWS: PART THREE, TRANSPORTATION.

Marilyn Golden, DREDF gave a training on disability rights issues with regards to the transportation rights of people with disabilities under the Americans with Disabilities Act and those from local government.

Training notes attached.

10 ADULT PROTECTIVE SERVICES PRESENTATION.

Tony Nicco, Program Manager of Adult Services announced that the period between Mother's Day and Father's Day has been designated for the campaign for Adult Abuse Awareness. If anyone knows or suspects that an elder or dependent adult is being neglected, abused, or self-neglected, call the 24-hour hotline at 557-5230 to report it. APS will investigate and offer assistance. (All services are voluntary).

Sergio Alunan inquired if the person being abused had to be an IHSS recipient in order to report it.

Mr. Nicco stated that Adult Protective Services handles all reports of adult abuse regardless of economic or immigration status. If the person suspected of being abused or neglected is under 18 years old then the case will be investigated through the Child Welfare Division.

11 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Leroy Moore requested two future agenda items 1) the removal of benches at the UN Plaza and 2) the San Francisco Police Department recent crisis trainings and graduation.

Allison Lum wants the issue of hotel residents being displaced due to fires and the plans for the shelter program changes to the Multiservice Centers North and South to be discussed as future agenda items.

Michael Kwok would like to discuss accessible features at new hotel developments and employment opportunities for the disability community.

12 CORRESPONDENCE.

All correspondence received for the month of May was forwarded to the Councilors via fax and e-mail.

13 COMMENTS AND ANNOUNCEMENTS.

Ed Evans had the following requests:

- ♦ The "Member requests for future agenda items" be moved to the beginning of the agenda.
- ♦ That there be a link on the MOD website to the City ADA Coordinators.

Mr. Evans also commended the Mayor's Office and the Police Department for cleaning up the United Nations Plaza, but said he disagrees with the removal of the benches.

Frank Marone discussed an article that appeared in the SF Chronicle about a group of students affected by disabilities at Mission High School. Mr. Marone pointed out that some of the language in the article was inappropriate when referring to the students

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with disabilities. The children discussed in the article are referred to as "the really slow kids," "simple, is how I think of them." Mr. Marone stated that he had contacted Mary Ann Costantino, the reporter from the SF Chronicle and the School District regarding his dissatisfaction of the article. Ms. Costantino can be reached via e-mail at mcostantino@sfchronicle.com.

Leroy Moore announced that the Crime Victims with Disabilities Committee meets every third Friday in Sacramento. This Committee is looking for speakers and artists to help with a campaign against crimes committed towards people with disabilities. For additional information, call 916-654-6567.

Michael Kwok announced a rally in Sacramento and congratulated the new MDC appointments.

Allison Lum requested that the Council review the time duration of the initial reports and beginning agenda items.

14 PUBLIC COMMENT.

- ♦ Bruce Oka expressed his concern about the maintenance of the public sidewalks in such areas as the Tenderloin area and along Fillmore Street. Mr. Oka asked for the Mayor's Office on Disability's support in encouraging the Department of Public Works to repair the rough pavement, dips in the sidewalks, and curb ramps.
- ♦ Bruce Allison announced the formation of a Hospital Discharge Task Force. People from the disability community are encouraged to become members of this commission. For more information call Meg Cooch at 703-0088

15 ADJOURNMENT.

The meeting was adjourned at 3:58 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Vincent Behan
Damien Pickering
Co-Chairs

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Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 15 June 2001
1:00 p.m.
City Hall, Room 400

1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of May's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and Physical Access Committee

2:00

- 8 Discussion and Possible Action Item: New Shelter Design System
Presentation on access issues for people with disabilities in old and new shelter system. Speakers from Community Organizations, Mayor's Office on Homelessness, and Department of Human Services

3:30

- 9 Discussion item: Brief Report on First Police Crisis Intervention Training.
Presentation from the Mental Health Board and the Police Department on this training geared to improve the safety and outcomes of police encounters with people with mental disabilities.
- 10 Discussion Item: Member requests for future agenda items.
- 11 Discussion Item: Correspondence.
- 12 Discussion Item: Councilors' comments and announcements.
- 13 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 14 Adjournment.

For persons with disabilities or others who cannot attend in person, meetings are accessible (open-captioned) on **CityWatch** Channel 26.
Call 557-4293 for listings.

Telephone Bridge at (415) 554-9632.

Members of the public who wish to listen to and/ or participate in this meeting but are unable to physically attend, may call into the Council's 'Telephone Bridge' at 554-9632. Up to thirty persons may listen on this conference line, and may be recognized to speak during public comment periods. Call 554-9632 after 1:00 p.m. and a staff person will handle requests to speak.

Accessibility:

City Hall is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available and meetings are open-captioned in the hearing room. Agendas are available in large print. Materials in alternative formats and/or American Sign Language interpreters will be made available upon request. Please make your request for reasonable accommodations to the Council Clerk, Jada Jackson, 554-6789, at least **72 hours** prior to the meeting.

The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based scented products. Please help the City to accommodate these individuals.

For inquiries or requests for reasonable accommodation,
please call 554-6789.

Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: July 20th, August 17th and September 21st.

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, by phone at (415) 554-7724 / (415) 554-5184, by fax at (415) 554-5163, or by email at Donna_Hall@ci.sf.ca.us. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

Public archive:

Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness, Room 300

Mailing list:

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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.



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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Vincent Behan
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
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Frank Marone
Leroy Moore
Carol Patterson

Walter Park
Council Secretary

Mayor's Disability Council

Minutes
15 June 2001

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1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Vincent Behan, Jim Brune, Ed Evans, Michael Kwok, Allison Lum, Frank Marone, Leroy Moore and Carol Patterson.

Absent: August Longo, Susan Mizner, Assistant Director and Damian Pickering.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director and Jada Jackson, Assistant to the Director.

Co-Chair Vincent Behan called the meeting to order at 1:10 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved.



4 PUBLIC COMMENT.

- ◆ David Aldape, staff of the Independent Living Resource Center (ILRC) announced that the Board of Supervisors has approved a Latinos with Disabilities Awareness Week. On July 17th there was a public hearing on the experiences with disability related services in San Francisco.
On July 23rd there is a community workshop held at the Centro Del Pueblo Auditorium, 474 Valencia St, 2nd floor from 11:00 am – 1:00 p.m.
On July 26th there will be a celebration of the 11th year of the ADA at the Mission Council, 820 Valencia Street.
- ◆ Holly Friel, staff of the Mayor's Office on Homelessness and liaison for the local Homeless Coordinating Board, announced a vacancy on the San Francisco Homeless Coordinating Board for advocacy for a physical or mental disabilities. This is an advisory body that advises the Mayor, the Board of Supervisors and City departments on policies regarding homelessness in San Francisco. People interested in applying for this seat can contact Ms. Friel through the Mayor's Office on Homelessness, 25 Van Ness Avenue, Suite 750 or by phone at 252-3158.

5 REPORT FROM THE CO-CHAIR.

Vincent Behan, Co-Chair, discussed the rights of disabled people and seniors. Mr. Behan pointed out that there are constant path of travel obstructions and new sidewalk construction with materials that make it painful for people who use wheelchairs to travel on. Mr. Behan welcomed Carol Patterson to her first meeting as a Councilor of the Mayor's Disability Council and asked for her to introduce herself.

Carol Patterson stated that she works for the Independent Living Resource Center. She teaches peer counseling and supervises the Peer Counseling Program. Ms. Patterson is a person with a psychiatric disability and is a graduate of San Francisco State College with a Masters in Social Work.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ◆ The Mayor's Committee on Employment of Persons with Disabilities had its annual breakfast. Mr. Park congratulated J. Jeff Badger, chair of the Mayor's Committee and his advisory Committee who did a great job putting the event together. The keynote speaker was Katherine Baird of the Governor's Committee for Employment of People with Disabilities. This committee is looking at the problem of the very low employment rate of people with severe disabilities and what can be done by private business, non-profits, and local government.
- ◆ The Seneca Hotel had its access increased this month. Supervisors' Newsom and Gonzalez had scheduled a community meeting there and realized that the public restrooms weren't accessible. In about ten days, the Department of Public Works managed to make a unisex restroom accessible in time for the meeting. Mr. Park



thanked Ed Lee, Director of the Department of Public Works and his staff and the hotel staff for making this meeting accessible.

- ◆ The Midori Hotel installed and began to operate four Talking Signs, the first Talking Signs in a City-subsidized residential hotel project.
- ◆ The Self-Evaluation Project has completed its written survey process. Every city department responded to the survey. There was an astounding 80% response rate from the programs. Mr. Park thanked all the departments for their cooperation. By the end of the summer there will be a draft report on the written survey.
- ◆ The Self-Evaluation Advisory Committee had a meeting to discuss the Citywide Grievance Procedure.
- ◆ Staff of the Mayor's Office on Disability attended the opening of the San Francisco Zoo's new accessible education center. Mr. Park congratulated David Anderson, Director, and John Mann, Deputy Director of the Zoo and also Andy Maloney, architect. The Zoo will be continuing its expansion and accessibility projects.
- ◆ The Mayor's Office on Disability is working with the Health Department on new accessibility in ten neighborhood clinics, funded in the Mayor's new capital budget.
- ◆ Work is continuing on the planning process of the Transition Plan. There is \$3.5 million from the general fund for citywide accessibility projects, which will follow from the transition plan. This is the most money ever available in the General Fund ever.
- ◆ There was an AIDS Legal Referral Panel conference, which was attended by staff of MOD, Board of Supervisors, and city department heads. This panel discussed ADA accessibility in city-funded housing.

7 COMMITTEE REPORTS.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE:

Richard Skaff, Coordinator of the Physical Access Committee, gave a report on the activities of the Physical Access Committee:

- ◆ The Department of Parking and Traffic has installed four different types of traffic calming devices at various locations. The Physical Access Committee reviewed these four locations.

Cathel Hennessy, staff of the Department of Parking and Traffic gave a brief introduction on traffic calming devices:

- ◆ Traffic calming has been defined by the Institute of Transportation Engineers as a combination of mainly physical measures that reduce the negative effects of motor vehicles and their use or driver behavior that improve conditions for pedestrians.
- ◆ The City along with many city departments and the community has developed some traffic calming guidelines. These guidelines are broken into three separate tracks: arterial streets, local streets, and school areas. The public is able to voice their concerns before any devices are installed.
- ◆ "Speed humps" are a raised area in the roadway that rises approximately 3 inches high and is about 14 feet in length. There is advance signage, advising drivers that they are approaching this device. There are some markings on the actual speed hump itself, which would also be a visual cue to drivers that there is a device approaching them.

- ◆ A "speed table" is a more stretched out version of the speed hump. It is three inches high and 22 feet wide and extends from curb to curb.
- ◆ A "speed lump" is an area that is 3 inches high and 14 feet in length, as the speed hump, and it extends from curb to curb. There is a gap in the street lump; this area is so that a MUNI bus can drive over it without being affected by this particular device.
- ◆ A "rumble strip" can be made from different devices. One of these devices is called a Bot's dot, which is approximately a 3-inch diameter circular disk, which is only about a half an inch high. If several of these DOT's are placed in a row, it alerts the driver that they are placing such areas as a neighborhood area. This device can be made from such things as recycled rubber.
- ◆ A traffic circle is a raised area within the middle of an intersection, which the traffic would go around.

COUNCILOR & PUBLIC COMMENT

Mr. Evans commented that he is in favor of traffic calming devices such as stop signs, but doesn't feel that any devices should be put in the street because it may aggravate the physical and health conditions of a person with a disability.

Karen Craig, member of the Commission for Disability for the City of Berkeley, stated that she is physically disabled and driving over such traffic calming devices as the speed bump and the speed lump causes her a great deal of pain.

John Rudolph, representative of the MUNI Service Planning Department, stated that stop signs impede the flow of MUNI vehicles which is taking time from the drivers to complete their route in the allotted time. Mr. Rudolph feel that these traffic calming devices will work effectively with MUNI.

Emily Wilcox, Vice Chair of the Berkeley Commission on Disability, recommends that the City of San Francisco follow Berkeley's example of discontinuing the use of devices such as the speed humps and speed bumps because they limit the disability community's access to streets.

Bridgette Smith, head of Local Streets for the Department of Parking and Traffic, encouraged members of the public to submit any written public comment to her office with regards to traffic calming devices.

8 NEW SHELTER DESIGN.

Leroy Moore gave a brief background about the shelter redesign of the M.S.C (MultiService Center) North and South shelter. Mr. Moore stated that in the months of August – September 2000 the Coalition on Homelessness led a community effort to survey 407 homeless people to guide the shelter redesign plan. However, in December 2000 – January 2001, City departments wrote the proposals for both shelters without input from homeless people. Part of the plan was forcing people to sleep upright in chairs.

Allison Lum gave the introductions and background on the shelter system:

- ◆ The City reported to the Federal government in August of 1997 that there were approximately 14,808 homeless people in San Francisco. This statistic is from the Continued Care Homeless Assistance Application.
- ◆ Within the City of San Francisco there are approximately 1500 emergency shelter beds that are permanent (this is not including 260 Golden Gate family shelter). These shelters are for family use, domestic violence victims and single adults. The shelter system has the capacity to house roughly 10% of the homeless population in San Francisco. Between 55% - 65% of the homeless population have a disability of some kind. At least 30% - 40% of the homeless population have a severe psychiatric disability.
- ◆ There are three basic ways to get into a shelter 1) lottery beds, 2) case management and 3) referral beds. **Lottery beds** vary based on the shelter. The three largest shelters operate on a lottery system. People seeking shelter must apply for shelter each day and wait to see if they have won a lottery bed. Numbers are posted at a few sites around the City. This policy is hard for people with mobility disabilities to travel all around the city, and it is difficult for people with mental disabilities because this process may become too confusing or hard for them. **Case management** requires a person seeking shelter to sign up on a waiting list, and keep checking back in to see if their name comes up. If a person's name comes up and they didn't check back in then their name goes to the bottom of the list. **Referral beds** are when an agency refers a person to a shelter. Referrals are based on an as-needed basis not on the fact that a person has a disability.
- ◆ Many people from the disability community are turned away from shelters because they are deemed incapable of self-care. In-Home Support Services are not offered in the shelters, which creates a concern for people with oxygen tanks, proper storage of medication, the lack of training for staff, food issues for people who are diabetics. Other issues include reasonable accommodations and congregate living.
- ◆ There is a need for a Review Team to review the implementation of the shelter changes and monitor effectiveness as well as get feedback to see what issues need to be addressed.

Walter Park gave a summary of Title II requirements for City services:

- ◆ Title II states that essentially whatever programs the City and County or any state or local government provides, must be equally usable by people with disabilities.
- ◆ There are three areas within Title II that state and local governments must look at. 1) Equally effective communications. Those equally effective methods of communication might include auxiliary aids, materials in alternative formats, or the use of American Sign Language interpreters. 2) Reasonable modifications are to be made to policies, practices and procedures, if necessary in order to permit the inclusion of people with disabilities. 3) Structural modifications must be made to physical facilities. One way of providing access to programs is to hold them in facilities that are accessible.
- ◆ Additional details can be found in 28 CFR 35 (Code of Federal Regulations).

Jennifer Friedenbach, Substance Abuse and Mental Health Coordinator for the Coalition on Homelessness, gave a review of the findings from three reports (Accessible Shelter, Sheltered Lives and Recommendations contained in the Single Adult Shelter Chapter

from the Draft Continuous Care Report) on people with disabilities residing in or attempting to reside in San Francisco's shelter system:

- ♦ The group that wrote the Accessible Shelter report met in 1999 to specifically examine ways in which the shelter system could become more accessible to people with disabilities. It focuses on improvements in both the shelter buildings and the shelter programs.

A major issue is that shelters do not accommodate people who are not capable of self-care, so these individuals are denied access. The report recommends In-Home Support Services for people who are incapable of self-care. Attempts are being made to accommodate this with MultiService Center South and North.

The report also contains a recommendation to provide long-term beds without mandatory case management. Currently in almost every shelter, case management is a requirement in order to maintain a bed for 30 – 90 days. Mandatory services frequently create a barrier to services for people with disabilities who, because of their disability may miss appointments or be unable to meet other requirements. As a result they would lose their shelter bed, often times without the case manager ever recognizing that they had a disability.

The report stated that there needed to be training for staff regarding disability issues. MultiService Center South is now providing four hours of disability training, while North is providing three and a half hours.

The report also recommends that clients be informed of their rights as required under Title II of the ADA. The recommendations include the provision of a variety of living arrangements both congregate and solitary, accessing the shelter. There are certain disabilities where congregate living might not work and solitary living does work and vice versa.

The next recommendation is around the access process and the need to simplify that system of access. The family shelter system does have centralized access but not standardized at multiple sites. The report suggests that there be an elimination of the identification requirements in exchange for shelter items such as towels.

- ♦ The Sheltered Lives Survey was completed by the Coalition on Homelessness. One of the things asked was "How should people be able to access the shelter system?" The answers are varied and indicated that there is not just one access system that would work for everyone but everyone agreed that they wanted a simpler access system. The most common responses were a) drop-in access which would be more appropriate for people with disabilities, b) referrals based on priority need, c) a more simplified and improved lottery system and d) specialized training for staff on how to address the needs of people with disabilities.
- ♦ The Single Adult Shelter Committee recommendations are to ensure access for people with disabilities and to ensure physical structures are fully accessible.

Arnette Watson, client advocate for the San Francisco Uniform Grievance Procedure, explained:

- ♦ The San Francisco Uniform Grievance Procedure allows clients to protest denials of service, eligibility, or extensions in the shelter system.
- ♦ In the eight years that Ms. Watson has been the Client Advocate, half of the people who are denied services have some sort of psychiatric or physical disability or both. Over half of the denials deal with case management because of missed appointments, inability to save or to follow through on a plan. This is characteristic



of people with psychiatric disabilities. Some people are also not able to comply with the case management plan because of physical limitations.

- ◆ A major concern is equal access for people with disabilities to the long-term bed program.
- ◆ A lot of people needing shelter are seniors and may not be considered "case management material" because they are not interested in finding employment or saving money at the age of 65. It is important that seniors are not limited to 90-day stays or seven-day lotteries.
- ◆ The 1999 Accessible Shelter Report has not been implemented, outlining basic reasonable accommodations, and it should have been included in the redesign process.

Dan Kelly, Planning Analyst for the Department of Human Services, gave a brief background on the process by which shelters are redesigned:

- ◆ The two MultiService Centers were started in 1989 after the earthquake, to provide emergency shelter until people were able to move into permanent housing. But since then, the shelter system is serving people with multiple needs and is trying to provide more stability.
- ◆ In terms of requests for proposals, in order to compete, agencies had to incorporate the recommendations from the surveys and reports that were discussed by Jennifer Friedenbach. In the requests for proposals the providers needed to accommodate and be sensitive to a wide range of disabilities and training needed to be provided to sensitize staff. These things have been incorporated into the final design and program. As the design for the MultiService Centers was developed, there were four community forums. When the final drafted request for proposals was complete, they were sent to over 100 providers. The final look of the design was to provide people with the stability that they could and would be able to use the services.
- ◆ MSC North allows residents to stay for six months, which gives them a chance to take advantage of services and supports available. MSC South is an emergency shelter that has some lottery beds that people can use for seven nights.

Richard Bright, representative of St. Vincent de Paul discussed the MSC South shelter:

- ◆ St. Vincent de Paul is responsible for operating the MSC South shelter, which is a seven-day lottery facility. The seven-day lottery will begin on July 16, 2001 and will have approximately 280 lottery beds in the system and about 100 referral beds. People can access the lottery through dropping in. They can access the lottery list from various places in the City or a person can call in and access the lottery.
- ◆ A new requirement in the requests for proposals is having a TTY system for people who are deaf or hard of hearing to have access to telephones. MSC South has accessible elevators and bathrooms allowing access to all three floors of the shelter.
- ◆ People do have to be able to provide self-care because the shelter does not have staff or services available that can properly assist them.
- ◆ Mental health substance abuse counselors and generalist case managers will be available to refer people out to other parts of the City for resources as well as getting them beds. People are able to access these services regardless of if they are staying in the shelter.

Barbara Solomon, Executive Director of Episcopal Community Services, discussed the new design of the Next Door program (formerly called MultiService Center North):

- ◆ The Next Door program will have 100 self-referral beds, 75 referred from MSC South and there are about 35 beds set aside for Glide referrals and the rest are from a variety of different referrals which have not been resolved.
- ◆ People will now be able to have a six-month stay and can get up to three two-month extensions, which would allow them a stay up to a year. Hopefully this is enough time for a person to resolve some of their issues and to be able to find housing.
- ◆ Another change is a reduction in the number of people that will be in the shelter system.
- ◆ A major change will be in case management. This new type of case management will be client driven and client focused. The titles have been changed from Case Managers to Care Plan Coordinators.
- ◆ The basic criteria for people entering the facility is they are at least 18 years old, capable of self-care or have assistance to do that for them, and they must be willing to participate in developing a self-directed care plan.
- ◆ The area that is currently being used as a drop-in, will have 25 beds on each side with lockable closet units built on the back of each bed for personal storage space.

George Smith, Director of the Mayor's Office on Homelessness (MOoH), gave a summary of this office's efforts to address homelessness in San Francisco:

- ◆ There are different categories of homelessness that include people who are in shelters, people who are in jails and institutions, and some supportive housing programs. Homelessness doesn't necessarily mean only those people that are on the street.
- ◆ The Mayor's Office on Homelessness conducted two homeless counts last Spring and Fall in the year of 2000. According to that count, there were approximately 2,033 people who were on the street, who were homeless with no place to go.
- ◆ Over the last year, the Mayor's Office on Homelessness has been actively trying to expand the capacity of shelters and to improve services in the current facilities.
- ◆ There have been numerous complaints regarding the services at shelters, the lack of staff training, and the physical environment. Over the last year all of these complaints have been addressed.
- ◆ Mr. Smith pointed out that the Mayor's Office on Homelessness wants to give people the best opportunity to move out of homelessness and to prevent people from becoming homeless. MOoH has added new services to their resource centers, which provide services to over 500 people. Since African Americans make up 40% - 49% of people in the shelters, a service system was started in that community. The first resource center is located in the Bayview Hunters Point community, along with a 75-bed shelter. MOoH would like to duplicate this effort in the Mission community as well.
- ◆ Mr. Smith stated that he would like to receive any input from the Mayor's Disability Council to help ensure that their service meet the needs of homeless people with disabilities.

PUBLIC COMMENT ON NEW SHELTER DESIGN SYSTEM.

- ◆ Mary Kate Conner, Executive Director of Caduceus Services, said that many of her clients with psychiatric disabilities will not stay in shelters because they feel the atmosphere is institutional and that they are frightened. Ms. Connor recommended that staff have training on how to accommodate people with psychiatric disabilities and learn how to create a more welcoming environment for them as well.
- ◆ Maya Nordberg suggested that the training and experience of case managers doesn't necessarily provide them with the ability to identify clients whose disabilities might interfere with the management plan. Some people with disabilities risk losing their beds and shelter because they sometimes can't make appointments or save money according to their case management goals.
- ◆ After the testimony on the Shelter Design Ms. Patterson's asked each of the programs including the advocate to describe how people enter or access the programs. Barbara Solomon from the Next Door Program indicated that people were referred to this program. Richard Bright from the MSC South indicated that people could drop in to enter the lottery and would need to call or check the lists later that are posted to see if they were selected in the lottery. These lists are located throughout the City at various sites. Arnett Watson, client advocate, indicated that she posts written information about her services at the shelters and she visits the shelters to tell people about the grievance procedure.
- ◆ Ms. Patterson had concerns about how staff at the shelters would be trained to deal with persons with hidden disabilities.

The Council approved a motion to follow-up this presentation with a letter outlining recommendations for the City, disability concerns to be addressed and asking for a written response.

9 REPORT ON FIRST POLICE CRISIS INTERVENTION TRAINING.

Helynn Brooke worked with different City departments and programs to create the first police crisis intervention training and gave an overview of the program:

- ◆ The training was held from May 21- 24, 2001. There were 30 committed and interested police officers who volunteered for this training.
- ◆ The training included lectures, a virtual reality machine that allowed a person to experience someone hearing voices and seeing hallucinations, visits to programs, accounts from consumers and family members, and role-playing with actual scenarios of the kind of situations that officers might encounter.
- ◆ The next Police Crisis Intervention training is scheduled for October 1 – 4, 2001. There are no budgeted funds for the trainings to continue in October.

Officer Northridge attended the Police Crisis Intervention training and felt it gave officers a good perspective on the people that they come into contact with daily. Ms. Northridge stated that it is very good for officers to know what it is like for a person with a mental or psychiatric disability, the different services that are available, and how the police can

have a positive impact on them. Ms. Northridge encourages other police officers to participate in these trainings,

PUBLIC COMMENT ON POLICE CRISIS INTERVENTION TRAINING.

Leroy Moore invited everyone to attend an Open Forum, discussing crimes and brutality against people with disabilities on July 14th.

10 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Ed Evans had the following requests:

- ◆ An action item related to the Department of Parking and Traffic (DPT) related to traffic-calming devices.
- ◆ A monthly report sent from DPT on issues related to citations used in enforcement programs.
- ◆ A report from the Department of Public Works and the Police Department on the enforcement of A-frame signs and other sidewalk obstructions.
- ◆ A report from the Police department on their promise to enforce the laws against bikes, skate boarding and other obstructions to pedestrian safety.
- ◆ A report from Ron Lopez of the Department of Public Health on the Registry program and related training with the Police department and the NERT program.

Ms. Patterson recommended that the Mayor's Disability Council develop a recommendation for AB-1421, a bill creating involuntary outpatient commitment pilot program in California.

11 CORRESPONDENCE.

None.

12 COMMENTS AND ANNOUNCEMENTS.

Ed Evans requested that a disability training program is put together. Anyone interested in participating in this type of training can contact Mr. Evans at 346-6469 or by e-mail at edward_evans@crap-sf.org.

Frank Marone commented that he had been corresponding with Mary Ann Kosentino, a reporter from the SF Chronicle regarding the language that was used in an article to describe some children with disabilities.

Allison Lum pointed out that six new segregated schools for homeless children in the United States have been approved. Five of these schools will be built in California.

13 PUBLIC COMMENT.

- ◆ Joe Partansky announced that the U.S. Access Board has a free publication available called "Building a True Community, A Final Report by the Public Rights-of-

Way Committee". To receive a copy of this publication, call 1-800-872-2253/1-800-933-2822 TTY or visit the website at www.access-board.gov.

- ◆ Bruce Allison announced the formation of a Hospital Discharge Task Force. People from the disability community are encouraged to become members of this commission. For more information call Meg Cooch at 703-0088.

15 ADJOURNMENT.

The meeting was adjourned at 3:58 p.m.

5-40
0/01
10/01

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Vincent Behan
Damien Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 20 July 2001
1:00 p.m.
City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of May's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Discussion Item: Report from the Co-Chairs
- 6 Discussion Item: Report from the Director
- 7 Discussion Item: Report from the Committee Chairs – Employment Committee and
Programmatic Access Committee

1:30

- 8 Action Item: Police Crisis Intervention Training.
Follow-up on Discussion Item from June, with speakers from the community, and
possible recommendation from the Council for continued training.

1:50

For inquiries or requests for reasonable accommodation,
please call 554-6789.



Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: August 17th, September 21st, and October 19th.

Know Your Rights Under the Sunshine Ordinance:

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Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness, Room 300

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CONTENTS

1-2

3-4

5-6

7-8

9-10

11-12

13-14

15-16

17-18

19-20

21-22

23-24

5.40
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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Vincent Behan
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

Walter Park
Council Secretary

Mayor's Disability Council Minutes 20 July 2001

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1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Ed Evans, Michael Kwok, Allison Lum, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Absent: Vincent Behan, Jim Brune and August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order at 1:10 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved with the following amendments:

Carol Patterson made the following corrections:

- 1) The correct spelling of the first speaker's name under the public comment section is "David Aldape".
- 2) "After the testimony on the Shelter Design Ms. Patterson's asked each of the programs including the advocate to describe how people enter or access the programs. Barbara Solomon from the Next Door Program indicated that people were referred to this program. Richard Bright from the MSC South indicated that people could drop in to enter the lottery and would need to call or check the lists later that are posted to see if they were selected in the lottery. These lists are located throughout the City at various sites. Arnett Watson, client advocate, indicated that she posts written information about her services at the shelters and she visits the shelters to tell people about the grievance procedure."
- 3) "Ms. Patterson had concerns about how staff at the shelters would be trained to deal with persons with hidden disabilities."

Allison Lum amended the last sentence before Item 9 to read "The Council approved a motion to follow-up this presentation with a letter outlining recommendations for the City, disability concerns to be addressed and asking for a written response."

The minutes were approved as amended.

4 PUBLIC COMMENT.

- ♦ Bob Planthold stated that he has completed serving his two year term on the Civil Grand Jury and urges others in the disability community to serve on this Jury. Mr. Planthold encourages the public to review last year's recently published Grand Jury report.
- ♦ Mary Skyer, Deaf Services Coordinator for the Independent Living Resource Center, asked if the Mayor's Disability Council would consider having the Deaf, Hard of Hearing Coalition of San Francisco as a future agenda item. This coalition has recently finished collecting information through focus groups and would give a report of their recommendations to make services better for the deaf and hard of hearing community in San Francisco.

5 REPORT FROM THE CO-CHAIR.

Damian Pickering, Co-Chair, explained that the MDC Executive Committee has been making some changes to help streamline the meeting process in relation to timing. For example, if there is not a quorum the meeting will still proceed and will review the agenda items that do not require a quorum, rather than delaying the meeting. The Executive Committee is asking for advice from the City Attorney's office in the regard. Any reports on the agenda from the Co-chairs, Director, committee chairs, etc are "informational reports", not discussion items.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ Mr. Park introduced Josie J. Lee, the new staff member of MOD.
- ♦ Changes have been made to the Coit Tower to make it more accessible, such as a Decaux toilet and a ramp instead of having to use the stairs to enter. By the time the Mayor re-dedicates the tower on September 8th, it will be more accessible.
- ♦ MOD has been working with library staff on library rules for patrons and the possible accommodations that would be involved in rules for library use.
- ♦ MOD will host a meeting in August to discuss the possibility of creating a national television program on disability. Currently there are no such programs.
- ♦ MOD is working with the Office of Emergency Services discussing how this department is going to handle the next earthquake and include services for people with disabilities. In particular, MOD has been looking at the accessibility of some of the school district sites that might be used in an emergency.
- ♦ The Self-Evaluation Advisory Committee had a meeting to discuss the Citywide Grievance Procedure.
- ♦ MOD participated in an AIDS job re-entry program.
- ♦ There was a hearing on Latinos with disabilities that was put together by the Board of Supervisors and community organizations in the Mission District.

7 COMMITTEE REPORTS.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE:

Damian Pickering, Chair of the Programmatic Access Committee, discussed the activities of this committee:

- ♦ At the July meeting, discussions were continued on a disability definition to be used in a possible future preference program for City contracts. A report will be given in the future.
- ♦ The August meeting of the Programmatic Access Committee has been cancelled. The next scheduled meeting is Friday, September 7, 2001.
- ♦ The Programmatic Access Committee meets at the Rose Resnick Lighthouse, 214 Van Ness Avenue, on the first Friday of each month at 1:30 p.m.

REPORT FROM THE EMPLOYMENT COMMITTEE

Walter Park, Director of the Mayor's Office on Disability, gave a brief summary on the activities of the Employment Committee:

- ♦ Discussions are still going on between the Committee, the Department of Human Resources and non-profit training and employment agencies regarding Rule 115 and how to make this program work.
- ♦ The Employment Committee meets at City Hall, 1 Dr. Carlton B. Goodlett Place, Room 421, on the second Friday of each month at 1:00 p.m.

8 Police Crisis Intervention Training.

At the June meeting of the Mayor's Disability Council, a San Francisco Police Officer discussed her graduation from the Police Crisis Intervention Training. This training program teaches officers how to approach and deal with people with mental illness.

Recently, a young African-American male was shot by the Police. Mr. Moore expressed his deepest sympathy for his mother and family. The victim's mother and community activists have been organizing events and meetings bringing this case and the lack of police training to the public's attention. For more information Mr. Moore can be reached at 586-2720 or 586-2047.

The following motion was passed by the Council:

"The Mayor's Disability Council applauds the Police Crisis Training that has occurred. We also recognize that this kind of training is long overdue and therefore the Council strongly supports on-going funding and training for ALL police. We move that the Council write a letter to the Mayor urging such funding and training for ALL police."

9 SCHOOLS FOR HOMELESS CHILDREN – DISABILITY ISSUES.

Allison Lum read the following motion:

"The Mayor's Disability Council applauds the Board of Supervisors and the Mayor in opposing separate schools for homeless children. Because the disability obstacles have not been discussed, we move that the Council write a letter to the Mayor explaining the disability issues involved, and expressing our opposition to separate schools. We support the resolution passed by the Board of Supervisors, signed by the Mayor and urge the Mayor to forward the letter with disability concerns outlined by the council to the House and Senate Committee."

Walter Park pointed out that the Mayor and the Board of Supervisors have already reviewed and acted on this. When that action was taken, there wasn't an explicit discussion of how this would affect children with disabilities who would be segregated in many ways and would not have the services that they would have otherwise. This is a way of asking the Board of Supervisors and the Mayor to add this to their concerns.

Carol Patterson commented that segregated schools might reduce the ability for children with disabilities to receive specialized services that would enable them to do well in school and may reduce their ability to have individual education plans.

The motion was passed unanimously by the Council.

10 TRAINING ON DISABILITY RIGHTS LAWS, PART FOUR.

Marilyn Golden, DREDF gave a training on disability rights issues with regards to City services.

Training notes attached.

11 DEPARTMENT OF PARKING & TRAFFIC SIDEWALK OBSTRUCTION
ENFORCEMENT AND PROPOSED FINE INCREASES.

Diana Hammond, staff of the Department of Parking and Traffic (DPT), asked the Mayor's Disability Council to adopt an official position of support for a pending proposal that is before the Board of Supervisor's to increase the number of parking penalties because of many concerns from the disabled community. Ms. Hammond gave a brief summary of the public safety and access park penalties that DPT is requesting the Council's support on:

- ♦ DPT is requesting a \$50 increase which would progressively increase to \$75 the next year and \$100 the year after that. This proposal is pending before the Finance Committee for fiscal impact and will be moved forward before the full board.

Walter Park pointed out that he had testified at a committee meeting on this issue supporting the increase of parking fines that would help discourage people from obstructing the sidewalk, curb ramps, blue zones etc.

Ed Evans read the following resolution:

Resolution 2001-01

URGING the Board of Supervisors to adopt the Citation Penalty Schedule proposed by the Department of Parking and Traffic, increasing fines for sidewalk obstruction and other accessibility violations.

WHEREAS, the Mayor's Disability Council has heard numerous citizen complaints about parking violations in which vehicles obstruct sidewalks, driveways, and curb ramps in ways that come in conflict with disability accessibility to the public right-of-way; and

WHEREAS, the Council believes that these obstructions create safety and accessibility problems for people with disabilities, including seniors, who may not be able to detect the obstructions or move around them without going into street traffic; and

WHEREAS, the Mayor's Disability Council has communicated these concerns to the Parking and Traffic Commission staff, and the Department has responded by proposing higher fines to deter these violations; and now therefore be it

RESOLVED, that the Mayor's Disability Council urges the Board of Supervisors to adopt the Parking and Traffic Commission Citation Penalty Schedule.

Michael Kwok stated that this resolution is a safety issue for everyone. He discussed pictures that were taken that showed four cars parked in the same direction on the sidewalk, which is unacceptable. Mr. Kwok expressed his support for the parking penalty to be extended to \$100.

Allison Lum asked if there were studies done in relation to increasing fines being a successful approach to increasing public access for people with disabilities on curbs and ramps. Ms. Lum inquired about where the money collected would go.

Ms. Hammond stated that the Department of Parking and Traffic reviewed studies on bus zone violations, which before the fine increase was about 65,000 violations a year. After the amount was raised from \$100 to \$250, the level dropped to about 10,000/year. Under Proposition B the Muni Reform, 50% of money generated will go to Muni and the other 50% will go to offset Muni's general fund portion. The charter prohibits the revenue being designated for anything else.

Damian Pickering stated that he supports this resolution. He also has some general concerns such as when television crews are able to block or park on sidewalks. Mr. Pickering pointed out that there should be some type of system or agreement when sidewalks are going to be blocked or curbside parking set aside for these types of situations.

PUBLIC COMMENT ON DPT'S PROPOSED FINE INCREASES

Karen Craig, member of the Commission for Disability with the City of Berkeley, discussed Berkeley's method of deterring people from blocking disability access to streets and curbs. The City of Berkeley has created green flyers (resembling parking tickets) that people can post on illegally parked cars. These flyers state a person's responsibility in obeying the law.

Michael Smith, President of the Board of Walk San Francisco, pointed out that this organization strongly supports the fine being increased to \$100. Mr. Smith discussed that enforcement needs to be stressed more.

Sergio Alunan pointed out that Paratransit vehicles have been getting fined when they are parked in bus zones and are dropping passengers off. Mr. Alunan asked if an interdepartmental memo could be circulated to staff at DPT letting them know that this is not acceptable. Mr. Alunan also wanted to know who replaced Steve Johnson as the new Enforcement Chief.

Ms. Hammond stated that David Robinson is the new Enforcement Chief and that a training bulletin would be circulated making Enforcement Officers aware of the department's enforcement policy on not ticketing Paratransit vehicles.

The resolution was adopted.

12 DEPARTMENT OF PARKING & TRAFFIC – TRAFFIC CALMING DEVICES

Cathal Hennessy, staff of the Department of Parking and Traffic gave a brief overview of traffic calming:

- ♦ The Department of Parking and Traffic has released a traffic calming brochure available to the public, which gives brief descriptions on traffic calming devices and some of the issues that the department is trying to address.
- ♦ There are different types of traffic calming measures such as "bulb outs", medians and traffic circles. "Bulb outs" are a type of traffic calming device which is an extension of a sidewalk into a park area. The benefit of "bulb outs" is it narrows the distance that the pedestrian has to go across the street. Medians are physical devices in the middle of the roadway that offer a refuge area for pedestrians if they

need to safely stop or rest. A traffic circle is a raised area within the middle of an intersection, which traffic would go around.

- ♦ The more controversial traffic calming are the vertical displacement measures such as the "speed hump," "speed table," "speed lump," and "rumble strips". "Speed humps" are a raised area in the roadway that rises approximately 3 inches high and is about 14 feet in length. There is advance signage, advising drivers that they are approaching this device. There are some markings on the actual speed hump itself, which would also be a visual cue to drivers that there is a device approaching them. A "speed table" is a more stretched out version of the speed hump. It is three inches high and 22 feet wide and extends from curb to curb. A "speed lump" is an area that is 3 inches high and 14 feet in length, as the speed hump, and it extends from curb to curb. There is a gap in the street lump allowing larger vehicles such as Muni to pass through this area unaffected. A "rumble strip" can be made from recycled rubber or Bot's dots, which are small ceramic tiles. If several of these DOT's are placed in a row, it alerts the driver that they are entering a neighborhood area.

Ed Evans read the following resolution and it was unanimously approved by the Council:

Resolution 2001-02

WHEREAS, the Mayor's Disability Council strongly supports the Department of Parking and Traffic's efforts at finding solutions to assure safe and accessible pedestrian paths-of-travel, including using "bulb-outs" that reduce the length of time pedestrians need in crossing busy intersections, "count-down" pedestrian signals that provide needed information to pedestrians as to how much time is available to safely cross an intersection, the pedestrian crosswalk "ladder" which clearly defines pedestrian crosswalks and traffic circles; and

WHEREAS, after testing a traffic calming system called "speed bumps," "speed humps" and "speed tables," it was found that these systems dramatically effect the health, safety and comfort of individuals with disabilities who are passengers in paratransit vehicles and have no control over the speed of the vehicle they are riding in as it moves over these vertical deflections; now therefore be it

RESOLVED, that although the Mayor's Disability Council strongly supports the Department of Parking and Traffic in it's efforts to assure safe pedestrian ways, the Council, based on testimony from members of the disability community and testing by members of the Council, does not support the use of vertical deflection traffic calming solutions.

PUBLIC COMMENT ON TRAFFIC CALMING MEASURES

Karen Craig stated that she has two doctor's notes stating that she cannot go over any type of vertical deflection device. She pointed out that the effects of vertical deflection devices on people with disabilities of various kinds are uncomfortable and painful. Ms. Craig recommends that the city of San Francisco makes a policy not to use these type of devices.

Michael Smith stated that "speed humps" have been shown to be very effective in traffic calming. He feels that there will never be adequate enforcement so traffic calming is very important. Mr. Smith urged the Mayor's Disability Council to work with the Department of Parking and Traffic to get more effective traffic calming methods.

Emily Wilcox expressed her support of the MDC resolution not supporting the use of vertical deflection traffic calming devices.

Ed Webster discussed his experience of seeing how speed bumps can make a ride painful for people using wheelchairs and supports the Council's motion.

Damian Pickering stated that he urges the Department of Parking and Traffic to continue talking to the MDC Council to find a solution that will work for everyone. Mr. Pickering referred this issue to the Physical Access Committee for ongoing consideration and a future report.

13 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

- ♦ Carol Patterson made the following requests:
 - Discuss the recommendations made in the IHSS Share of Cost study.
 - The Deaf and Hard of Hearing Coalition recommendations from their report on how to make services better for the deaf and hard of hearing community.
 - The AB 1421 bill which would create an involuntary outpatient mental health treatment.
- ♦ Leroy Moore made the following requests:
 - The topic on violence and crimes towards people with disabilities.
 - Presentation from the Crime Victims with Disabilities Initiative.
- ♦ Frank Marone requested representatives from Area Board 5 and People First give a report. Both organizations are groups that advocate for services for people affected by developmental disabilities.
- ♦ Ed Evans requested the Department of Public Works, the Department of Parking and Traffic and the Police discuss sidewalk obstructions and seating.
- ♦ Michael Kwok requested a report from the San Francisco Paratransit Broker's Office regarding the quality control complaints.

14 CORRESPONDENCE

A letter from Emily Wilcox was forwarded to the Council.

15 COMMENTS AND ANNOUNCEMENTS

- ♦ Damian Pickering made the following announcements:

The Insight 2001 art exhibit of the artwork of blind and visually impaired artists is on display on the lower level of City Hall until September 1, 2001. This is a



collaborative effort of the Rose Resnick Lighthouse for the Blind and the San Francisco Art Commission Gallery Public Art Program. This show was made accessible by providing audio description and alternative formats through a grant from the Mayor's Office on Disability.

- ♦ Ed Evans has agreed to serve as Chair of the Physical Access Committee.
- ♦ Carol Patterson announced that KPFA is having a meeting for the disabled community on August 18, 2001 from 1:00 p.m. – 4:00 p.m. at the North Berkeley Senior Center located at 1901 Hearst Street at Martin Luther King, Jr. Way.
- ♦ Ed Evans made the following comments:
 - Harry Gulbengay and Carlos Ferreyra of the Department of Public Works should be commended for enforcing the policies of the department regarding scaffolding and barricades. Mr. Evans recommended that the Council write a letter of appreciation to the Department of Public Works.
 - The public is invited to participate in a Code Review Training, for details call the Mayor's Office on Disability at 554-6789.
- ♦ Leroy Moore announced that the month of July is Latino's Disability Month. Later in the month a rally will be held at UC Berkeley.
- ♦ Frank Marone requested that all documents that MOD sends out be forwarded to him in electronic format only.
There will be a self-advocacy conference, primarily for individuals affected by developmental disabilities, their care takers, significant others, family and friends. This will be held September 19th at Fort Mason.

16 PUBLIC COMMENT.

- ♦ Paul Church complained that there are no accessible pay stations for the parking garages in the City. There are 28 pay stations in these garages, and only two are accessible in one garage. Mr. Church forwarded a letter from the Department of Parking and Traffic in reference to the aforementioned claim and wants this matter investigated.

Walter Park pointed out that the Mayor's Office on Disability has done a survey on every parking garage as part of the transition plan. The Department of Parking and Traffic has agreed to pay \$2.1 million to upgrade all the pay stations on the list. Mr. Park stated that he would make sure that each pay station is on this list.

17 ADJOURNMENT.

The meeting was adjourned at 3:53 p.m.



Mayor's Disability Council



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AGENDA

Willie L. Brown, Jr.
Mayor

Vincent Behan
Damien Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 17 August 2001
1:00 p.m.
City Hall, Room 400

1:00 p.m.

- 1 Roll call
- 2 Action Item: Approval of Agenda
- 3 Action Item: Approval of Minutes of June's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 Information Item: Report from the Co-Chairs
- 6 Information Item: Report from the Director
- 7 Information Item: Report from the Committee Chairs – Employment Committee and Physical Access Committee

1:30

- 10 Discussion Item: Training on Disability Rights Laws: Part Five, City Services
Training by DREDF (Disability Rights Education and Defense Fund), continuing the discussion of Title II of the ADA, focusing on eligibility criteria and modification of policies.

2:30

11 Discussion Item: Lemond Bike Rack

An introduction to a new design for bike racks providing greater sidewalk accessibility for wheelchair users and blind or visually impaired pedestrians.

2:45

12 Discussion Item: New Information and Referral Web-Site for People with Disabilities

Presentation from RTZ Associates to receive public comment and feedback on a new web-site for the Department of Aging and Adult Services.

13 Discussion Item: Member requests for future agenda items.

14 Discussion Item: Correspondence.

15 Discussion Item: Councilors' comments and announcements.

16 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)

17 Adjournment.

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City Hall is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available and meetings are open-captioned in the hearing room. Agendas are available in large print. Materials in alternative formats and/or American Sign Language interpreters will be made available upon request. Please make your request for reasonable accommodations to the Council Clerk, Jada Jackson, 554-6789, at least **72 hours** prior to the meeting.

The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

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please call 554-6789.

Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: September 21st, October 19th and November 16th.

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Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102

CANCELLED

1st Meeting: Friday, 3 August 2001
1:30 p.m. – 3:00 p.m.

2nd Meeting: Friday, 7 September 2001
1:30 p.m. – 3:00 p.m.

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Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 21 September 2001
1:00 p.m. - 4:00 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
1st Meeting: Friday, 10 August 2001
1:00 p.m. – 2:30 p.m.
2nd Meeting: Friday, 14 September 2001
1:00 p.m. – 2:30 p.m.

5.40
1/01

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Vincent Behan
Co-Chairs

Sergio Alunan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

Walter Park
Council Secretary

Mayor's Disability Council Minutes 17 August 2001

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1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Vincent Behan, Jim Brune, Ed Evans, Michael Kwok, Carol Patterson and Damian Pickering.

Absent: August Longo, Allison Lum, Frank Marone and Leroy Moore

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order at 1:10 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved with the following amendments:

Item #7 Information Item: Report from the Committee Chairs – Employment Committee and Physical Access Committee was moved to after Item #5.

The wording in Item #3 was changed to "Approval of Minutes of July Meeting."

3 APPROVAL OF THE MINUTES.

The minutes were approved as amended.

4 PUBLIC COMMENT.

- ♦ Vic Ide, representative of the San Francisco Mayor's Committee for Employment of People with Disabilities (MCEPD) announced MCEPD's annual career fair. This fair will be held on October 16th at the Ramada Hotel on Market Street in San Francisco. People with disabilities looking for employment can attend the career fair for free and employers can participate for a charge of \$300. Interested employers can contact the Career Fair Coordinator, Carol Rouland at 923-9541.

Jim Brune asked if American Sign Language Interpreters would be available.

Mr. Ide stated that last year interpreters were available and will be made available again this year.

- ♦ Jean Lynch, Councilor of Muni Accessibility Advisory Committee and Paratransit Coordinating Council discussed her concerns about bicyclists and pedestrian safety. Ms. Lynch suggested that bicycle owners should be licensed and have insurance which will help protect pedestrians.
- ♦ Frederick Hobson, Commissioner for Animal Welfare, discussed a motion that was passed regarding the Municipal Transportation Agency eliminating fares that are charged for animals to ride on buses. Mr. Hobson requested that the Council places this topic on a future agenda for a vote.
- ♦ Robin, a San Francisco Paratransit user, stated that she had received a letter from Paratransit stating that their new policy is to only allow each person no more than 10 books of scrip for taxis and for the any other transportation needs to use the van service, which has to be scheduled 24 hours in advance. Robin stated that due to the unpredictableness of her disability, she can not schedule van service and that she needs more that 10 books of taxi scrip.

Sergio Alunan pointed out that he has brought Robin's case to the attention of the Paratransit Broker and Muni Accessible Services. Mr. Alunan stated that Robin will receive a response within a week and stated that for now the new Paratransit policy only applies to new scrip users.

- ♦ David Jackson, representative of the California Council for the Blind discussed a resolution to delineate street crossings. Mr. Jackson explained that many people who are blind or have low-vision have a difficult time crossing streets. The California Council for the Blind is requesting that when the Department of Public Transportation makes changes to the street that they retain the white painted crossing lines when they remove street crossings. Mr. Jackson requested to come back to expound more on this matter as a future agenda item.



5 REPORT FROM THE CO-CHAIR.

Vincent Behan gave a brief informational report on the following:

- ◆ The Board of Supervisors recently passed legislation that raised fines for various parking infractions including an increase for parking on the sidewalk. Mr. Behan stated that the disability community can help enforce this law by contacting the Department of Parking and Traffic each time a violation is witnessed.
- ◆ Mr. Behan announced his resignation as Co-chair of the Mayor's Disability Council due to health issues. Mr. Behan stated that he regrets not being able to fulfill his term. Nominations for a replacement to serve the remainder of his term will take place during the Councilors' comments and announcements item on the agenda. Elections will take place at the MDC meeting in September.

Damian Pickering accepted Mr. Behan's resignation and thanked him for his service. Mr. Pickering announced that the MDC Executive Committee, which sets the agendas for the meeting, is working to create a new meeting schedule. When a fixed schedule is created the dates and times will be publicized.

6 REPORT FROM THE DIRECTOR.

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ◆ Mr. Park thanked Jada Jackson and Josie Lee, staff of MOD, for their hard work in managing the MDC and committee meetings and for the organization of the Council's work.
- ◆ There were many events celebrating the July 26th anniversary of the ADA, in which MOD was involved, discussing the changes that have taken place over the last 11 years and the things that still need to be done in the areas of physical and programmatic access and to the employment of people with disabilities.
- ◆ Coit Tower will be rededicated in Pioneer Park on September 8th and Mayor Willie L. Brown, Jr. will be in attendance. MOD has worked with the Department of Recreation and Parks and the Department of Public Works in making Coit Tower accessible. Some new accessible features include a ramp outside the building, accessible water fountains, accessible bathrooms outside, and a new passenger-loading zone.
- ◆ Richard Skaff, Deputy Director of the Mayor's Office on Disability attended a meeting with the State Fire Marshall and the National Association of Theaters Owners to discuss exiting requirements for stadium type seating theatres like the Metreon. A statewide solution is being discussed about the lack of accessibility at large theatres. Mr. Skaff met with the State Engineer in the Architects Office to discuss making pedestrian signals accessible for people who are blind. Mr. Skaff responds to 30 technical assistance calls every day on a regular basis in the physical accessibility area as well as performing plan and site reviews.
- ◆ The transition plan is moving along and it looks like \$100 million in capital costs over a long period of time. MOD is working very hard with the assistance of the Controller's Office in completing this plan.
- ◆ The Self-Evaluation Written Survey database has been rewritten and a draft will be produced shortly.

- ♦ The Civil Grand Jury issued a report in July that has a chapter on the Mayor's Office on Disability and the Mayor's Disability Council recommending that these two institutions become more permanent and more institutionalized. MOD is working on a formal response. Copies of the Civil Grand Jury report are available in electronic format at the Mayor's Office on Disability and will be available on the MOD website.

Susan Mizner, Assistant Director – Program Access gave a brief update on the trainings at Multiservice Center North and Multiservice Center South:

- ♦ Over 50 staff members attended the four-hour trainings and were very responsive and appreciative.
- ♦ Many staff members estimated that the mental disabilities that they identified in the training were at least 80% - 90% of the clients that they work with on a daily basis. Staff stated that they had not previously received any training in how to work with people who have physical and mental disabilities.
- ♦ The evaluations were very positive, the most frequent comment from staff was the request to have trainings more often.

Mr. Park thanked the Mayor's Office on Homelessness, the Department of Human Services and the contractor for setting up the trainings and allowing for MOD to conduct them.

7 COMMITTEE REPORTS.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE:

Ed Evans, Chair of the Physical Access Committee, discussed the role of this committee:

- ♦ The Physical Access Committee will generally review physical access within the city of San Francisco. The Committee will be asking various departments within the City to send in monthly reports on disability access complaints.
- ♦ At the last meeting, Architect Don Alameda gave a review of accessibility of the Union Square Project.
- ♦ The Physical Access Committee meets on the third Wednesday of each month at 3:30 p.m., call the Mayor's Office on Disability at 554-6789 to confirm meeting locations. The next meeting is scheduled for Wednesday, September 19th and will be held at the War Memorial Building, 4th Floor Conference Room.

REPORT FROM THE EMPLOYMENT COMMITTEE

Walter Park, Director of the Mayor's Office on Disability gave a brief summary on the activities of the Employment Committee:

- ♦ Discussions are still going on regarding Rule 115, which is a program where people with disabilities can obtain entry-level employment with the City and County of San Francisco without taking all the formal examinations.
A representative of the State of California attended the last meeting and discussed the State's similar program, which is more flexible than Rule 115. The State's program has created a single place where a person with a disability, who is interested in employment can submit a resume and prequalify for a range of

classifications across all of the State departments. When a department is hiring all that needs to be done is to review this one list and all the names of the people who prequalified are shown. Currently in San Francisco, there is no single prequalification list, so each time a department wants to hire under Rule 115, they have to do their own outreach and so do interested applicants.

- ♦ The Employment Committee meets at City Hall, 1 Dr. Carlton B. Goodlett Place, Room 421, on the second Friday of each month at 1:00 p.m.

8 TRAINING ON DISABILITY RIGHTS LAWS: PART FIVE, CITY SERVICES.

Marilyn Golden, DREDF gave a training on disability rights issues with regards to City services.

Training notes attached.

9 LEMOND BIKE RACK.

Terrence Hershell, President and CEO of the Post Lemond Bike Lock, discussed this new bike rack system:

- ♦ There is a rapidly growing number of people trying to use their bicycles as a means of transportation and to encourage this, more parking facilities for bikes are needed without limiting accessibility to sidewalks.
- ♦ Post Lemond is a retractable bicycle post with a secure bicycle lock that can accommodate multiple bikes of any type and lock.
- ♦ When Post Lemond is not in use, it can retract by lifting the post about a quarter of an inch and turning it, which causes it to drop on its own and retract.
- ♦ The direction that the bike rack is installed also determines the direction that bikes will have to park. Bikes will all have to be parked in the same direction and will not be able to park with the wheels pointing toward the curb, which would impede a car door from opening.

Richard Skaff explained that the Mayor's Disability Council is not in the business of advertising products, but this was an opportunity to show that there are products on the market that are available that will produce a more accessible environment for the disability community and the general public.

10 NEW INFORMATION AND REFERRAL WEBSITE FOR PEOPLE WITH DISABILITIES: www.sfgetcare.com

Sue Eisenberg, staff of RTZ Associates, discussed the newly created web-based information and referral system on the Department of Aging and Adult Services website:

- ♦ The Department of Aging and Adult Services was awarded a grant essentially to create a website that is designed to provide resources for service agencies and also resources for consumers and families of individuals in need of service. This is a 17-month project and is only at the point where the website is functional. Information was downloaded from the library's database giving the sfgetcare database a huge amount of resources to choose from. Upon completion the website will have



resources available for services, resources for programs meeting specific needs, employment opportunities, volunteering and socialization opportunities. Information will also be able to be printed in languages other than English. Money for training seniors and individuals with disabilities is available through this grant and the Department of Aging and Adult Services has two subcontracts for training as well.

- ♦ The community had had a great deal of involvement in this project. There is a Provider Advisory Committee that has been meeting since January that has discussed such things as the design of the website and how information will be inputted into the provider database that then feeds the website. The provider community has helped by inputting information so that it is accurate and up to date.
- ♦ This database can be reached at www.sfgetcare.com on the Department of Aging and Adult Service's homepage. This site was created because people were looking for services or providers and service agencies were looking for ways to help these people. This website is a database that can be used to find any given type of service or need.
- ♦ Once at the website a person can choose "services" (long-term care services or social services) or "opportunities" (volunteer or socialization). When the service option is selected a person can 1) do a needs assessment - which contains brief questions that once answered will give information on different care options; 2) learn about the service options – each service gives information on the service and the facilities that provide the service, also includes a checklist of questions for a person to use when evaluating the quality of service provided; or 3) search for a specific service provider - information on the selected provider will be given such as languages spoken by staff, age range providers serves, costs for services, and methods of payment.
- ♦ Although this information is on the web, people who don't have computers can access the website through the library and at any of the 10 Senior Centrals. The service providers can print and hand out information as well. Input is greatly appreciated from the community and can be directed to Sue Eisenberg via e-mail at sue@sfggetcare.com or by phone at (510) 986-6700 ext. 400.

Damien Pickering pointed out that he had a chance to review the site using his screen reader technology, which helps people who are blind to access information on a computer. Mr. Pickering was concerned with the "space graphics" that are used on the website which are not compatible with most screen reader technology programs.

Public comment on the new information and referral website for people with disabilities.

Ron Lopez, representative of the Disaster Registry Program for seniors and people with disabilities, stated that he would like to work with Ms. Eisenberg and her organization in addressing some of the issues involved with disaster preparedness. Mr. Lopez stated that it is important to have links to other websites that have content in common and would like to see that happen with the Department of Aging and Adult Services and the Disaster Registry Program.

Jim Brune announced that the Deaf and Hard of Hearing Community Coalition will be presenting their findings on the Assessment project at a future MDC meeting.

Michael Kwok requested for a presentation report from the Paratransit Broker's Office.

Carol Patterson requested a presentation on AB421, which is a state legislation to create involuntary mental health outpatient process.

12 CORRESPONDENCE

The following was forwarded to the Councilors:

- ♦ An announcement regarding workshops and a job fair for Asians and Pacific Islanders with disabilities, October 19 – 20 at the Asian Cultural Center located at 388 Ninth Street, suite 290 on Oakland. For additional information call (510) 832-7430.
- ♦ The cover page of a document was forwarded from the "Parenting with a Disability" summer 2001, volume 9 #1 issue regarding the Second International Conference on October 11-14, 2001 in Oakland.

13 COMMENTS AND ANNOUNCEMENTS

A motion was approved to open nomination for the now open Co-chair seat. Michael Kwok, Allison Lum and Carol Patterson were nominated as candidates. Anytime prior to the election nominated candidates can decline or accept being nominated.

Vincent Behan announced that the IHSS Public Authority is having a conference "Where there's a Will, there's a Way" on September 20th at St. Mary's Cathedral Conference Center located at 1111 Gough Street from 9:00 am – 3:30 pm. This is a free conference and lunch is provided. For more information contact the IHSS Public Authority at 243-4477 ext. 301.

Damien Pickering announced that people who qualify under low-income guidelines can sign up for the CARE program, which is an energy assistance program. People who are eligible can receive up to a 20% discount on energy bills. To receive an application, contact Mr. Pickering at the Rose Resnick Lighthouse for the Blind at 431-1481.

14 PUBLIC COMMENT.

Robin stated that Paratransit did not issue a notice to its users regarding the recent policy change in the scrip program. In the future, Robin would like to have the opportunity to give input before such policy changes take place. Robin stated that many Paratransit van users have concerns over the vans being 1-2 hours late and feels that the van fees will keep people who are on a fixed income from using this service.

15 ADJOURNMENT.

The meeting was adjourned at 3:48 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damien Pickering
Co-Chair

Sergio Alunan
Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore
Carol Patterson

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 21 September 2001
1:00 p.m.
City Hall, Room 400

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SEP 17 2001

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of June's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 ACTION ITEM: Closing of nominations, and election of Co-chair to one-year term
- 6 INFORMATION ITEM: Report from the Co-Chairs
- 7 INFORMATION ITEM: Report from the Director
- 8 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee

1:45

- 9 DISCUSSION ITEM: Presentation of new sculpture and garden in proposed mini-park
at Market and 17th Streets by Mayor's Neighborhood Beautification Program
- 10 DISCUSSION ITEM: Presentation by Department of Consumer Assurance on
responsibilities and activities of the department.

2:15

- 11 DISCUSSION ITEM: In-home Supportive Services pilot programs and Share of Cost activities. A discussion of new developments in these programs, conducted by Planning for Elders in the Central City (PECC) and the IHSS program.
- 12 DISCUSSION ITEM: Member requests for future agenda items.
- 13 DISCUSSION ITEM: Correspondence.
- 14 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 15 DISCUSSION ITEM: Councilors' comments and announcements.
- 16 Adjournment.

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Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: September 21st, October 19th and November 16th.

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Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102

1st Meeting: Friday, 7 September 2001
1:30 p.m. – 3:00 p.m.

2nd Meeting: Friday, 5 October 2001
1:30 p.m. – 3:00 p.m.

MDC Employment Committee

City Hall

1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102

1st Meeting: Friday, 14 September 2001
1:00 p.m. – 2:30 p.m.

2nd Meeting: Friday, 12 October 2001
1:00 p.m. – 2:30 p.m.

MDC Physical Access Committee

War Memorial Building
401 Van Ness, 4th Floor Conference Room
San Francisco, CA 94102

1st Meeting: Wednesday, 19 September 2001
3:30 p.m. – 5:00 p.m.

2nd Meeting: Wednesday, 17 October 2001
3:30 p.m. – 5:00 p.m.

Mayor's Disability Council

City Hall

1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102

1st Meeting: Friday, 21 September 2001
1:00 p.m. – 4:00 p.m.

2nd Meeting: Friday, 19 October 2001
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Carol Patterson
Damian Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

Walter Park
Council Secretary

Mayor's Disability Council Minutes 21 September 2001

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1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Jim Brune, Ed Evans, Michael Kwok, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Absent: Vincent Behan, August Longo and Allison Lum.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order at 1:14 p.m. (A moment of silence was observed in honor of the tragic events that occurred on September 11, 2001.)

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes were approved.

4 PUBLIC COMMENT.

Sergio Alunan introduced Michael Barado, Board Member of the National Council for the Welfare of Disabled Persons in the Philippines. Mr. Barado was in a car accident in 1979 and lost his sight. Mr. Barado is visiting the Mayor's Office on Disability to review paratransit transportation services.

- ♦ Michael Barado stated that his organization has worked on policies and issues related to national concerns for people with disabilities. He would like to develop an office on persons with disability affairs in the various local government areas in the major cities and provinces in the Philippines.
- ♦ Bob Planthold pointed out that the Ikeda family has been trying to expand their house to make it accessible for a disabled family member that lives with them. Mr. Planthold stated that the Planning Commission has denied their requests and has made certain statements against acknowledging the ADA in this decision, which he has on videotape. Since the videotape is considered a public document it can be purchased from CityWatch and is available for viewing in the Main Library.
- ♦ David Jackson asked for a future agenda item to be a discussion on resolution 2001A the delineation of crosswalk markings. This resolution states that where there are public pedestrian crosswalks, white lines are appropriate. Mr. Jackson pointed out that certain materials used for crosswalks make it difficult for people with low-vision to cross safely.

Ed Evans recommended that this resolution is referred to the MDC Physical Access Committee for further review.

- ♦ Gloria Williams stated that she has had continuous problems with MUNI and paratransit. She has been refused service and insulted in the past and has brought these issues to the attention of Paul Fichera and Mark Soto, but hasn't had anything resolved. Ms. Williams is starting a class action lawsuit against Paratransit and MUNI and would like for people from the disability community to contact her if they are interested in participating at 776-6794.

Sergio Alunan recommended that Ms. Williams contact Muni Accessible Services to try and resolve these concerns.

5 ELECTION OF CO-CHAIR.

Councilor's Michael Kwok, Allison Lum and Carol Patterson were nominated for the vacant co-chair seat. Councilor's Michael Kwok and Allison Lum both declined their nominations. Carol Patterson is the new co-chair.

6 REPORT FROM THE CO-CHAIR.

Co-chair Damian Pickering pointed out that a new change in the agenda format is that the closing public comment period now precedes the Councilor's Announcements & Comments and Requests for future items.

7 REPORT FROM THE DIRECTOR

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ MOD along with other city departments staffed the Pedestrian Safety Working Group, which is a group that was created by the Board of Supervisors and the Mayor. This group looks at capital expenditures for public-right-of way access including curb ramps, changes in signalization and funding for sidewalks.
- ♦ MOD has been preparing for the ADAPT demonstrations. ADAPT is a national disability organization that is coming to San Francisco. MOD office staff has helped to train the Police and Sheriff's departments in working and arresting people with disabilities, in particular people who use wheelchairs.
- ♦ The transition plan work is continuing, the Mayor's Office on Disability has resurveyed the San Francisco International Airport and staff has met with the division and program directors to discuss physical and programmatic issues. There are new surveys being done at Recreation and Park facilities, the San Francisco Zoo and the Public Utilities Commission.
- ♦ Susan Mizner, Assistant Director of Programmatic Access of the Mayor's Office on Disability worked on a "Know Your Rights" brochure with the Department of Human Services. This is a prototype of brochures used throughout the City in conjunction with the Self-Evaluation. The brochure is a plain language, non-legal flier that states the rights of people with disabilities in using city programs.
- ♦ The Department of Building Inspection held a meeting with staff of the Mayor's Office on Disability and a public meeting to discuss aisle widths in retail settings. There are minimum aisle widths, which are in Title 24 and in the ADA.
- ♦ Notices of meetings and upcoming meetings that relate to disability issues are posted on the Mayor's Office on Disability website under "Jada's Pages".
- ♦ Two Japanese groups visited MOD, one from the Nagano Prefecture and the other from Osaka, to discuss disability accessibility in San Francisco.
- ♦ There was a dedication of the Susan J. Bierman Grove in the Panhandle. The Mayor, elected officials and community members came together to honor Sue Bierman, who was very active in protecting the rights of people with disabilities.
- ♦ There was a public meeting for Mike Nemesfari, who is a quadriplegic that drove around the world. Mayor Brown declared August 30th, 2001, "Mike's Day" in San Francisco.
- ♦ The Mayor's Office on Disability participated in the In-Home Supportive Services conference, "Where There's a Will, There's a Way".
- ♦ Mr. Park stated that MOD co-sponsored a Hoarders and Clutterers conference with the Mental Health Association and the Independent Living Resource Center. Hoarding and Cluttering is a disability that usually goes unrecognized and is usually connected to a form of anxiety disorder and depression. Often times people get

evicted because their living space becomes unlivable and often a fire, safety or health hazard is created.

- ♦ Mr. Park announced that Councilor Vincent Behan was in the hospital and wished him a speedy recovery.
- ♦ Mr. Park read an article detailing the personal accounts of two people, who were on the 81st floor of the North Tower of the World Trade Center, and how they helped evacuate a person with a disability safely from the building.
There is renewed discussion about evacuation chairs, whether it should become public policy to have evacuation chairs in high-rise s and tall buildings. At this point, there is nor requirement, because usually there is not a lot of damage to buildings and the fire department is there to rescue people with disabilities. Staff of the Mayor's Office on Disability is working with the Fire Department and emergency services staff to address the need for evacuation chairs.
- ♦ MOD staff was present on September 11th at the Office of Emergency Services to make sure that the issues relating to the disability community in San Francisco were properly addressed. This was a day of readiness for San Francisco rather than a day of actual emergency. The only important issues that came up was changing MUNI service to accommodate the school children being released early from school and making transportation arrangements for the thousands of people stranded at the airport.

8 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE:

Richard Rothman, Chair of the Employment Committee gave a report on::

- ♦ The Committee would like to review the City's Medical Questionnaire to make sure it is in compliance with the federal and state ADA.
- ♦ The Committee has asked the Civil Service Commission to review the wording used in context to Rule 115.
- ♦ Discussions continued regarding the State of California's program that helps people with disabilities have easier access into the state workforce. The Employment Committee along with the Mayor's Office on Disability, the City Attorney, Human Resources and the Civil Service Commission says this program can be implemented to the City.
- ♦ The Employment Committee meets the second Friday of each month in City Hall, Room 421 at 1:00 P.M.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

Ed Evans, Chair of the Physical Access Committee gave a brief report on the activities:

- ♦ The Committee reviewed complaint logs from City departments : Department of Building Inspection, Recreation and Park, Port and Department of Public Works. It was decided that the monthly complaints would include data, complaint records, location of complaint, detail of complaint and what actions were to resolve the complaint.

- ♦ Kevin Jensen, representative of the Port, reviewed the Cupid's Bow project.
- ♦ The Physical Access Committee meets the third Wednesday of each month at the War Memorial Building located at 401 Van Ness Avenue, 4th Floor Conference Room at 3:30 P.M.
- ♦ People interested in having their names placed on the mailing list can contact the Mayor's Office on Disability at (415) 554-6789.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Susan Mizner, Assistant Director of the Mayor's Office on Disability gave a report on the activities of the Programmatic Access Committee:

- ♦ The Committee has finalized a definition of disability to be used in the context of a bid preference program.
- ♦ The Committee briefly reviewed the draft policy on guidelines for City contractors for services or goods, with the goal to have language that would encourage all contracts to maintain or increase accessibility for people with disabilities.
- ♦ The Programmatic Access Committee meets the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd Floor conference room at 1:30.

9 PRESENTATION OF NEW SCULPTURE AND GARDEN BY THE MAYOR'S OFFICE OF NEIGHBORHOOD BEAUTIFICATION

Wendy Nelder, Director of the Mayor's Office of Neighborhood Beautification (MONB) gave a brief report on this office's activities:

- ♦ MONB has funding to give to programs that clean up neighborhoods.
- ♦ Neighbors near 17th and Market Streets felt that this area was a health hazard and came up with an idea to create a pink rose garden in memorial to the persecutions of Gays, Lesbians, Bisexual and Transgenders by the Nazis. The community also decided to have a sculpture that would represent the community. The design for the sculpture was chosen through a cross-country contest.
- ♦ The access on the property has a path of travel including a ramp making it safe for people to travel from one end to another. Ms Nelder's last addition to this project is to replace the retaining wall at the bottom of the property replacing it with cement and including a Braille description of the history of the sculpture and garden.

Joe Foster, neighbor, explained:

- ♦ The Pink Triangle was a symbol that was set up by the Nazis prior to WWII. The pink triangle was the designation for people convicted under the Sodomy law.
- ♦ The people that went to the concentration camps with pink triangles also went alongside people with disabilities.
- ♦ The main goal of the project is to relate the theme to the broader movement of civil rights that occurred after the war.

Michael Kwok wanted to know if the project was up to standard code and would he be able to visit the park using his wheelchair.

Richard Skaff stated that Ms. Nelder and staff were very proactive when designing the park and made sure that it was physically and programmatically accessible.

Leroy Moore wanted to know how long has the project been under construction and who was involved in the process.

The project has been underway for a year and a half. It started with the neighborhood clean up in April 2000. Many members of the surrounding community gave their input including a person with a disability.

Pauline Shaver, Art curator, described the art and flowers:

- ♦ Artists were invited to come view and reflect on the history of the project. The community wanted a sculpture that would include the surrounding land that would invite people in and give the sense of the history.

10 PRESENTATION BY THE DEPARTMENT OF CONSUMER ASSURANCE ON THE RESPONSIBILITIES AND ACTIVITIES OF THE DEPARTMENT.

Amy Kiernan Sinclair, Public Relations Manager, of the San Francisco Department of Consumer Assurance (formerly known as Agriculture Weights and Measures) gave a summary of this department's responsibilities:

- ♦ This department provides help for any problems with services, products and goods sold by weight, count or measure. This department tests many things such as: grocery store scales at the register, gasoline pumps, taximeters, price scanners at retail stores and parking meters.
- ♦ The Department of Consumer Assurance deals with agriculture in San Francisco including produce quality. This department does pest inspections to protect the agriculture industry; makes sure that gas stations are in compliance with the California ordinances that states that a gas station is to provide service to disabled people that display the proper plaque in their vehicles.
- ♦ Complaint forms are available on the website @ www.ci.sf.ca.us/casf or you can call the department at (415) 824-6100; TTY: (415) 285-1214
If there is a situation that is not within jurisdiction, the department can refer you.

Michael Kwok wanted clarification on gas stations that do not have to provide refueling services for a disabled person.

Ms. Sinclair stated that a sign must be posted stating that they do not provide service for disabled people. The only way that gas stations can have this sign is in the event that they have only two employees working full time and one of those employees is providing food service full time.

11 IN HOME SUPPORT SERVICES PILOT PROGRAMS AND SHARE OF COST ACTIVITIES.

Debra Howell gave a presentation on "Staying in the Community , An Evaluation of San Francisco County's In Home Supportive Services Share of Cost Pilot Program":

- ◆ For a person to be eligible for the Share of Cost program, they must be low-income. If they are not low income, they must pay a share of cost, which is the amount a consumer has to pay before the government pays the rest. The maximum countable income is \$966 for one person. If the consumers income is over \$966 per month, then they must pay a share of cost. For consumers in the Shared Cost Pilot Project, San Francisco paid their share of cost so that they need no out of pocket expense.
- ◆ People in the Share of Cost Pilot Project began receiving services in January, 2000. San Francisco allocated \$700,000 for fiscal year 2000-2001. The share of cost was waived for 28 people. The eligibility criteria for this pilot project was to have \$2,000 or less in assets and to not be currently receiving In-Home Supportive Services (IHSS) with a share of cost or rental subsidies.
- ◆ There were 28 people in the Share of Cost Pilot Project. Info was given on 26 of these people and 21 of the 26 people were interviewed. People who have a primary language other than English were less represented in the study at 28.6% and 42.3% in the general population.
- ◆ Out of the 21 consumers, 20 responded stating that they could not afford the share of cost or that paying the share of cost was a hardship. Before entering the share of cost pilot projects, most consumers turned to formal or informal service of support in order to be in the community. Consumers also reported that they were going without being able to care for basic needs –so their needs for care frequently exceeded their available resources.
- ◆ The majority of consumers had assistance to access the IHSS program either through community or hospital resources and social workers. Five people referred themselves. Four out of these five people stated that they encountered many problems accessing IHSS, such as having to make repeated phone calls to IHSS and other community resource contacts. While using the program many people experienced medical access difficulties, worker choice retention, difficulty understanding eligibility rules, lack of IHSS hours and lack of worker quality and competency. Two consumers discussed problems with accessing Medi-Cal and in one case the consumer didn't realize that she actually qualified for Medi-Cal with no share of cost for several months while she was in the IHSS program. Four people were able to leave the convalescent hospital because of the services provided by the IHSS program.
- ◆ Consumers and family members had several suggestions and recommendations for improving IHSS: allow more IHSS hours, home care workers should be better screened and trained, IHSS should fully inform consumers of program requirements and regulations, have social workers that are able to assist with finding resources and to provide transportation.
- ◆ In conclusion, the IHSS Pilot Project improves quality of life by providing supportive services in the home. These services are vital importance to elders and people with disabilities.
- ◆ It is encouraged that the Mayor's Disability Council actively engage and support community groups by providing information and outreach about programs such as the IHSS Share of Cost Pilot Project and the 133% of Poverty Level Program, where it has a higher no share of cost limit for IHSS and Medi-Cal.

The Mayor's Disability Council should write Assembly member Wilma Chan a letter thanking her for her past support and urging her to support AB969, which is a bill that positively addresses home care issues by increasing funding and initiating better eligibility requirements.

Frank Marone asked if there were any exceptions to the \$2,000 limit on asset levels and wanted to know the current wage rate for workers.

Exceptions to the maximum asset levels are made; such as owning a vehicle or a house. The wage rate for service providers is \$10/hour and includes health and dental benefits.

Leroy Moore asked how caretakers screened.

There are two modes for service providers: 1) independent mode in which the consumers chooses, hires, fires and supervises their own attendants schedules. 2) contract mode which IHSS Consortium or additional healthcare agencies schedule workers. There is no fingerprinting as a means for screening. References are checked and workers are given training.

Leroy Moore wanted to know if IHSS is available in shelters for homeless people.

Anthony Nicco, Program Manager of Adult Services in the Department of Human Services stated that his department is working with city funded shelters in cases where someone needs IHSS in the shelter and they can provide it. Mr. Nicco pointed out that during the first year of the pilot, a new program went into effect called the Federal Poverty Level, which raised the income level from the SSI grant to \$966 and also to be noted is that the funds for the pilot project are 100% county funds.

Ed Evans questioned if an IHSS worker is covered if they are injured on the job.

Sergio Alunan stated that independent providers are covered under worker's compensation if they get hurt on the job.

Leroy Moore asked if illegal immigrants were included in the pilot program. Illegal immigrants are excluded from the IHSS program.

10 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

Frank Marone recommended that AB969 is discussed as a future agenda item.

Mr. Leroy Moore announced that he would like to bring up issues regarding disabled youth.

Carol Patterson would like to discuss the following items:

- ♦ Emergency preparedness for people with disabilities
- ♦ Training on Olmstead

Ed Evans would like the following items on a future agenda:

- ♦ Emergency preparedness with an emphasis on emergency evacuation chairs.
- ♦ Information and communication set up between disability organizations and departments in different cities and countries to be able to identify facilities that are available and to have traveling information for access to trains and planes in the world.

11 CORRESPONDENCE

All correspondence was mailed or emailed to the Council members.

12 PUBLIC COMMENT.

There was no public comment.

13 COUNCILOR'S COMMENTS AND ANNOUNCEMENTS

Ed Evans encouraged people to make donations to funds set-up for the victims in New York, to donate blood and to pray for the soldiers that will be taking action there.

Leroy Moore announced three items:

- ♦ October is Disability Awareness month.
- ♦ In late October, there will be a conference on the Justice System and people with disabilities in Santa Barbara. For more information, contact Daniel D. Soren with Crime Victims with Disabilities at (916) 651-9906
- ♦ There will be a hearing on the shooting of a young African American man with mental illness, for more information contact Sam or Van Jones with Police Watch at (415) 553-0123.

Susan Mizner announced that MCEPD is sponsoring a Career Fair for Person's with Person's with Disabilities on October 16, 2001.

Carol Patterson announced that ADAPT will be in San Francisco from October 20th - 25th and will be doing fairly high profile national demonstrations regarding the institutional emphasis in San Francisco regarding people with disabilities at Laguna Honda.

There will be a community forum on October 12, 2001 on the topic of AB1421, the bill that would create a pilot project for involuntary outpatient mental health treatment.

16 ADJOURNMENT.

The meeting was adjourned at 4:00 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damien Pickering
Carol Patterson
Co-Chairs

Sergio Alunan
Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 19 October 2001
1:00 p.m.
City Hall, Room 400

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OCT 16 2001

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of September's Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee
- 8 INFORMATION ITEM: Emergency support and donations for people with disabilities in
New York City through New York disability organizations.

1:45

- 9 ACTION ITEM: Possible action item (resolution) regarding the California Council of the
Blind Resolution #2001A-8, calling for providing individuals with limited vision an
appropriate and safe path of travel at designated street crossings.

- 10 ACTION ITEM: Possible action item regarding AB1421, a California Assembly Bill concerning involuntary outpatient mental health treatment for certain consumers.
- 2:15
- 11 DISCUSSION ITEM: The Civil Grand Jury Report and Mayor's Office on Disability response.
- 12 DISCUSSION ITEM: Presentation by the authors of the Deaf and Hard of Hearing Needs Assessment Report, funded by the Mayor's Office on Disability.
- 13 DISCUSSION ITEM: Member requests for future agenda items.
- 14 DISCUSSION ITEM: Correspondence.
- 15 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 16 DISCUSSION ITEM: Councilors' comments and announcements.
- 17 Adjournment.

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Mayor's Office on Disability



Willie L. Brown, Jr.
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Director

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214 Van Ness Avenue

2nd Floor Conference Room
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1st Meeting: Friday, 2 November 2001
1:30 p.m. – 3:00 p.m.

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3:30 p.m. – 5:00 p.m.

Mayor's Disability Council

City Hall

1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102

1st Meeting: Friday, 19 October 2001
1:00 p.m. – 4:00 p.m.

2nd Meeting: Friday, 16 November 2001
1:00 p.m. – 4:00 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Carol Patterson
Damian Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

Walter Park
Council Secretary

Mayor's Disability Council Minutes 19 October 2001

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1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Jim Brune, Ed Evans, Allison Lum, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Absent: Sergio Alunan, Michael Kwok and August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order at 1:06 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved with the following amendments:

Item #3 approval of the minutes of September's meeting was postponed.

Item #10 possible action item on Resolution regarding AB1421 was continued pending administrative meetings.

3 APPROVAL OF THE MINUTES.

Not adopted.

4 PUBLIC COMMENT.

- ♦ Bob Planthold stated that the Civil Grand Jury has made some recommendations that the Mayor's Office on Disability and the Mayor's Disability Council may not be aware of that can be adverse to people with sensory or mobility impairments. The Grand Jury has called for an action by the state legislature to allow jurisdictions to provide for parking on sidewalks and to eliminate some current bus zones, so that people can park at the curbside. Eliminating bus zones can make the deployment of bus lifts more difficult.

5 REPORT FROM THE CO-CHAIR.

Co-chair Carol Patterson announced that she attended a Board of Supervisor's Committee meeting and testified in support of additional funding for police crisis intervention training.

6 REPORT FROM THE DIRECTOR

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ MOD along with other city departments has been working together to address some of the issues regarding emergency response and have initiated the purchase of evacuation chairs for City Hall. MOD is looking to provide evacuation chairs for other City buildings as well.
- ♦ MOD has spent a lot of time doing a "needs analysis" of access in the public-right-of-way, including curb ramps. The Pedestrian Safety Working Group completed its report and sent it to the Board. The Board did not move to provide bond funding for curb ramps within the next year. It is not known how curb ramps are going to be funded.
- ♦ A major activity of MOD was working with the Deaf and Hard of Hearing Coalition on their report. Mr. Park stated that he was pleased with the report and congratulated the authors of the report. It is very important to look at the community, whose needs have not been looked at in an organized way in the past.
- ♦ MOD has posted a list of names of the City and County Departmental ADA Coordinators, including their phone and TTY numbers, on the website. To reach this site, go to www.sfgov.org/sfmod/adacoordinators.htm. This list is current as of October 1st, 2001 and will be updated every three months. Mr. Park thanked MOD staff for making this list current.
- ♦ MOD sponsored a special forum on involuntary mental health services. Mr. Park congratulated Susan Mizner for helping to organize this forum. There were well reasoned and detailed presentations from both sides.
- ♦ During the month of October, captioning on Citywatch was secured until June 30, 2002. Captioning will be available for all broadcasts that are originated by the City and County

on CityWatch. Mr. Park thanked the staff of CityWatch and DTIS for helping to make this possible.

- ♦ Mr. Park gave a brief summary of some of the activities of the Mayor:
The Mayor spoke at the Sixth Annual Career Fair for persons with disabilities, sponsored by the San Francisco Mayor's Committee for Employment of Person's with Disabilities (MCEPD). There were over 500 people with disabilities at the job fair with a good number of employers, who were looking to hire people with disabilities.
The Mayor inaugurated 711 Service, which is the new California Relay system. The FCC mandated that every state create 711 access state relay systems. Now anyone in the country can dial 711 and have an immediate link. The Mayor inaugurated this service by placing a call from San Francisco to Marlee Maitlin, the deaf actress, in Los Angeles.
The Mayor has a trip scheduled to China and one of his activities is to distribute 1,700 wheelchairs to disability organizations and to individuals with disabilities in China. Mr. Park thanked the Mayo, the Wheelchair Foundation and its founder Ken Behring, who made this massive undertaking possible.

7 COMMITTEE REPORTS.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

Ed Evans, Chair of the Physical Access Committee gave a brief report on this committee's activities:

- ♦ Reports were received from Recreation and Park department and the Department of Parking and Traffic. The Committee received a resolution on crosswalk design by the California Council of the Blind and voted to present a resolution to the Mayor's Disability Council.
- ♦ The Committee is going to be working on a number of issues proposed including traffic calming systems and the design of curb cuts.
- ♦ The Physical Access Committee meets the third Wednesday of each month at the War Memorial Building located at 401 Van Ness Avenue, 4th Floor Conference Room at 3:30 P.M.

8 EMERGENCY SUPPORT AND DONATIONS FOR PEOPLE WITH DISABILITIES IN NEW YORK CITY THROUGH NEW YORK DISABILITY ORGANIZATIONS.

Walter Park stated that the tragic events of September 11th are having a drastic effect on disability organizations that provide services to people with disabilities. Many of the usual services are not rendered because water, electricity or telephone service is not available. These types of circumstances have made it so that some people are literally unable to come in and out of their buildings. Many of the Independent Living Resource Centers are very active in providing In-Home Supportive Services and services for deaf people during this state of emergency.

To provide assistance to people with disabilities in New York affected by the events of 9-11-01, contributions can be made to:

- ♦ Center for Independence of the Disabled New York, CIDNY Emergency Fund, 841 Broadway, Suite 205; New York, NY 10003; (212) 674-2300. (This center for independent living serves “Ground Zero” and has been providing extraordinary in-home support services, interpretive services for people who are deaf, etc.)
- ♦ Harlem Independent Living Center 5 - 15 West 125th Street; New York, NY 10027; (212) 369-2371
- ♦ Progressive CIL, 831 Parkway Avenue, Suite B-2; Ewing, NJ 08618; (609) 530-1234 (Colleen Fraser, Executive Director, was killed on September 11th in the attacks and donations can be made in her memory to Progressive CIL.)

9 POSSIBLE ACTION ITEM REGARDING THE CALIFORNIA COUNCIL OF THE BLIND RESOLUTION #2001A-8.

Ed Evans made a motion that the Mayor’s Disability Council adopt Resolution #01-005. The Visibility of Marked Pedestrian Crossings.

David Jackson stated that the California Council of the Blind is asking, that when San Francisco resurfaces streets, crosswalk crossing should be immediately painted with white crosswalk lines and yellow lines where there are school crossings.

Frank Marone asked if a sentence could be deleted in the motion that discusses certain type of sidewalk crossings. Ed Evans declined Mr. Marone’s recommendation.

Damian Pickering wanted to know the impact of this motion on current city policy in regards to historical or commemorative crosswalks that currently exist.

Richard Skaff stated presently certain districts have specific designs and that in the past there was never really any input from the disability community on the effects of the different types of designs and surfaces to people with disabilities. The MDC Physical Access Committee wanted to start with this resolution and then work with departments as the Department of Parking and Traffic to create a design policy for general implementation and specific design conditions.

PUBLIC COMMENT

Bob Planthold, Co-chair of the Working Group on Pedestrian Safety and Street Resurfacing, encouraged the Council to pass this motion.

The motion was adopted, 7-1, with Mr. Marone dissenting.

10 POSSIBLE ACTION ITEM REGARDING AB1421.

To be discussed at a future meeting.

11 CIVIL GRAND JURY REPORT AND MAYOR’S OFFICE ON DISABILITY RESPONSE.

To be discussed at a future meeting.

12 PRESENTATION BY THE AUTHORS OF THE DEAF AND HARD OF HEARING NEEDS ASSESSMENT REPORT.

Councilor Jim Brune gave a presentation summarizing the Deaf and Hard of Hearing Needs Assessment Report:

- ♦ There is no one type of deafness and no one way to cope with the daily challenges that a deaf or hard of hearing person faces. Hearing loss can occur from birth to the onset of old age. The effect of hearing loss can vary dependent upon the individual, other physical, emotional, social strengths, emotional needs and environment. The amount of hearing loss can also impact the benefits of hearing aids, technology or the use of the phone. Some technology can help some individuals and not benefit others. Some people view their hearing loss as a disability, while others feel that their deafness is a cultural identity incorporating language and community. For parents, there are many choices to make regarding education, communication modalities, linguistic development, family dynamics and socialization.
- ♦ According to 1997 data from the U.S. Census Bureau, their survey of income program participation, there are 2.2% of the American population that have severe hearing loss. Applying that percentage to San Francisco, 17,088 residents have severe hearing loss. This percentage is based on the total population of San Francisco being 776,733 residents as reported by the 2000 census.
- ♦ The Deaf and Hard of Hearing Coalition is comprised of a network of city and community based agencies and service providers, who address the needs of the deaf and hard of hearing community. The Coalition recognized that there had been no formal study of the needs of the deaf and hard of hearing community.
- ♦ The objective of this assessment project is to gather data and information about the experiences of deaf and hard of hearing people, their families and their ability to obtain services from the city of San Francisco and its agencies. The Coalition wanted to get a sense of accessibility of city and community-based services that are funded by the City for individuals of the deaf and hard of hearing community. This assessment not only determines what the needs are within this community, but also recognizes the strengths of services that already exist and the need for continuing these services or possibly expanding them.
- ♦ Information was gathered by interviewing focus groups and conducting TTY interviews. These focus groups were lead by a deaf individual and when necessary voice interpreters were used. By using focus groups, the Coalition was able to approach and reach out to a variety of individuals within the deaf and hard of hearing community, which included individuals born deaf or born in foreign countries, parents, deaf community leaders, and hard of hearing individuals. A core group of questions was created and asked of each participant; additional questions were tailored for each specific group. These questions included:
 - What are the strengths of services and access to services within San Francisco?
 - What are gaps or areas for improvement needed for deaf and hard of hearing people within San Francisco?
 - What would you like to see improved or changed?
- ♦ The first findings of the report are from two groups – 1) consumers and 2) professionals or service providers. The purpose of identifying this distinction between

the two groups was to find out the groups' separate needs and strengths. The focus group for consumers were interviewed concerning three issues – sign language interpreters, employment issues and general access issues, which includes audiological services, access for parents, access issues and lack of assistive listening devices. The major areas that professionals and service providers were interviewed about were social service provider group areas, disability access coordinators, sign language interpreters, public school access, audiological service providers and access to civil service employment opportunities.

♦ A summary of the consumer group findings is as follows:

There are concerns over the issue of language and interpreting services. Since there is a lack of sign language interpreters, many deaf individuals couldn't have the commitment that sign language interpreters would be provided for medical appointments. Also, when agencies were not aware of the ADA, they did not have funding for sign language interpreters and would ask the deaf individual to bring their own interpreter.

Under employment issues, consumer testimonies indicated that regardless of employers' awareness of the ADA and their provision of a reasonable accommodation, access was either nonexistent or inconsistent. The lack of interpreters at meetings for deaf and hard of hearing employees meant they missed out on important information regarding their employment.

Consumers felt that there is a lack of affordability for hearing aids and a need for consulting services that deal with hearing loss.

Parents identified two strengths – the availability of sign language classes for parents and parent support groups. Some of the needs identified by parents were better coordination for services and neutral information from professionals that they met with and better coordination between agencies providing services.

In terms of phone access issues. There was no clear agreement on preference for direct TTY communication versus the use of relay service operators. However, the lack of TTY access in large city agencies, facilities and hospitals is a problem. Also, for those individuals in prison, there is no access to a TTY machine in comparison to the hearing inmates who have access to public phones. There was a lack of assisted listening devices within public facilities and events. Often signs are not posted regarding special access services for deaf and hard of hearing people.

There is issue with the lack of cultural sensitivity, which is the willingness to accommodate deaf or hard of hearing individuals and to understand their unique communication needs.

♦ Some of the professional and service provider findings are as follows:

Social services strengths identified include interpreting funds available through community mental health and substance abuse programs and that three agencies provide for child protective services social workers.

There was the need for more sign language interpreter services, phone accessibility, more education and training related to deaf sensitivity within various city departments and access to service activities, such as better translation of documents for the deaf and hard of hearing community.

ADA Coordinators and other representatives from various city departments identified the strengths under the area of disability access coordinator as follows: the deaf services at the San Francisco Public Library have staff available to provide services through the use of direct communication to individuals that come to use those services; San Francisco General Hospital has a Task Force that educates staff on the needs of

hearing-impaired patients and the hospital also has TTY's that are available for inpatients and clients; the Office of Emergency Communications operators are trained to learn how to recognize TTY calls that come into the 911 system, and the San Francisco Police Department was very involved in establishing a paging system that has interpreters on call for sites such as the Police department and General Hospital after hours. The needs identified by these access coordinators were to retrofit older buses to include visual signs indicating approaching stops.

Classroom teachers stated that there is a need for communication access both within the classroom and for after school programs. Also a major area of concern was deaf and hard of hearing program coordination supervision.

Audiological services have a lack of outreach and supervision for people who are learning English, there is a lack of being able to get interpreters for audiological evaluations and there is a need for improvement of community education about hearing loss and deafness when discussing how to identify hearing loss for children and where to go once the identification is made.

Rule 115 is a step in the right direction in terms of the need for accommodating deaf and hard of hearing individuals access civil service employment opportunities, but there are limitations to the use of this process. Currently, the Mayor's Office on Disability is working with other departments to make changes to Rule 115.

- ◆ A mini-survey was done to get a sense of the adequacy of TTY answering services within the various city departments. Two lists were obtained of 44 TTY phone numbers for city departments. One list came from the Mayor's Office on Disability and the other from the blue pages of the phone book. Out of 44 TTY numbers, 9 were answered consistently with adequate service response in two rounds of test TTY calls and 10 were not answered at all during either of the two test calls. This finding shows the serious lack of access through TTY communication with city departments. It shows the need for more awareness and training to emphasize that TTY calls are a priority within city departments.
- ◆ One of the major limitations of this project was that the African-American deaf and hard of hearing participants are not represented as well as other ethnic groups within both the consumer and service provider groups.
- ◆ It is to be noted that medical technology is changing rapidly. California Children's Services is mandated by state law requiring that hearing screening tests are provided for all newborn infants and that hospitals reserve funding for this service.

Rob Roth, CEO for the Deaf Counseling and Referral Agency (DCARA) stated that DCARA has two offices: one program that handles employment development for deaf and hard of hearing people and the other program is the deaf gay and lesbian center, which provides peer counseling and advocacy in a variety of settings. Mr. Roth pointed out that there are three basic components to ensure that deaf and deaf-blind people and hard of hearing people receive services: 1) community-based organization, nonprofit services, 2) public services provided by the City and County of San Francisco, and 3) city funding for CBO's nonprofit organizations. Mr. Roth stated that it is mandated that city offices are accessible, but many services aren't. Mr. Roth recommends that disability access coordinators are trained and monitored.

Barbara Bell, Clinical Social Worker at the Hearing Society of the Bay Area, discussed two testimonies from clients showing that there is a major need for funding and education. One client was from a foreign country and had four hearing children. She joined a deaf support

group that helped her get out of a domestic violence situation and helped her to raise and discipline her children. This particular program ended due to lack of funding. The other client was also from another country and had attempted suicide. While at the hospital, doctors did not provide her with an interpreter but discussed her situation with her family.

Martin Greenberg, a deaf and legally blind individual, feels that communication can be improved between Muni drivers and deaf-blind people by having better lighting on the buses. Mr. Greenberg stated that it is often frustrating for him to deal with 911, because often times his calls are answered by an answering machine.

Mary Skyer pointed out that people in the deaf and hard of hearing community are very diverse and each person may have different needs. Ms. Skyer feels that ongoing training is needed for the disability access coordinators and that the Mayor's Office on Disability needs to create a new position. The person in this position would hold the position of Deaf and Hard of Hearing Coordinator and would gather information and implement new policies relating to this community.

Nancy Moser, Director of UCSF Center on Deafness, applauded the Mayor's Disability Council for all of the accessible technology available in the hearing room. Ms. Moser stated that there is a need for improving communication access in San Francisco.

Mary Parker stated that she had a difficult time accessing services such as being provided an interpreter at shelter group meetings, at hospital appointments and during a surgery.

Nancy McCormick-Kovacich, applauded BART and Muni for adding more text displays. Ms. Kovecich also shared her experiences with lack of accessible services including being told by school officials that she is to bring her own interpreter to school meetings and conferences, because interpreters are only provided for deaf students.

Nancy Grant, staff of the Hearing Society of the Bay Area, urges the Mayor's Office on Disability to create a full-time staff position for a person who can communicate effectively and easily with deaf and hard of hearing consumers. This staff person would be a central point of contact for linking these consumers with the City.

Marti Goddard stated that it is very important to have a City employee whose work focus would be improving communication access and other services for consumers who are deaf or hard of hearing. This would make a very great contribution to the safety and quality of life for many individuals in San Francisco. This person would be responsible for services for the deaf and hard of hearing community and in developing many accessible programs for consumers.

Allison Lum commented that the Mayor's Disability Council should discuss the idea of possibly changing the 72 hours notice required for meetings. Increasing the hours of notice would give more time for the scheduling of interpreting services. Ms. Lum requested a list of speakers and phone numbers of the different agencies so that she could follow up later.

Leroy Moore pointed out that there is a high percentage of abuse to deaf women and mentioned that there is an organization in Hayward that deals with this issue.

Ed Evans stated that he has noticed that many substance abuse agencies do not have TTY numbers and feel that funding should be made available for this. Mr. Evans stated that all public facilities should have TTY equipped public pay phones.

Damian Pickering urged the Mayor's Office on Disability to create the position of a Deaf and Hard of Hearing Coordinator in their office.

Joe Porten discussed that there is an independent medical review and grievances report being completed and focuses no attention to the area of disability concerns.

Ronda Bonati, President of Self-Help for Hard of Hearing People, Inc. (SHHH) read the organization's mission statement. Meetings are held on the second Saturday of each month from 10:00 a.m. – Noon at the Sequoias located at 1400 Geary Blvd., Level A. For more information call 705-0550.

Susan Rutherford, Executive Director of Deaf Media stated that the needs assessment report is extraordinary and that the issues discussed today are the same issues that were present in 1978. Ms. Rutherford stated that she would mail in her extended comments.

Dana Testa, UCSF pharmacology student, stated that there are not many health care services being provided for deaf and hard of hearing individuals. There is a state law that requires pharmacists to consult with deaf patients when they pick up new or recently changed prescriptions, but many pharmacists are not doing this. Ms. Testa feels that there is a lack of education related to health care issues and screening services.

Sergeant Mike Sullivan stated that as an ADA Coordinator, it is really important to him to have a contact in the Mayor's Office on Disability that could be a central figure between the deaf and hard of hearing community and the City.

Dennis Waterhouse stated that BART and hotels should have more TTY's installed.

13 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

Jim Brune recommended that the subject of taking a break during the MDC meetings could be discussed. Mr. Brune pointed out that as a deaf person it is often times very difficult to watch an interpreter for 3 hours straight without a break.

Leroy Moore asked that representatives from different state organizations discuss their statewide conferences on disabled people of color and how it can affect San Francisco.

Carol Patterson would like to have a training on the Olmstead decision, which basically states that people with disabilities should have the choice to receive services either in the community or in an institution.

Damian Pickering recommended having a review of general disaster preparedness to analyze the potential impact on people with disabilities pertaining to heightened security measures and looking at implementing new safety measures with a view towards disability awareness.

14 CORRESPONDENCE

Correspondence was forwarded to the Council members.

15 PUBLIC COMMENT.

No public comment.

16 COUNCILOR'S COMMENTS AND ANNOUNCEMENTS

Leroy Moore announced that the annual regional conference on Asian and Pacific Islanders with Disabilities was taking place.

Mr. Moore announced that Disability Advocates of Minorities Organizations (DAMO) is starting a new campaign called "Breaking the Silence", which will offer workshops and training on community organizing, advocacy and arts for communities of color. DAMO holds monthly meetings, the last Saturday of each month from 11:00 a.m. – 1:00 p.m. at the Mission Council, located at 820 Valencia Street. For additional information, contact Mr. Moore at 586-2047 or e-mail him at sfdamo@yahoo.com.

Carol Patterson announced that councilors Sergio Alunan and Michael Kwok were not present at the MDC meeting because they were attending the Asian Pacific Islanders conference.

Damian Pickering announced that the Rose Resnick Lighthouse for the Blind is participating in helping to get information out regarding energy conservation, including tips to consumers. The Lighthouse is distributing applications for the CARE Program, which provides a 20% discount on utility bills to qualifying low-income households. For blind and visually impaired people, the Lighthouse provides assistance in completing the application. For more information or to receive an application call 431-1481 ext. 288.

Ed Evans encouraged members of the public, who are concerned with physical access issues to attend the MDC Physical Access committee meetings. For more information call the Mayor's Office on Disability at 554-6789.

17 ADJOURNMENT.

The meeting was adjourned at 4:10 p.m.



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The Mayor's Disability Council

November 16, 2001



Mayor's Disability Council

Damian Pickering

Carol Patterson

Co-Chairs

Sergio Alunan

Vincent Behan

Jim Brune

Ed Evans

Michael Kwok

August Longo

Allison Lum

Frank Marone

Leroy Moore

AGENDA

Walter Park
Council Secretary

Director, Mayor's Office on Disability

Regular Meeting of

Mayor's Disability Council

Friday, 16 November 2001

1:00 p.m.

City Hall, Room 400

1:00 p.m.

1 Roll call

2 ACTION ITEM: Approval of Agenda

3 ACTION ITEM: Approval of Minutes of September and October Meetings

1:10

4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)

5 INFORMATION ITEM: Report from the Co-Chairs

6 INFORMATION ITEM: Report from the Director

7 INFORMATION ITEM: Report from the Committee Chairs - Employment Committee,
Physical Access Committee and Programmatic Access Committee

8 DISCUSSION ITEM: The Civil Grand Jury Report and Mayor's Office on Disability
response. (20 min.)

1:30

9 DISCUSSION ITEM: Paratransit Report: Mark Soto, Paratransit Broker and Annette
Williams, Manager of Muni Accessible Services. (1 hour)

2:15

10 ACTION ITEM: Possible action item (resolution) regarding AB1421, a California
Assembly Bill concerning involuntary outpatient mental health treatment for certain
consumers. (15 min.)

(The Council will recess for a 10-minute break)

11 DISCUSSION ITEM: Possible action item (resolution) in support of the adoption of
an international convention on the rights of people with disabilities. (15 min.)

12 ACTION ITEM: Possible action item (resolution) regarding the Needs Assessment
Report for deaf and hard of hearing services. (10 min.)

13 DISCUSSION ITEM: Announcement of NERT Training; Ron Lopez. (10 min.)

14 DISCUSSION ITEM: Correspondence.

15 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)

16 DISCUSSION ITEM: Member requests for future agenda items

17 DISCUSSION ITEM: Councilors' comments and announcements.

18 Adjournment.

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Mayor's Disability Council

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Regular Meetings - third Fridays (please confirm dates):

Next meeting dates: ***December 21st**, January 18th and February 15th.

*** Pending date. To confirm this date, call the Mayor's Office on Disability at (415) 554-6789.**

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Mayor's Disability Council



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1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan , Vincent Behan, Jim Brune, Ed Evans, Michael Kwok, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Excused Absent: Allison Lum.

Absent: August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director and Jada Jackson, Assistant to the Director.

Co-Chair, Carol Patterson called the meeting to order at 1:08 p.m.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes of September and October were approved.

4 PUBLIC COMMENT.

- ♦ Tara Houseman, long time taxicab driver and member of the Paratransit Coordinating Council Executive Board, stated that there were previously four taxi stands for arriving passengers at the Airport. Since October 15th, 2001 there are only two. Ms. Houseman feels that this adversely and disproportionately impacts the disabled and elderly community. Ms. Houseman voiced her concerns at a meeting of the taxi industry and the airport and the response was that there hasn't been any complaints regarding the change.
- ♦ Michael Wise, Editor of Voices at Bay (the Newsletter of the San Francisco Network of mental health clients), stated that there is a new issue of this magazine featuring an interview with the mother of the young man who was murdered at the Metreon theater after police responded to a Sect. 5150 call for assistance.

Carol Patterson asked if the newsletter is available in alternate formats or in electronic formats. Mr. Wise stated that currently the newsletter is not in any alternate formats but would bring this to the attention of the Board of Directors at his organization.

5 REPORT FROM THE CO-CHAIR.

Damian Pickering gave a brief report on the following:

- ♦ Mr. Pickering along with a group of people living with vision loss attended a demonstration of the accessible voting system at the Mayor's Office on Disability. Everyone was very encouraged and pleased to be able to independently go through a sample ballot and voting process that included making changes and amending their vote prior to submission. Mr. Pickering stated that he looks forward to San Francisco residents being able to vote independently as blind and visually impaired people in the upcoming election.
- ♦ Harry Mar is now the Chair of the Programmatic Access Committee. Mr. Mar has been very involved with the ongoing city contracting issues, disability definitions under possible bid preference programs and working with the Human Rights Commission.

6 REPORT FROM THE DIRECTOR

Walter Park, Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ MOD has received notice that the movie "Harry Potter" is going to be showing in 3500 theaters in the United States and that nineteen of those theaters are equipped with infrared systems "Rear Window" for captioning and a DVS theatrical system, which provides a description for people who are blind. Unfortunately, none of these twenty theaters are located in San Francisco. The Mayor's Office is working with theater owners in The North American Theater Owners (NATO) to have at least one San Francisco theater using these systems before the new year.

- ◆ The Deaf and Hard of Hearing needs study is a milestone in city government for San Francisco and MOD is continuing to help work on this study.
- ◆ MOD is continuing to work with the Department of Children, Youth and Their Families on questions regarding learning disabilities. Although MOD doesn't work directly with the Unified School District, many of the questions are related to programs that are city-funded.
- ◆ There was a meeting with the City Attorney's office on the Employee Medical Questionnaire, which is being revised and improved so that it doesn't present any barriers to people with disabilities, which are unintentional or illegal. At this meeting, there were discussions on expanding the Rule 115 program into a program like the LEAP program, which is operated by the State of California.
- ◆ Keith McGinnis was in attendance at the November Mayor's Disability Council meeting to give a demonstration of accessible voting equipment, which will allow for a blind person to vote without assistance. ES&S is already the provider for the election systems in San Francisco. It should be noted that MOD is not endorsing one product by a particular vendor but wanted to give the public the opportunity to review this equipment and give their feedback.
- ◆ There was a meeting with the Department of Telecommunications and Information Services (DTIS), Administrative Services, and a software vendor to discuss providing software that is in compliance with federal government new section, 508. Section 508 is a part of the Telecommunications Act, that states that government communications must be accessible to everyone. This includes people who are deaf, hard of hearing, or blind. DTIS has city websites that are very accessible, but there are other departments and related agencies that have created their own websites that aren't accessible, so work is being done to improve these particular websites.
- ◆ MOD met with staff from the Recreation and Park Department and the Department of Public Works to discuss the way in which upcoming major park accessibility upgrades are going to be prioritized.
- ◆ Mr. Park congratulated the City employees and departments who provided services during the demonstration that was held in San Francisco in the month of October, which enabled people to exercise their first amendment rights at this demonstration. Mr. Park thanked the San Francisco Police Department, Sheriff's Department (City Hall detail), Fire Department, Emergency Medical Services, Health Department, the Department of Parking and Traffic, and Muni.

7 COMMITTEE REPORTS.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

Ed Evans, Chair of the Physical Access Committee gave a brief report on this committee's activities:

- ◆ The committee discussed blue/white zone locations and design criteria and access complaint reports from City departments.
- ◆ The Physical Access Committee meets the third Wednesday of each month. For time and location of the meeting, contact the Mayor's Office on Disability at 554-6789.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Harry Mar, Chair of the Programmatic Access Committee gave a report on the activities of the Programmatic Access Committee:

- ◆ The Committee has worked on the language on a document that defines business entities that are owned by persons with disabilities. The amended document was forwarded to the Human Rights Commission. The next process is to do a survey of all local businesses that are owned by disabled individuals to establish or substantiate an economic disadvantage.
- ◆ The Programmatic Access Committee will be meetings the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd Floor conference room at 11:00 a.m.

8 THE CIVIL GRAND JURY REPORT AND THE MAYOR'S OFFICE ON DISABILITY RESPONSE.

Walter Park gave a brief summary of the nine recommendations from the Civil Grand Jury Report and responses from the Mayor and the Mayor's Office on Disability (MOD) and (note: responses from the Board of Supervisors are not yet available). The written questions and responses are available on the MOD website under "Special Notices". The Mayor's Office on Disability will forward the Board of Supervisors' responses once they are received.

9 PARATRANSIT REPORT.

Annette Williams, Manager of Accessible Services gave an overview of paratransit services:

- ◆ San Francisco has been providing paratransit services for over 20 years to people who can't access the regular fixed route system.
- ◆ An individual is eligible for paratransit if they are unable to ride, board, or disembark from a regular transit vehicle. If an individual is not able to get from their house to the location of the bus stop because of their disability, they are eligible for paratransit. People can be eligible for paratransit for some of their trips even though they may be able to use fixed route for other trips. For example, a person uses a fixed route system to go to kidney dialysis but due to their condition after treatment they can use paratransit to get home.
- ◆ San Francisco participates in a regional eligibility process, meaning if someone is eligible for paratransit in San Francisco they will also be able to use all of the paratransit systems in all of the nine bay area counties. As part of the eligibility process, there is an appeals process for people who are denied eligibility. The appeals panel is comprised of a paratransit user, a paratransit representative, and a medical professional.
- ◆ San Francisco has three main modes of transportation in the paratransit system: taxi service, group van and lift van. **Taxi service** used to be only for ambulatory customers but now there are 75 ramped taxis for customers who use wheelchairs. In the year 2000, there were 675,000 paratransit taxi trips in San Francisco. In the taxi program, all taxicabs in San Francisco are participating in the paratransit program, which is 13 companies or dispatch services. **Group van** is a service provided to groups of people who are eligible under the ADA and all going to the same location. Within group van service there are 10 providers, which include small non-profit companies that do van

service and some larger for-profit companies. In the year 2000, there were 400,000 group van trips. **Lift van** is predominantly provided for wheelchair users and is a prescheduled service. In the lift van program, MV Transit is the sole lift van provider. Approximately 95,000 trips were provided on lift vans in the year 2000. In addition there is **mixed mode service**, where if a person has difficulty with taxi services they can pre-schedule van service. In mixed mode service there are three providers: MV Transit, Shanti and Transbay Express. In the year 2000, approximately 1,000 trips were performed in mixed mode service

- ◆ In 1978 there were about 80,000 trips provided and in the year 2000, there were 1.1 million paratransit trips provided in San Francisco.
- ◆ Muni is the public transit entity that is responsible for paratransit services for the City and County of San Francisco and for the area in Northern San Mateo County (San Francisco provides fixed route systems in this county around Daly City Bart). Muni contracts with Intellitrans, the paratransit broker, to manage paratransit services. Intellitrans is responsible for the day-to-day supervision of paratransit, including eligibility, scrip, fast pass sales for van services, and administering and monitoring the services with paratransit providers (van and taxi companies).
- ◆ An independent customer satisfaction survey was completed by an outside research firm to compare paratransit services from the first year of the new contract with Intellitrans to each subsequent year to determine customer satisfaction levels with services. Almost 9 out of 10 customers surveyed rated the overall service as being excellent or good. Approximately, 97% of taxi customers rated the overall taxi service as being excellent or good. The paratransit broker service's overall rating was that 86% of the customers stated that services were good or excellent. Approximately 78% of customers rated the lift van program as being excellent or good. This program received the most input for areas that needed improvement.
- ◆ There is an active Paratransit Coordinating Council (PCC) comprised of 38 people representing customers of paratransit, representatives from organizations that serve paratransit users, government agencies and non-profit and for-profit providers. Consumers are very involved in the development of every policy regarding paratransit services.

Marc Soto, General Manager for Intellitrans, gave a summary of paratransit services:

- ◆ Intellitrans is located at 1449 Webster Street.
- ◆ In addition to administering the eligibility aspects of the paratransit program, the two chief tasks performed are the issuance of taxi scrip and Muni fast passes for the paratransit program and the oversight of the service provider contracts.
- ◆ The taxi program represents 50% of the entire paratransit program.
- ◆ For the first quarter of the current fiscal year, Intellitrans processed payment for 192,713 one-way taxi rides with 8,840 being ramp taxi rides. Yellow Cab Co-op performed 43% of all taxi trips, Luxor Cab 34%, Desoto Cab 10% and the other dispatch services are responsible for 14% of service.
- ◆ Intellitrans has spent most of the year attempting full compliance with San Francisco Ordinance 301-98, which requires all San Francisco taxi companies to participate in the delivery of paratransit services.
- ◆ Intellitrans along with Muni has been working on a debit card system that will replace the process of scrip issuance. This debit card will also be a photo identification card.

- ◆ Between August 2000 and July 2001, Intellitrans has been conducting a comprehensive and competitive procurement process for lift and group van contracts. MV Transit is the only lift van provider and the largest group van operator, and is in the process of integrating newer vehicles into its group van vehicles, a new phone system, and new routing and scheduling programs.
- ◆ In the first quarter of the current fiscal year, MV Transit reported transporting 22,839 one-way trips using lift vans and 32,119 trips using group vans. Altogether the group van program has provided 75,089 one-way trips in the first quarter of the current fiscal year.
- ◆ Intellitrans oversees a small component of trips that are provided on behalf of the Office of Aging and is in the process of awarding new contracts for this office. Intellitrans is working on many projects such as finalizing their Memorandums of Understanding for their group van service, creation of a new comprehensive rider's guide that will provide current information about all aspects of the paratransit system, the taxi debit card system, educational videos that describe ADA eligibility on the San Francisco paratransit program, and videos for certified individuals to learn how to access the paratransit program. Intellitrans is also working on the implementation of an internal information technology system which will geocode every trip.

Kevin McNay, Manager of Customer Compliance stated that an area of improvement for Intellitrans is customer service and gave an overview of the complaint process:

- ◆ A formal complaint is a complaint that is received in person, by mail, telephone or e-mail that requires a follow-up by the provider who provided the service. Intellitrans forwards the complaints to the provider within three days upon receipt and the provider is responsible for providing a resolution or explanation within two weeks. Complaints are tracked under nine different categories.

John Seragusa, Vice President of Operations for MV Transit gave an overview of MV Transit:

- ◆ Currently, there are 75 full-time drivers in Paratransit services.
- ◆ MV Transit is up to 85% contract compliance with their 19 group van vehicles.
- ◆ An area of improvement for MV Transit as outlined in the customer satisfaction survey is customer service and the ability to route and take phone calls appropriately. New computers have been installed in the facility that have the ability to be linked with the Broker's system which gives the ability to route clients trips on demand.
- ◆ Mr. Saragusa stated that each consumer complaint is taken seriously and encourages consumers to bring any issues regarding services to the attention of the Broker's office.

Michael Kwok commented that he has had a difficult time getting connected when calling MV Transit and wanted to know how the drivers communicate with dispatchers.

John Seragusa stated that there is now a new phone system that has an automatic call distribution, which guarantees that a person will answer the machine instead of it being an automated voice system. The drivers are now using Nextel phones.

Ed Evans stated that many consumers complain that MV Transit vehicles are late or don't show up, don't have securement straps on vehicles, the vehicles being used are old or poorly maintained vehicles that produce toxic fumes and that the operators use scented products. Another complaint is that ramp taxi drivers tend to congregate at the Airport and

Fisherman's Wharf areas and that the drivers often turn on the meters before a passenger is loaded and don't turn them off until the passenger is out of the vehicle.

Mr. Evans pointed out that the new rear-loading taxis put wheelchair users at risk with regard to vehicular traffic and that these taxis are providing less access to being able to have more than one wheelchair at a time.

Marc Soto stated that consumers that have complaints can call 351-7050. Intellitrans has new contracts with MV Transit and other providers and there are stronger vehicle standards being mandated that all providers must adhere to.

After September 11, 2001, Field Monitors have been investigating if ramped taxis have been staging at the airport instead of serving the community. There was evidence that one particular ramped taxi was regularly at the airport.

Paratransit has been experimenting with the ramp rear-loading taxis, and have not received too many complaints, although consumers have been concerned with the safety issue as Mr. Evans mentioned. Muni has purchased twenty-four new ramp taxis that are side loading.

Leroy Moore stated that DAMO is doing workshops in communities of color in San Francisco and stated that a lot of people didn't know about paratransit services. Mr. Moore invited the paratransit broker and contractors to participate in some of these workshops so people will know what's available to them.

Mr. Moore wanted to know if there is any training given to drivers regarding communication and listening skills when working with people who are disabled.

Mr. Soto stated that the paratransit broker and contractors welcome the opportunity to participate in outreach in all communities.

Drivers do receive training. The paratransit broker has been making efforts to re-certify sensitivity and disability awareness instructors. It was pointed out that whenever a consumer feels that a driver has not acted appropriately, it is best to report it to the paratransit broker's office.

Carol Patterson stated that she was puzzled as to why the number of complaints is so low. She wanted to know the number of customers in the paratransit system and how complaints are accounted.

Mr. Soto stated that the number of complaints that was recited was based on individual complaints even if the person is calling numerous times. There are approximately 21,000 riders in the database and about 14,000 are active. Active is defined as anyone who's transacted business with a provider's office in the past 12 months, including purchasing a fast pass or scrip.

Michael Kwok stated that he feels that the tie-down equipment is not secure or safe. He states that with four tie-downs on his manual wheelchair, he is still moving around while the vehicle is moving.

John Seragusa pointed out that there is a Safety Department that checks all of the tie-downs on vehicles at the least once a week. The drivers have to also check the tie-downs before they leave the yard. The lift van program has not had a wheelchair incident in a long time.

Public Comment on Item 9.

Byron Yan, paratransit user, gave testimony via a tape-recorded message. He stated that he is picked up late 85% of the time, including about 30 times in the last three months. Mr. Yen stated that MV Transit has been late on numerous occasions and when he calls to check on the status he is constantly told that a driver should arrive within 5 to 10 minutes. When the driver does arrive, Mr. Yen has to wait until another passenger is picked up and then dropped off at their location. Mr. Yen ends up being at least 45 – 90 minutes late.

Peter Belton, Attorney, recently started using the paratransit system. To get to work he uses MV Transit and in the afternoon he uses a ramp taxi to go home. He would prefer to use ramped taxis both ways, but there is a \$300 limit on a monthly basis for the use of the debit card when using a ramp taxi. Mr. Belton feels that there should be an accommodation made because \$300 is not enough to cover round trips for working people in the course of a month.

Bruce Oka, member of the Paratransit Coordinating Council, stated that consumers should not schedule rides within a half-hour or less between the time of the scheduled pickup and the time they are needed arrive somewhere. Mr. Oka states that he does have some problems with MV Transit's reliability.

Irma Brim, member of the Paratransit Coordinating Council, stated that there had been an emergency situation involving two developmentally disabled children in the San Mateo paratransit program that is funded by an agency in San Francisco.

Robin Crop, paratransit user, stated that she has been using the debit card when she uses a Yellow taxi and the main problem she has encountered has been that drivers do not recognize the debit card and don't know how it works. Often times the computer is broken so she has to use her scrip. Ms. Crop recommends that there needs to be a backup system available.

Annette Williams replied to items of concern as stated in public comment:

- ♦ The incident that Ms. Brim referred to didn't happen in the San Francisco Paratransit system.
- ♦ The debit card system has a manual backup system.
- ♦ Many drivers are not familiar with the debit card program because it is only a pilot project now and there are not a lot of people participating in the program yet. There will be extensive training with the card and how it works.
- ♦ In regards to the \$300 limit on taxi scrip, it was set to this amount due to issues of people misusing their scrip. The paratransit broker offers different modes of service to help meet the transportation needs of most people. There are 12,000 people in the scrip program and only 90 are using more than \$300 per month.

10 POSSIBLE ACTION ITEM REGARDING AB1421.

Carol Patterson read the motion regarding involuntary mental health treatment.

Ed Evans stated that he felt that more funding should be made available for voluntary treatment and that mental patients should have a safe alternative to getting treatment. If

treatment is available then the chances of these patients endangering themselves or others won't be a big problem in the community. Mr. Evans stated that there needs to be more housing, treatment, drug abuse programs and enforcement.

Ms. Patterson clarified that there is existing law that allows for involuntary commitment and the documentation that's quoted in the resolution indicates that there is inadequate availability of voluntary services.

The resolution passed 8-1 with one dissenting vote from Ed Evans.

11 RESOLUTION SUPPORTING AN INTERNATIONAL CONVENTION ON THE RIGHTS OF PEOPLE WITH DISABILITIES BY THE UN.

Mr. Park summarized the international convention on the rights of people with disabilities:

- ◆ In 1999, the Organization of American States adopted an interim American convention for the elimination of discrimination against people with disabilities. This is an agreement among governments essentially about standards for the rights of people with disabilities and the behavior of governments toward them.
- ◆ In October of this year the Government of Mexico wanted to take this to the United Nations and there is a comment period that ends in late November 2001. The comments are being received by the Secretary General and the High Commissioner for Human Rights.
- ◆ Mr. Park recommends that the Mayor's Disability Council adopts this motion.

Leroy Moore made the following statements:

- ◆ People with disabilities are the poorest people throughout the world. The Washington Post featured an article about poor people in South Africa with an emphasis on people with disabilities.
- ◆ There should be some discussions on how the current war is affecting people with disabilities. For some information on the effects of war on people with disabilities go to the poor magazine website at www.poormagazine.org.

The resolution passed unanimously.

12 RESOLUTION SUPPORTING RECOMMENDATIONS IN THE NEEDS ASSESSMENT REPORT FOR DEAF AND HARD OF HEARING SERVICES.

Councilor Jim Brune stated that there was a presentation at the October 2001 Mayor's Disability Council meeting of the Deaf and Hard of Hearing Needs Assessment Report. This is the first time that a study and assessment has been done of the needs of hard of hearing individuals in San Francisco.

The resolution passed unanimously.

13 ANNOUNCEMENT OF NERT TRAINING.

Ron Lopez, Disaster Specialist with the Public Health Department gave an announcement about the Neighborhood Emergency Response Team (NERT) and the Disaster Registry Program:

- ♦ The San Francisco Disaster Registry Program is a program for seniors and persons with disabilities who will need help if there is an emergency or disaster in San Francisco.
- ♦ The Neighborhood Emergency Response Teams are teams of people who have received special training and credentials in their ability to respond in a disaster scenario to the needs of people with disabilities and seniors.

Ed Evans stated that as a NERT member, he would like to see future training programs to be held in fully physically accessible locations.

Mr. Lopez stated that he is aware of a building in the North of Market area that is accessible and will contact the building managers to discuss being able to conduct NERT training's at this location.

14 CORRESPONDENCE

No correspondence.

15 PUBLIC COMMENT

Tim Flannigan stated that he lives in a building for people with disabilities and is assigned to an inaccessible voting location but there is an accessible location across the street from his residence.

Walter Park stated there was an evaluation of all San Francisco polling places indicating which ones are accessible. The Mayor's Office on Disability is working with the Department of Elections to increase the number of polling places that are accessible. Mr. Park stated that MOD would review Mr. Flannigan's particular location to identify any problems there.

Jimmy Dorsey stated that he has dyslexia and would like to request assistance in writing a business plan for a new company that he is starting. Mr. Dorsey commended the Council members of the Mayor's Disability Council for all of their work for the disability community.

16 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Leroy Moore would like to invite disabled youth and their families and agencies that offer after-school programs to discuss accessibility and inclusion of disabled youth in city funded after-school programs on January's agenda.

Ed Evans would like to discuss having a national identity card as a future agenda item.

Vincent Behan would like to discuss Councilor August Longo's absence at the Mayor's Disability Council meetings. Mr. Behan said that Mr. Longo shows no interest in continuing to be a member.

17 COUNCILOR'S COMMENTS AND ANNOUNCEMENTS

None.

18 ADJOURNMENT

The meeting was adjourned at 4:01 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Carol Patterson
Co-Chairs

Sergio Alunan
Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 21 December 2001
1:00 p.m.
City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of September and October Meetings
- 1:10
- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee
- 8 ACTION ITEM: By-law amendment to create staggered terms for council members per
the Civil Grand Jury recommendations. [10minutes]
- 1:30
- 9 DISCUSSION ITEM: Accessible election equipment and polling locations. [30 minutes]
- 10 ACTION ITEM: Resolution regarding evacuation chair installation implementation.
[30 minutes]

2:15

(The Council will recess for a 10-minute break)

- 11 DISCUSSION ITEM: Correspondence.
- 12 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 13 DISCUSSION ITEM: Member requests for future agenda items
- 14 DISCUSSION ITEM: Councilors' comments and announcements.
- 15 Adjournment.

[Estimated times are only guidelines.]

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Call 557-4293 for listings.

Telephone Bridge at (415) 554-9632.

Members of the public who wish to listen to and/or participate in this meeting but are unable to physically attend, may call into the Council's 'Telephone Bridge' at 554-9632. Up to thirty persons may listen on this conference line, and may be recognized to speak during public comment periods. Call 554-9632 after 1:00 p.m. and a staff person will handle requests to speak.

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The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

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For inquiries or requests for reasonable accommodation,
please call 554-6789.

Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: January 18th, February 15th and March 15th.

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, by phone at (415) 554-7724 / (415) 554-5184, by fax at (415) 554-5163, or by email at Donna_Hall@ci.sf.ca.us. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

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Return marked sheet to:

Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 4 January 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 11 January 2002
1:00 p.m. – 2:30 p.m.

MDC Physical Access Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 479
San Francisco, CA 94102
Wednesday, 23 January 2002
3:30 p.m. – 5:00 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 18 January 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Carol Patterson
Damian Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

Walter Park
Council Secretary

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Mayor's Disability Council Minutes 21 December 2001 Informational Meeting Only

1:16 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Ed Evans, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering. **No Quorum.**

Excused Absent: Sergio Alunan, Jim Brune, and Allison Lum

Absent: Michael Kwok and August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director, Susan Mizner, Assistant Director; Jada Jackson, Assistant to the Director; and Josie J. Lee, Office Secretary.

Co-Chair, Damian Pickering called the meeting to order.

2 APPROVAL OF THE AGENDA.

The agenda was not approved.

401 Van Ness, Room 300, San Francisco, CA 94102

415.554.6789

415.554.6799 TTY

415.554.6159 fax

MOD@ci.sf.ca.us

3 APPROVAL OF THE MINUTES.

The minutes were not approved.

4 PUBLIC COMMENT.

- ◆ Nanci Linke-Ellis, Executive Director of Tripod Captioned Films, gave a brief presentation on this service which allows deaf and hard of hearing people attend movies along with everyone else. Tripod open-captioned films has presented more than 50 top films in nearly 500 cities in the year 2001. Ms. Ellis stated that this program has been successfully brought to Berkeley, Fremont, Palo Alto and San Jose, with theater locations to be added in San Francisco. Ms. Ellis showed an open-captioned clip of the movie, "Shrek". Tripod Captioned Films can be contacted through its website at www.tripod.org or telephone/TTY at 818-972-2070.
- ◆ Bob Planthold stated that his term on the Sunshine Ordinance Task Force will be ending in spring 2002 and he will not be reapplying for this seat. Mr. Planthold encouraged people from the disability community to apply for this position. Mr. Planthold stated that the Sunshine Task Force upheld his complaint that the Planning Commission violated the Sunshine Law.

Update: effective 2/1/02, Bob Planthold's seat on the Sunshine Taskforce will be vacant, new applicants with disabilities are encouraged to apply.

- ◆ Jessie Lorenz, staff of the San Francisco Independent Living Resource Center presented a petition called "Alternatives to Laguna Honda". Ms. Lorenz stated that the petition has been delivered to the Mayor's Office and to the Board of Supervisors.
- ◆ Michael Wise, Editor of "Voices at Bay", stated that the winter issue is available in alternative format with the help of the Mayor's Office on Disability.
- ◆ Byron Yan, staff of the San Francisco Independent Living Resource Center announced the "Disability Awareness Poster Contest". This event will take place January 20th, 2002 at the Holiday Inn located at 750 Kearny Street, 3rd Floor. For more information Mr. Yan can be contacted at 543-6222.

5 REPORT FROM THE CO-CHAIRS.

Co-chair Carol Patterson gave a brief report on the following upcoming events:

- ◆ The People with Disabilities Foundation will have a workshop on housing issues relating to people with psychiatric and or developmental disabilities. For more information call 931-3070 or visit www.peoplewithdisabilities.org.
- ◆ The California Memorial Project is in collaboration between Protection in Advocacy Incorporated, the California Network of Mental Health Clients, and People First to refurbish and memorialize the cemeteries at the state hospitals. Many people with disabilities died in state hospitals and the cemeteries they are buried in are unkept and don't have any markers. This project is working to obtain funds for the refurbishing of

the cemeteries and to document some of the life stories of people who lived in the state hospitals. For more information contact Laurie Shepherd at 1-800-776-5746.

- ♦ Ms. Patterson will be conducting a cross-disability peer counseling training at the Independent Living Resource Center. This training is a three-month course that is open to people with disabilities that want to help other people with disabilities. It will be on Fridays, starting February 22, 2002. People interested in participating should call Ms. Patterson before January 28, 2002, at 543-6222.

Co-chair Damian Pickering gave a brief report of the following upcoming events:

- ♦ The Rose Resnick Lighthouse for the Blind and Bank of America will host an accessible banking expo to highlight some new accessibility features that Bank of America will offer, including the launch of their talking ATM system. This event will take place at the Rose Resnick Lighthouse for the Blind located at 214 Van Ness Avenue on January 17th from 11:30 am – 1:00 pm. People interested in attending should RSVP to Mr. Pickering at 431-1481 extension 250.
- ♦ The Rose Resnick Lighthouse has made available in alternative formats the Public Utilities Commission consumer guide that has a lot of good information about energy conservation and how to save money. People interested in receiving this document free of charge in any of the formats (Braille, large print, cassette or regular print) can call 431-1481 extension 288.

6 REPORT FROM THE DIRECTOR

Walter Park, Executive Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ MOD staff worked on a "Hidden Disabilities Study and Forum" with the Department of Children, Youth and Their Families. They will start a new advisory council which will guide the project. The forum will conclude November 2002 with a summit with the Mayor to discuss the findings of the survey in regards to learning disabilities.
- ♦ The first accessible door telephone entry security system has now been installed at the Housing Authority. This door entry system gives verbal instructions, allowing a blind person to operate the door entry system. The Mayor will inaugurate this system in February 2002. Mr. Park commended Viking Electronics for being the industry leader in developing this new technology.
- ♦ Lowe's Theaters has agreed to make the Metreon accessible to deaf and blind audiences by installing rear projection captioning and a descriptive narration system for presentation of movies.
- ♦ MOD is working with the Department of Parking and Traffic (DPT) on the new Light Guard systems, which are the flashing yellow lights at pedestrian crosswalk located mid-block in front of City Hall on Carlton B. Goodlett Place. DPT will include the Polara voice system in that crosswalk early in 2003.
- ♦ MOD is working with the Department of Elections on three areas – the accessibility of voting machines particularly for people who are blind in particular, the accessibility of polling places (currently approximately 53% of polling places are accessible), and training of poll workers to be able to work with people with disabilities who come to vote.
- ♦ The Pedestrian Safety Working Group has continued to meet and will meet two more times in January. MOD is working with this group in developing a bond that may include \$32 million for curb ramps and accessible pedestrian traffic signal systems.

- ♦ MOD has continued to meet with the Department of Aging and Adult Services on their Living with Dignity Task Force.
- ♦ Work is continuing with the Department of Telecommunications and Information Services (DTIS) on accessible e-government, which includes websites and various telephone systems the public uses, and e-commerce systems that the City is beginning to install.
- ♦ Constituents raised the issue of visitability with regards to housing. MOD has been doing some research on this issue.
- ♦ The emergency evacuation chair policy and procurement work is continuing. A demonstration was given in a City Hall stairwell showing how the evacuation chair works.
- ♦ MOD had a meeting with the Wayfinding Foundation, which is a new foundation that will be distributing free "Talking Signs" receivers to blind persons.
- ♦ This month MOD worked with the CHAS Committee, which is the committee made up of representatives of the Mayor's Office on Housing and non-profit housing development organizations that work on affordable housing issues. There have been discussions on making reasonable accommodation in housing for tenants.
- ♦ MOD did a three hour training and a follow-up related to technical services for the McKinney funded local board that handles shelter services.
- ♦ MOD is working with Department of Human Services on three main areas – the internal process of identifying clients with disabilities so they can be served properly without getting lost in the system, contract language for different types of contracts to be certain that the providers who receive City funds are providing accessibility to their clients with disabilities and training the training staff in DHS to work with other staff to expand their services to low-income people.
- ♦ MOD staff along with the Department of Parking and Traffic, Department of Public Works, the Police Department, and the Port have been working on an accessibility policy for special events to go to the Board of Supervisors in 2002.
- ♦ MOD performed approximately 23 plan reviews and site reviews in the month of December.

Mr. Park stated that many issues and projects are brought to the attention of the Mayor's Office on Disability by the Council or from public testimony.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE

No report.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

No report.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Harry Mar, Chair, gave a report on the activities of the Programmatic Access Committee:

- ♦ The Committee reviewed the information that was received from the Human Rights Commission regarding gaining bid preferences for business entities owned by persons with disabilities. As a result of this review, a survey needs to be completed of business entities in the local area. The intent of this survey would be to find out whether or not there is a need for a bid preference in City contracts for those businesses.
 - ♦ Mr. Mar encouraged disabled-owned businesses that are interested in discussing a bid preference program with the City and County of San Francisco to contact him or Susan Mizner at the Mayor's Office on Disability at 554-6789.
 - ♦ The Committee will be working on creating a link from the Mayor's Office on Disability website to websites that contain information regarding disaster preparedness for persons with disabilities.
 - ♦ The Programmatic Access Committee meets the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd Floor conference room at 11:00 a.m.
- 8 BY-LAW AMENDMENT TO CREATE STAGGERED TERMS FOR COUNCIL MEMBERS PER THE CIVIL GRAND JURY RECOMMENDATIONS.

This item was deferred for lack of a quorum.

9 ACCESSIBLE ELECTION EQUIPMENT AND POLLING LOCATIONS.

Joe Taggart, Director of ES&S Systems, gave a brief overview of an accessible voting terminal:

- ♦ The voting terminal is lightweight and provides an audio ballot for people who are blind as well as the ability to function as a touch-screen for people who are not blind.
- ♦ This voting terminal is equipped with the Trace Research developed "E-Z Access" navigational keys. There is a large green diamond that allows a blind user to access the ballot and there are two arrows (up and down arrows) that are the navigation keys. Each device is also equipped with a phone jack for an individual headset to be plugged in to assure confidentiality.
- ♦ The average cost of an audio-voting terminal is \$3,000.
- ♦ Mr. Taggart gave a demonstration of how the voting terminal works.

Tammy Haygood, Director of Elections, stated that in the last past two elections the 'Eagle' scanning machine that required paper ballots has been used. Ms. Haygood stated that there are issues in terms of implementing the new audio-voting machine that include the timeline and availability of funds to purchase them. The Department of Elections is committed to moving from the currently used technology to something that provides services to all communities, but does not feel that testing new equipment in the March 2002 election will be a good idea.

Ed Evans asked if the electronic voting system would be cheaper than the current voting system and how long would it take to implement an electronic system.

Ms. Haygood stated that electronic systems are cheaper because it cuts down on the printing costs of ballots. The printing costs of ballots can range from \$200,000 - \$300,000. Another cost that is incurred in every election is the logistics of moving ballots from one

place to another. It should be noted that paper ballots will not be entirely eliminated because voters can still choose to vote by mail (absentee ballots).

Ms. Haygood stated that a subcommittee will be formed to discuss an implementation plan of the electronic voting systems by the November 2002 election.

Leroy Moore wanted to know if the touch- screen used for the voting machine only responds to skin touch.

Mr. Taggart stated that the machine responds to any type of touch whether it is skin or an implement such as a mouth stick.

Jessie Lorenz stated that as a member of the blind community she felt it would be empowering to be able to cast her vote without any assistance.

Mr. Marone wanted to know how the Department of Elections is dealing with physical accessibility at polling locations. Mr. Marone pointed out that he votes at a local school that is completely inaccessible.

Ms. Haygood stated that the Department of Elections has worked with the Mayor's Office on Disability. A site review checklist for accessibility was developed by the Mayor's Office on Disability and provided to the Department of Elections. Ms. Haygood said the department has been very active in trying to find accessible polling places.

Walter Park pointed out that there was no survey of accessible polling places until last year. Richard Skaff, Deputy Director of the Mayor's Office on Disability, trained poll site inspectors so that they would be able to determine whether polling locations were physically accessible. Mr. Park hopes that this training can be done again for the March and November elections. Mr. Park supports having a committee that is chaired by Tammy Haygood and works with the Department of Elections but reports back to the Mayor's Disability Council.

Ed Evans asked for information on being able to clarify voter identification electronically.

Ms. Haygood stated that at this time, electronic signatures of any kind have not been approved for voting systems, but voting systems are certified by the Secretary of State for use within the State.

10 RESOLUTION REGARDING EVACUATION CHARIR INSTALLATION IMPLEMENTATION.

To be discussed at a future meeting.

11 CORRESPONDENCE.

None.

12 PUBLIC COMMENT

None.

13 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Frank Marone would like to re-start the Committee on Children and Youth with Disabilities. Damian Pickering stated that this topic can be discussed at a future Executive Committee meeting.

Leroy Moore would like to postpone the topic of after-school programs and sheltering of children with disabilities. Mr. Moore would like to discuss how the Mayor's Disability Council can do more outreach to have more members of the public attend the monthly meetings.

Ed Evans stated that a future topic should be related to the quality of schools and accessibility to Head Start Programs.

14 COUNCILORS' COMMENTS AND ANNOUNCEMENTS.

Frank Marone announced that Claudia Center, former Councilor of the Mayor's Disability Council, argued a case at the United States Supreme Court regarding disability and employment. Mr. Marone commended Ms. Center for her work as an attorney and helping to make a difference in the lives of people with disabilities.

Ed Evans made the following announcements:

- ♦ The State of California has a program that will provide funding for people who have service animals each month. For additional information regarding this program contact Mr. Evans at 346-6469 or the Mayor's Office on Disability at 554-6789.
- ♦ Each month many people attend a disability dinner. The next dinner will be on the second Saturday of January at Moon Star Restaurant at 6:00 p.m. For more information call 346-6469.

Leroy Moore made the following announcements:

- ♦ The Rules Committee passed a resolution from the Youth Commission to expand the police crisis training over the next few years to increase the number of police who will receive training on how to deal with people with mental illness. For more information contact Jennifer Friedenbach at 346-3740
- ♦ On January 10th from 1:00 p.m. – 4:00 p.m. the Multicultural Community of the Crime Victims with Disabilities Initiative will meet in Sacramento. For more information contact John Simmons at (916) 651-8306.
- ♦ On Martin Luther King, Jr's birthday, January 21, Disability Advocates Minorities Organization (DAMO) will hold a press conference to kick off their "Breaking the Silence". For more information contact Mr. Moore at (510) 649-8438.

17 ADJOURNMENT.

The meeting was adjourned at 2:38 p.m.

